



April 23, 2020

**Re: General Anesthesia (D9500) Prior Authorization & Claims Submission Reminder - Members Six Years of Age and Younger**

Dear Provider(s),

Thank you for your continued partnership with DentaQuest to serve the dental needs of our DentaQuest members. As a reminder D9500 is to be used only on the submission of the pre-authorization, when anesthesia will be administered by a Medical Anesthesiologist and/or services are scheduled to be performed in an outpatient setting. The submission of the pre-authorization must include the following:

- A completed Criteria for Dental Therapy Under General Anesthesia form.
- A completed Prior Authorization Claim Form.
- Location where the procedure(s) will be performed (office, or outpatient hospital/ambulatory setting)
- Tentative date of service if outpatient hospital request
- Narrative unique to the client, detailing reasons for the proposed level of anesthesia. The narrative must include history of prior treatment, failed attempts at other levels of sedation, behavior in the dental chair, proposed restorative treatment (tooth ID and surfaces), urgent need to provide comprehensive dental treatment based on extent of diagnosed dental caries, and any relevant medical condition(s).
- Diagnostic quality radiographs or photographs.
  - When appropriate radiographs or photographs cannot be taken prior to general anesthesia, the narrative must support the reasons for an inability to perform diagnostic services. For these special cases that receive authorization, diagnostic quality radiographs or photographs will be required for payment and will be reviewed by the DentaQuest Dental Director.

D9500 should not be submitted on the claim for payment. The entire claim is subject to denial if the code D9500 is listed on the claim submission.

Please contact your Regional Provider Partner via email or phone with any questions. As always, we greatly appreciate your continued partnership and your commitment to serving the TX members in your community.

Sincerely,

A handwritten signature in cursive script that reads "Brenda Walker".

Brenda Walker  
Director – Provider Engagement