

FIND A DENTIST

Frequently Asked Questions (FAQs)

Q: Can you help with dentist recommendations?

A: We do not offer specific recommendations. However, we do offer a network of providers to give you high quality care. Use our search tool to find a provider close to home.

Q: What is a main dentist or primary care dentist assignment?

A: A main or primary care dentist is the provider you see regularly. Some plans require you to be assigned to a specific provider for your dental care. Check with your provider to ensure you are assigned appropriately.

Q: Do I need a referral to visit a specialist?

A: Most plans do not require a referral to see a specialist. However, it is a suggestion that you do get a written referral if your dentist cannot perform a service. Check with your provider on what services they can perform, and which you will need to seek using a specialist.

Q: Will I be covered if I see an out of network provider?

A: It is important for you to see a dentist that is covered by your plan. We want your care to be high quality and affordable. Our *Find a Dentist* tool will show you a list of providers that are currently accepting the plan information that you enter. Check your member handbook to see if out of network providers are covered by your plan.

Q: Am I limited to the dentists in my search results?

A: Our provider listings will show a list of dentists that are currently accepting the plan information that you enter. If you have a specific dentist in mind, you can search by their name or practice name using this tool. Go to the Find a Dentist home page to start your search.