

TEXAS ROUNDUP PROGRAM UPDATES FOR OUR TEXAS DENTISTS VOL 52 | January 2018, Qtr. 1

DentaQuest

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Prior Authorization Changes – Effective 01/15/18

Effective 01/15/18, DentaQuest will be adding prior authorization and prepayment review to additional procedure codes.

Prior authorization will be added to the following procedure codes for **TX HHSC Medicaid** and **CHIP**. Procedure codes must be <u>prior authorized before</u> rendering treatment. Failure to do so will result in a denial of services.

Medicaid

| D2710 | D2722 | D2751 | D2781 | D2792 |
|-------|-------|-------|-------|-------|
| D2720 | D2740 | D2752 | D2790 | D2794 |
| D2721 | D2750 | D2780 | D2791 | D9248 |

I strongly support DentaQuest to serve as program administrator for Texas state Medicaid/CHIP dental program. Texas Health and Human Services Commission should continue its relationship with DentaQuest.

The doctor and I have been working with DentaQuest since he graduated from dental school in 2012 and have never been disappointed in their service and care. They are very diligent, fast, and consistent in claims processing. Any changes, notifications, and especially with credentialing, are reported to us in a timely manner.

DentaQuest has been a great supporter for the community as well. They also attend volunteering events to give back to underserved areas and support dental offices hosting such events.

Sincerely,

Hue Dental 5814 N. Jupiter Rd., Ste 199

