



TEXAS ROUNDUP

Program Updates for Texas Dentists

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DentaQuest®

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Quality Assessment Scorecard Training

Effective January 1, 2021, DentaQuest implemented a Quality Assessment Scorecard by location based on the following:

- Access
- Dental outcomes
- Oral evaluations
- Sealant placement
- Fluoride application
- Cost

The Quality Assessment Scorecard will be considered when assigning a Main Dental Home for new members to the Medicaid and CHIP programs that default to auto-assignment. The Quality Assessment Scorecard will not impact members with familial relationship, claims history, or those who have made a Main Dental Home choice at the time of enrollment. All other downstream processes will remain the same and members can continue to change their Main Dental Home at any time.

A baseline location Quality Assessment Scorecard for CY 2020 was distributed to all Main Dental Home Providers mid-February. This allows providers to assess their current performance based on services rendered January through December 2020. The measurement period is based on rolling 12 months and the first measurement period for implementation will include January 1, 2021 through March 31, 2021. Quality Assessment Scorecards will be distributed mid-April and will impact assignment of new members beginning May 1, 2021. Quality Assessment scores will be reevaluated quarterly, and scores adjusted to reflect any changes in performance.

Please ensure you or a representative from your office attend one of the education sessions that will further explain in more detail the Main Dental Home Assignment policy auto-assignment enhancement.



2021 Provider Incentive Program Update

2020 proven to be a very challenging year with the pandemic. In an effort to reward dentists under the Provider Incentive Program, DentaQuest made the decision to compensate provider locations based on any metric that was met. For any total provider location payment less than \$25.00, DentaQuest will adjust the payment to reflect a minimum payment of \$25.00. Incentive payments will be issued in April 2021 and will reflect on the EOBs as a miscellaneous adjustment.

2020 metrics were also adjusted as follows for Medicaid and CHIP:

Medicaid	Initial Target	Adjusted Target - 15%
Oral Evals	72.47%	61.60%
Fluoride	51.10%	43.44%
Sealants 6-9	24.65%	20.95%
Sealants 10-14	17.14%	14.57%
CHIP	Initial Target	Adjusted Target - 15%
Oral Evals	72.09%	61.28%
Fluoride	48.32%	41.07%
Sealants 6-9	22.55%	19.17%
Sealants 10-14	15.33%	13.03%

Value-Based Care (VBC)

DentaQuest is currently collaborating with network dentists to move dental care in a more sustainable, collaborative direction through Value-Based Care.

In a value-based system, quality and outcomes should improve while costs remain the same or fall because the healthier a person is, the less they require expensive services. We know people are both in need of dental care and concerned about the cost of care — just as before the pandemic. We process claims for services delivered in response to an already present dental disease. Fillings and extractions address the impact of disease but do not address or eliminate its cause — said another way, restorative care is more costly to the system and the person, while preventive care is more valuable for people and communities.

If you would like more information regarding DentaQuest’s Value-Based Care model, please contact your regional Provider Partner.

Reminder: Retro Eligibility Recoupment Process

As a reminder, funds will be recouped from paid claims with dates of service on or after January 1, 2019 where the member’s eligibility has been retro-actively terminated. All decisions with regards to payment are subject to appeal. You may appeal our handling of payment by submitting a written request for review to HHSC. If you have any questions or need assistance, please contact your Regional Provider Partner.