

QUICK REFERENCE GUIDE

At DentaQuest, we are revolutionizing oral health by redefining prevention and care. We call our approach Preventistry[®]. DentaQuest is committed to helping you improve the oral health of your patients.

Thanks again for choosing to work with us. We'll always be here to support your practice as you work to serve the community.

BENEFIT DESIGN

Effective 03/01/2023, DentaQuest will begin administering the dental benefits for the Molina Health Plan.

A sample ID card is shown below.



QUESTIONS? CONTACT US AT: (844) 870-3977

Molina Health Plan offers the following subgroups:

- Healthy Michigan Medicaid
- MI Health Link MMP

For eligibility verification, billing, and administrative assistance, visit our portal at www.govservices.dentaquest.com.

For benefit details, please review the Office Reference Manual available on our portal under "Related Documents".

DENTAQUEST CONTACT INFORMATION AND RESOURCES

Provider and Member Services

Provider Services: (844) 870-3977 Member Services - Medicare: (844) 583-6156 Member Services - Medicaid: (844) 583-6157

Credentialing

PO Box 2906 Milwaukee, WI 53201-2906 Fax:(262) 241-4077

Credentialing Hotline (800) 233-1468

Provider Appeals

DentaQuest - Provider Appeals PO Box 2906 Milwaukee, WI 53201-2906 Fax:(262) 834-3452

Electronic Claims/Authorizations: Direct entry on the web

www.govservices.dentaquest.com

Or Via Clearinghouse - Payer ID CX014 Include address on electronic claim DentaQuest, LLC PO Box 2906 Milwaukee, WI 53201-2906

Alternative Claims/Authorizations should be sent to:

DentaQuest - Claims/Auths PO Box 2906 Milwaukee, WI 53201-2906 Fax:(262) 834-3589 denclaims@dentaquest.com

Claims Questions (844) 870-3977