



COVID19 EMERGENCY UPDATE PA EXTENSIONS & TELEDENTISTRY

<Date>

Dear Provider(s):

We hope this notice finds you and your office team safe and healthy.

In response to Arizona's declaration of a public health emergency for COVID-19, the State's Medicaid Administrator (AHCCCS) has put the following standards in place effective with Dates of Service March 20, 2020 through the duration of the emergency. These standards are subject to change as the emergency conditions evolve.

PRIOR AUTHORIZATIONS:

1. All Health Plan Dental Prior Authorization Approvals from March 20, 2020 through May 20, 2020 will be extended for 6 months (180 days).
2. Prior Authorization (PA) Requirements have been removed for the following approved codes temporarily through the duration of the emergency:

Procedure Codes - AZ AHCCCS Medicaid to Remove Prior-Auth Requirement due to State Emergency				
D0330 (under 6)	D3230	D3330	D7220	D7250
D2930	D3240	D7111	D7230	D7251
D2931	D3310	D7140	D7240	D7260
D3220	D3320	D7210	D7241	D7261
				D7270

TELEDENTISTRY:

1. Teledentistry codes, **D9995** and **D9996**, have been added for use during the duration of this public health emergency. These codes will be added at a fee of - \$0.00. In line with the COVID-19 AZ Medicaid updates, the D9995 & D9996 will **not** require Prior Authorization.
 - **D9995 teledentistry – synchronous; real-time encounter**
Reported in addition to other procedures (e.g., diagnostic) delivered to the patient on the date of service.
 - **D9996 teledentistry – asynchronous; information stored and forwarded to dentist for subsequent review**
Reported in addition to other procedures (e.g., diagnostic) delivered to the patient on the date of service.



2. The following codes are covered with the use of Teledentistry codes, **D9995-D9996** and will not require Prior Authorization:

Codes Covered with the use of D9995-D9996			
D0140	D0230	D0272	D0277
D0170 – New Code for COVID-19 (reimbursed at contract D0140 fee)	D0240	D0273	D0330 (under 6)
D0220	D0270	D0274	

3. Procedure code, **D0170** (Re-evaluation-limited, problem focused, established patient; not postoperative visit), has been added for use during the duration of this public health emergency. The D0170 will not require Prior Authorization.
4. The following codes will **NOT** be allowed with Teledentistry codes **D9995** and **D9996**:
- **D0120**
 - **D0150**
5. Submitting a Teledentistry claim:
- a. Teledentistry code **D9995** or **D9996** **must** be added to the claim form along with the approved Teledentistry service codes.

We appreciate your continued partnership with us to ensure members in your community receive quality dental care. If you have questions, please contact your regional Network Manager.

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