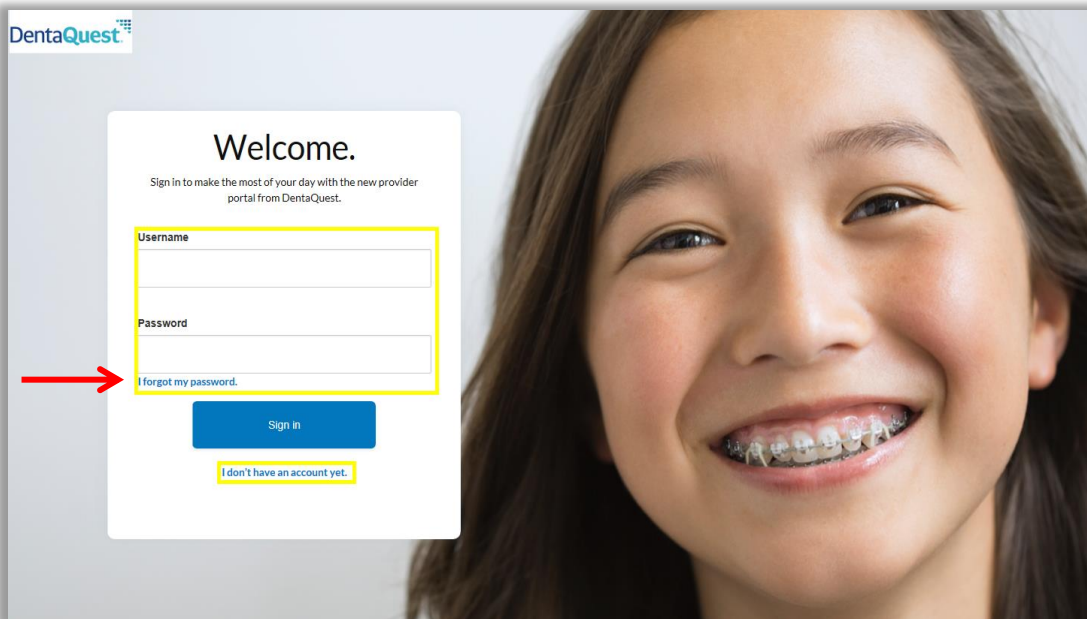


Step 1: From provideraccess.dentaquest.com click on **I forgot my password**



If your account is locked due to multiple failed login attempts, wait 30 minutes to try to login again, or contact customer service for further assistance

Step 2: If a user forgets their password, they will be asked to enter their **Username** & click **Submit**. Enter your previously set **security answers**. If you do not know your security questions/answers, select **I forgot the answers to my security questions** to proceed

Forgot Password

Enter your User ID to reset your password.

Username

Security Questions

Welcome back, txuser1. Please provide answers to the security questions to access your account.

1. What is the name of your favorite sports team *

2. What is your favorite childhood stuffed animal *

Show Characters

[I forgot the answers to my security questions](#)



2 of your 3 security questions will be presented – you must be able to answer the questions to proceed with the forgot password reset

Step 3: Create a new **password** to complete the forgot password flow

New Password *

Confirm Password *

Must be at least 10 characters and include at least one uppercase letter, atleast one non-alphanumeric and one numeral.



Passwords must be at least 10 characters and include at least 1 uppercase, 1 non-alphanumeric and 1 numeral