

Please Refer to Your Participation Agreement for Plans You are Contracted For

Dental Care Plus Group

DentaTrust PPO Pediatric High DentaTrust PPO Pediatric Low DentaTrust PPO Family High DentaTrust PPO Family Low DentaTrust PPO Family Basic

Office Reference Manual

PO Box 2906 Milwaukee, WI 53201-2906 844-824-2021 www.dentaguest.com

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DentaQuest, LLC Address and Telephone Numbers

Provider Services

PO Box 2906

Milwaukee, WI 53201-2906

844-824-2021

Fax numbers:

Claims/payment issues: 262.241.7379 Claims to be processed: 262.834.3589

All other: 262.834.3450

Claims Questions:

denclaims@dentaquest.com Eligibility or Benefit Questions:

denelig.benefits@dentaquest.com

Customer Service/Member Services

888-696-9550

TDD (Hearing Impaired)

711 or 800-466-7566

Special Needs Member Services

(DentaQuest)

800.660.3397

Fraud Hotline

800.237.9139

Credentialing

PO Box 2906

Milwaukee, WI 53201-2906

Credentialing Hotline: 888.458.2137

Claims should be sent to:

DENTAQUEST of AL - Claims

PO Box 2906

Milwaukee, WI 53201-2906

Authorizations should be sent to:

DENTAQUEST of AL - Authorizations

PO Box 2906

Milwaukee, WI 53201-2906

Electronic Claims should be sent:

Direct entry on the web - www.dentaquest.com

Or,

Via Clearinghouse – Payer ID CX014

Include address on electronic claims -

DentaQuest, LLC

PO Box 2906

Milwaukee, WI 53201-2906



DentaQuest, LLC

Statement of Members Rights and Responsibilities

The mission of DentaQuest is to expand access to high-quality, compassionate healthcare services within the allocated resources. DentaQuest is committed to ensuring that all Members are treated in a manner that respects their rights and acknowledges its expectations of Member's responsibilities. The following is a statement of Member's rights and responsibilities.

- 1. All Members have a right to receive pertinent written and up-to-date information about DentaQuest, the managed care services DentaQuest provides, the Participating Providers and dental offices, as well as Member rights and responsibilities.
- 2. All Members have a right to privacy and to be treated with respect and recognition of their dignity when receiving dental care.
- 3. All Members have the right to fully participate with caregivers in the decision making process surrounding their health care.
- 4. All Members have the right to be fully informed about the appropriate or medically necessary treatment options for any condition, regardless of the coverage or cost for the care discussed.
- 5. All Members have the right to voice a complaint against DentaQuest, or any of its participating dental offices, or any of the care provided by these groups or people, when their performance has not met the Member's expectations.
- 6. All Members have the right to appeal any decisions related to patient care and treatment. Members may also request an external review or second opinion.
- 7. All Members have the right to make recommendations regarding DentaQuest's/Plan's members' rights and responsibilities policies.

Likewise:

- 1. All Members have the responsibility to provide, to the best of their abilities, accurate information that DentaQuest and its participating dentists need in order to provide the highest quality of health care services.
- 2. All Members have a responsibility to closely follow the treatment plans and home care instructions for the care that they have agreed upon with their health care practitioners.
- 3. All Members, have the responsibility to participate in understanding their health problems and developing mutually agreed upon treatment goals to the degree possible.



DentaQuest, LLC

Statement of Provider Rights and Responsibilities

Providers shall have the right to:

- 1) Communicate with patients, including Members regarding dental treatment options.
- 2) Recommend a course of treatment to a Member, even if the course of treatment is not a covered benefit, or approved by Plan/DentaQuest.
- 3) File an appeal or complaint pursuant to the procedures of Plan/DentaQuest.
- 4) Supply accurate, relevant, factual information to a Member in connection with an appeal or complaint filed by the Member.
- 5) Object to policies, procedures, or decisions made by Plan/DentaQuest.
- 6) If a recommended course of treatment is not covered, e.g., not approved by Plan/DentaQuest, the participating Provider must notify the Member in writing and obtain a signature of waiver if the Provider intends to charge the Member for such a non-compensable service.
- 7) To be informed of the status of their credentialing or recredentialing application, upon request.

