





WHY DOES MY CHILD NEED A DENTAL HOME?

What is a dental home? A dental home is where you take your child to see the dentist every six months. The dentist will take care of your child’s teeth by giving the care they need and by teaching you and your child about good habits for teeth and gums. Having a dental home will help make sure your child stays on track for routine oral care and can help prevent cavities.

What if your child has a dental emergency? This may be any time your child has severe pain or damage to the teeth or to the mouth. Your child has the same benefits for emergency care as they have for routine care. You can call your child’s dentist, medical health plan, or DentaQuest for help to find care in an emergency. You do not have to contact your child’s dentist, medical health plan, or DentaQuest for approval.

Good home care and regular dental visits can keep your family healthy. If you need help finding a dental provider or have questions about your dental benefit call DentaQuest at **888-291-3766**.

If English is not your first language or you need help reading this letter, language interpretation and translation are available to you at no cost.

REPORTING FRAUD AND ABUSE

To report fraud or abuse to the Office of Inspector General (OIG) you can call toll-free 800-433-3982 or go online to <https://www.tn.gov/finance/fa-oig/fa-oig-report-fraud.html>. To report provider fraud or patient abuse to the Tennessee Bureau of Investigation’s Medicaid Fraud Control Unit (MFCU), call toll-free 800-433-5454.

Para reportar fraude o abuso a la Oficina del Inspector General (Office of Inspector General, OIG) nos puede llamar gratis al 800-433-3982. O visítenos en línea en <https://www.tn.gov/finance/fa-oig/fa-oig-report-fraud.html>. Para reportar fraude o maltrato de un paciente por parte de un proveedor a la Unidad de Control de Fraude Médico de la Oficina de Investigación de Tennessee (Tennessee Bureau of Investigation’s Medicaid Fraud Control Unit, TBI MFCU), llame gratis al 800-433-5454.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 888-291-3766 (TRS: 711).

ئاگادار ی: ئه مگه به زمانه کوردی قهسه دهکسیت، خزمهتگوزار به کانی یارمتهی زمان، بهخوری، بو تو بهر دهسته. په پهیوندی به

(TTY 800-466-7566) 888-291-3766

Do you need help with your health care, talking with us, or reading what we send you? Call us for free at: **888-291-3766 (TRS: 711)**

We obey federal and state civil rights laws. We do not treat people in a different way because of their race, color, birth place, language, age, disability, religion, or sex. Do you think we did not help you or treated you differently? Then call DentaQuest at 888-291-3766 or TennCare 855-857-1673 (TRS: 711) for free.