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CLARIFICATION OF SEALANT CHANGE

DentaQuest would like to offer clarification around the documentation requirement for sealants that require a pre-payment review. The documentation that is required is a narrative of medical necessity and photos of any nature accurately representing tooth structure will be accepted. "Intraoral photos" infers photos inside the mouth, not a specific tool to get them.

PORTAL UPDATES

DentaQuest will be enhancing the portal to allow ease of identification of any new member that is added to your member roster. A notification will be sent via fax prior to go-live and WebEx training will held to introduce the new feature.

Testimonial

I would like to start by thanking DentaQuest for having a very competent and knowledgeable staff across the board. In the three years that we have been working with DentaQuest, our experience has been a very positive one.

The first smart move made by DentaQuest was assigning Linda Ortiz to be the rep for all of our Texas clinics. This made the communications and response times very seamless and efficient. My staff throughout the organization all speaks highly of Linda. I know she is not responsible for everything we do with DentaQuest, however she has made it a "one-stop shop" for us. Credentialing, claims issues, etc. – for us, it's always Linda who we contact and she gets it done, as simple as that.

In conclusion, we at Familia truly value our working relationship with DentaQuest and obviously with Linda Ortiz. We hope to continue and grow our collaboration for many years to come.

Kayvan Azar
V.P of Recruitment
Familia Dental





DentaQuest

INTRODUCING DR. GREGORY STOUTE, DMD, MPH

DentaQuest would like to welcome Dr. Gregory Stoute to the Texas team! Dr. Stoute received his B.A. from Brown University, D.M.D from Tufts University School of Dental Medicine, and M.P.H from Harvard School of Public Health. Although born and raised in New Jersey, he has spent over 20 years in Texas. His extensive experience in oral health care includes educator, dental officer in the U.S. Air Force Army Reserves, and private and public health practice.

He is past president of the National Dental Association, as well as former Chief of Dental services for both Harvard University and the Massachusetts Institute of Technology. He has been an administrator/educator at many prestigious schools, including Associate Professor at Boston University and UT–Houston Dental School and Executive Vice Dean of Meharry Medical College. He was previously a Corporate Board Member of Delta Dental of Massachusetts. In addition Dr. Stoute is a retired Colonel from the U.S. Army and currently serves as an examiner for the Commission on Dental Competency Assessments (formerly NERB).



Dr. Gregory Stoute

In his spare time, Dr. Stoute enjoys traveling with his wife, great food and music, and International dental mission trips.

Dr. Stoute will serve as the full time Dental Consultant for the Texas Quality and Compliance programs.

SUMMER IS HERE

With the kids out of school, what better time to have them come in for a dental checkup? Encourage your patients to get their kids in for summer dentist visit.

Have a safe and happy summer from your friends at DentaQuest.