* * *

DentaQuest makes every effort to maintain accurate information in this manual; however will not be held liable for any damages directly or indirectly due to typographical errors. Please contact us should you discover an error.

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1.00 Patient Eligibility Verification Procedures

1.01 Plan Eligibility

Any person who is enrolled in a Plan's program is eligible for benefits under the Plan certificate.

1.02 Member Identification Card

Health Plan Members receive identification cards from the Plans. Participating Providers are responsible for verifying that Members are eligible at the time services are rendered and to determine if recipients have other health insurance.

Please note that due to possible eligibility status changes, this information does not guarantee payment and is subject to change without notice.

Members will receive a Health Plan ID Card. DentaTrust cards are similar but have separate branding.



DentaQuest recommends that each dental office make a photocopy of the Member's identification card each time treatment is provided. It is important to note that the Health Plan identification card is not dated and it does not need to be returned to the Health Plan should a Member lose eligibility. Therefore, an identification card in itself does not guarantee that a person is currently enrolled in the Health Plan.

1.03 DentaQuest Eligibility Systems

Participating Providers may access Member eligibility information through DentaQuest's Interactive Voice Response (IVR) system or through the "Providers Only" section of DentaQuest's website at www.dentaquestgov.com. The eligibility information received from either system will be the same information you would receive by calling DentaQuest's Provider Service department; however, by utilizing either system you can get information 24 hours a day, 7 days a week without having to wait for an available Provider Service Representative.

Access to eligibility information via the Internet

DentaQuest's Internet currently allows Providers to verify a Member's eligibility as well as submit claims directly to DentaQuest. You can verify the Member's eligibility on-line by entering the Member's date of birth, the expected date of service and the Member's identification number or last name and first initial. To access the eligibility information via DentaQuest's website, simply log on to the website at www.dentaquestgov.com. Once you have entered the website, click on "Dentist". From there choose your 'State" and press go. You will then be able to log in using your password and ID. First time users will have to register by utilizing the Business's NPI or TIN, State and Zip Code. If you have not received instruction on how to complete Provider Self Registration contact DentaQuest's Provider Service Department at 844-824-2021. Once logged in, select "eligibility look up" and enter the applicable information for each Member you are inquiring about. You are able to check on an unlimited number of patients and can print off the summary of eligibility given by the system for your records.

1.04 Access to eligibility information via the IVR line

To access the IVR, simply call DentaQuest's Provider Service department at 844-824-2021 and press 1 for eligibility. The IVR system will be able to answer all of your eligibility questions for as many members as you wish to check. Once you have completed your eligibility checks, you will have the option to transfer to a Provider Service Representative to answer any additional questions, i.e. member history, which you may have. Using your telephone keypad, you can request eligibility information on a Medicaid or Medicare member by entering your 6 digit DentaQuest location number, the member's recipient identification number and an expected date of service. Specific directions for utilizing the IVR to check eligibility are listed on below. After our system analyzes the information, the patient's eligibility for coverage of dental services will be verified. If the system is unable to verify the member information you entered, you will be transferred to a Provider Service Representative.

