

## Blue Cross Blue Shield of Michigan and Blue Care Network Medicare Advantage Dental Providers

### Enroll to receive 835 Electronic Remittance Advice

Blue Cross Blue Shield of Michigan providers who want to receive an 835 from Blue Cross should reach out to the DentaQuest Electronic Data Interchange team to ensure your practice will be ready to receive it through the DQ Trading Partner Portal or Clearinghouse, effective January 1, 2018.

- ▶ The first step in the process would be to complete the ERA enrollment form at <http://www.dentaquest.com/trading-partner/> and submit it as soon as possible.
  - The 835 will be available through the DQ TPP to all providers who wish to take advantage of this technology.
  - Providers who want to receive the 835 through a clearinghouse must complete the DQ ERA Enrollment Request form.
    - When working with a clearinghouse, the 835 is submitted to the clearinghouse, which will then forward it to the provider.
- ▶ Once the EDI receives and configures the form, a team member will contact your office with instructions on how to retrieve your 835.
  - These requests are handled on a first-come, first-served basis. Most requests will be completed within 15 to 30 business days.
- ▶ If your office currently receives an 835, you still must complete the necessary steps to ensure your office will be ready to receive it through the DQ TTP, effective January 1, 2018.
- ▶ If you can't access the DQ ERA Enrollment Request form at <http://www.dentaquest.com/trading-partner/>, contact the DQ EDI Team at [editeam@greatdentalplans.com](mailto:editeam@greatdentalplans.com).

If you have any EDI-related questions, email [editeam@greatdentalplans.com](mailto:editeam@greatdentalplans.com) or call Provider Services at 1-844-876-7917. We look forward to working with you and your office staff as we serve the dental needs of the members in your community.

Thank you.

Katherine Mulligan  
Regional Director, Provider Engagement