



Adult Medicaid Emergency Benefit Update

Dear Provider(s):

We wanted to provide additional information to assist your office with prior authorizations and claims submission guidelines for the Adult Emergency Benefit. The Adult Medicaid Emergency benefit replaces any former Acute Adult benefits prior to October 1, 2017.

The Adult Emergency benefit applies to Acute, ALTCS and DDD Medicaid members. The limit is \$1000 annually beginning October 1 and ending September 30th each year. There is no carryover of unused benefits for the following year. ALTCS and DDD members have an additional \$1000 for routine services.

All Emergency services will be reviewed for medical necessity to determine if they meet the definition of a true dental emergency. **You can send in the services requested as a Prior Authorization or you can send in as a claim. We strongly encourage you to treat the patient the day the Emergency is presented to get the member out of pain.**

Definition of a True Dental Emergency:

A Dental Emergency is an acute disorder of oral health resulting in severe pain and/or infection as a result of pathology or trauma.

Prior Authorization Guidelines:

- The word EMERGENCY is REQUIRED in Box 35 (Remarks) on the prior authorization form. The words EMERGENCY FOLLOW-UP are REQUIRED in Box 35 (Remarks) on the follow-up services claim.
- A separate detailed narrative, clinical notes and pre-op x-rays are REQUIRED to support the emergency services
- The narrative or clinical notes need to describe the severe pain and/or infection as well as the pathology or trauma causing it.
- If you are sending in a prior authorization for follow up emergency services please include the initial emergency documentation, including the initial claim number or prior authorization number.
- *If documentation does not support a TRUE Dental Emergency, services will be denied.*

Claims Guidelines:

- The word EMERGENCY is REQUIRED in Box 35 (Remarks) on the claim form.
- A separate detailed narrative, clinical notes and pre-op x-rays are REQUIRED to support the emergency services
- The narrative or clinical notes need to describe the severe pain and/or infection as well as the pathology or trauma causing it.
 - If the claim is for follow-up emergency services, please include initial emergency documentation, initial claim number or prior authorization number.
- *If documentation does not support a TRUE Dental Emergency, services will be denied.*



Below is the list of covered codes that are included in the Emergency benefit:

Diagnostic Codes	Restorative Codes		Endodontic Codes	Oral Surgery Codes			Sedation Codes
D0140	D2330	D2794	D3110	D7111	D7311	D7520	D9222
D0191	D2331	D2910	D3120	D7140	D7320	D7521	D9223
D0220	D2332	D2915	D3220	D7210	D7321	D7530	D9230
D0230	D2335	D2920	D3221	D7220	D7410	D7540	D9239
D0270	D2390	D2931	D3310	D7230	D7411	D7550	D9243
D0272	D2740	D2932	D3320	D7240	D7415	D7560	D9248
D0273	D2750	D2933	D3330	D7241	D7440	D7970	
D0274	D2751	D2940	D3331	D7250	D7441	D7971	
D0277	D2752	D2950	D3346	D7251	D7450	D7972	
D0330	D2790	D2952	D3347	D7260	D7451	D7979	
	D2791	D2954	D3348	D7261	D7460	D7980	
	D2792		D3410	D7270	D7461	D7981	
			D3421	D7285	D7465	D7982	
			D3425	D7286	D7510	D7983	
			D3426	D7310	D7511	D7999	
			D3430				

Dentists performing General Anesthesia (GA) on members will bill using dental codes and the cost will count towards the \$1,000 emergency dental limit.

Please refer to the Plans Office Reference Manual for additional coverage information by signing into the Provider Web Portal or at <http://www.dentaquest.com/state-plans/regions/arizona/az-dentist-page/>.

The updated AHCCCS policy for the Emergency Adult benefits can be found at the AHCCCS website under the ACOM policy Chapter 310 Covered Services sections 310-D1 and 310-D2. You can use the following link: <https://www.azahcccs.gov/shared/MedicalPolicyManual/>.

We request that you review the policies to ensure complete understanding of the benefits.

Do you have questions? Please contact your Provider Engagement Representative listed below. Thank you for your partnership!

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