Directions for using DentaQuest's IVR to verify eligibility:

Entering system with Tax and Location ID's

- 1. Call DentaQuest Provider Service at 844-824-2021.
- 2. After the greeting, stay on the line for English or press 1 for Spanish.
- 3. When prompted, press or say 2 for Eligibility.
- 4. When prompted, press or say 1 if you know your NPI (National Provider Identification number) and Tax ID number.
- 5. If you do not have this information, press or say 2. When prompted, enter your User ID (previously referred to as Location ID) and the last 4 digits of your Tax ID number.
- 6. Does the member's ID have **numbers and letters** in it? If so, press or say 1. When prompted, enter the member ID.
- 7. Does the member's ID have **only numbers** in it? If so, press or say 2. When prompted, enter the member ID.
- 8. Upon system verification of the Member's eligibility, you will be prompted to repeat the information given, verify the eligibility of another member, get benefit information, get limited claim history on this member, or get fax confirmation of this call.
- 9. If you choose to verify the eligibility of an additional Member(s), you will be asked to repeat step 5 above for each Member.

 DentaQuest LLC December 31, 2019

Please note that due to possible eligibility status changes, the information provided by either system does not guarantee payment.

If you are having difficulty accessing either the IVR or website, please contact the Provider Service Department at 844-824-2021. They will be able to assist you in utilizing either system.

2.00 Authorization of Treatment

2.01 Member Cost Sharing Responsibilities

When members use their DentaTrust benefits, they may be responsible for making payments toward those services. The amount they may need to pay varies based on the service received and the product they are enrolled under. Dental services provided by an out-of-network provider are covered. See the *Benefits Chart* below for details on cost-sharing for each Exchange product and the *Definitions* section for terms you may not be familiar with.

Depending on the service, members may be expected to pay one or more of the following:

- Copayment
- Coinsurance
- Deductible

Once members have reached their out-of-pocket maximum for cost-sharing with innetwork providers, DentaTrust will cover 100% of the allowed amount for covered services. Members will also be 100% responsible for services that are not covered as part of their Evidence of Coverage.

All details regarding member responsibilities for the following policies are included:

DentaTrust PPO Pediatric High DentaTrust PPO Pediatric Low DentaTrust PPO Family High DentaTrust PPO Family Low DentaTrust PPO Family Basic

1. DentaTrust PPO Pediatric High Coverage Schedule

SCHEDULE

Coverage Type	<u>Deductible</u>	<u>In-</u>	<u>Deductible</u>	Out-of-
	<u>In-Network</u>	<u>Network</u>	<u>Out-of-Network</u>	<u>Network</u>
		<u>Plan Pays</u>		<u>Plan Pays</u>
Class I - Diagnostic and	Per covered individual:	100%	Per covered individual:	100%
Preventive Services	None		None	
Class II - Restorative and	Per covered individual:	80%	Per covered individual:	80%
Other Basic Services	\$50		\$50	
	Per Policy: \$150		Per Policy: \$150	
Class III - Complex	Per covered individual:	50%	Per covered individual:	50%
Dental Services	\$50		\$50	
	Per Policy: \$150		Per Policy: \$150	
Class IV - Orthodontics	Per covered individual	50%	Per covered individual:	50%
Medically Necessary	None		None	

NOTE: Non-contracting dentists are permitted to charge for the difference between the fee schedule and non-contracting dentist's billed charges.

DEDUCTIBLES

Restorative and other Basic Services, and Complex Dental Services described above are subject to a deductible for each *covered individual* in each contract.

OUT OF POCKET MAXIMUM

The out of pocket maximum expense related to in-network *covered services* is limited to \$350 for a one child *Policy* and \$700 for a multiple child *Policy*.

WAITING PERIOD

Diagnostic and Preventive Services, Restorative and other Basic Services, Complex Dental Services, and Orthodontic serves are not subject to a waiting period.

2. DentaTrust PPO Pediatric Low Coverage Schedule

SCHEDULE

Coverage Type	<u>Deductible</u>	<u>In-</u>	<u>Deductible</u>	Out-of-
	<u>In-Network</u>	<u>Network</u> <u>Plan Pays</u>	<u>Out-of-Network</u>	<u>Network</u> <u>Plan Pays</u>
Class I - Diagnostic and	Per covered individual:	100%	Per covered individual:	100%
Preventive Services	\$10.00 co-payment on		\$10.00 co-payment on	
	routine exams and		routine exams and	
	prophylaxis per visit		prophylaxis per visit	
Class II - Restorative and	Per covered individual:	50%	Per covered individual:	50%
Other Basic Services	\$50		\$50	
	Per Policy: \$150		Per Policy: \$150	
Class III - Complex	Per covered individual:	50%	Per covered individual:	50%
Dental Services	\$50		\$50	
	Per <i>Policy:</i> \$150		Per Policy: \$150	
Class IV - Orthodontics	Per covered individual	50%	Per covered individual:	50%
Medically Necessary	None		None	

NOTE: Non-contracting dentists are permitted to charge for the difference between the fee schedule and non-contracting dentist's billed charges.

DEDUCTIBLES

Restorative and other Basic Services, and Complex Dental Services described above are subject to a deductible for each *covered individual* in each *Policy*.

OUT OF POCKET MAXIMUM

The out of pocket maximum expense related to in-network *covered services* is limited to \$350 for a one child *Policy* and \$700 for a multiple child *Policy*.

WAITING PERIOD

Diagnostic and Preventive Services, Restorative and other Basic Services, Complex Dental Services, and Orthodontic serves are not subject to a waiting period.

3. DentaTrust PPO Family High Coverage Schedule

SCHEDULE

Coverage Type	<u>Deductible</u> <u>In-Network</u>	In-Network Plan Pays	<u>Deductible</u> Out-of-Network	Out-of-Network Plan Pays
Class I - Diagnostic &	Per covered individual:	100%	Per covered individual:	100%
Preventive Services	None		None	
Class II - Restorative and	Per covered individual:	80%	Per covered individual:	80%
Other Basic Services	\$50		\$50	
	Per family maximum:		Per family maximum:	
	\$150		\$150	
Class III - Complex	Per covered individual:	50%	Per covered individual:	50%
Dental Services	\$50		\$50	
	Per family maximum:		Per family maximum:	
	\$150		\$150	
Class IV - Orthodontics	Per covered individual	50%	Per covered individual:	50%
Medically Necessary	None		None	

NOTE: Non-contracting dentists are permitted to charge for the difference between the fee schedule and non-contracting dentist's billed charges.

DEDUCTIBLES

Restorative and other Basic Services, and Complex Dental Services described above are subject to a \$50 deductible for each *covered individual* in each *Policy*. The total deductible payment for all *covered individuals* shall not exceed \$150 for Restorative and other Basic Services, and Complex Dental Services. This means the *covered individual(s)* must pay the first \$50 of benefits provided in each *Policy*, not to exceed \$150 for families with three or more *covered individuals*.

OUT OF POCKET MAXIMUM

For *covered individuals* under age 19, the out of pocket maximum related to in-network *covered services* is limited to \$350 per *Policy* with one *covered individual* under age 19 and \$700 per *Policy* with two or more *covered individuals* under age 19. The out of pocket maximum does not apply to services received from *non-contracting dentists*.

For covered individuals age 19 and over, there is no out of pocket maximum.

ANNUAL LIMITS and MAXIMUMS

For *covered individuals* under age 19, there are no annual limits or maximums on our payment for in-network *covered services*. For *covered individuals* age 19 and over, total benefits payable in the *benefit period* are limited to a maximum of \$1,000 for each *covered individual*.

WAITING PERIOD

For *covered individuals* under age 19, Diagnostic and Preventive Services, Restorative and other Basic Services, Complex Dental Services, and Orthodontic serves are not subject to a waiting period. For *covered individuals* age 19 and over, Restorative and other Basic Services are subject to a six (6) month waiting period. Complex Dental Services are subject to a twelve (12) month waiting period.

DEPENDENT COVERAGE

Dependent children are covered up to age 26.

4. DentaTrust PPO Family Low Coverage Schedule

SCHEDULE

Coverage Type	<u>Deductible</u>	<u>In-</u>	<u>Deductible</u>	Out-of-
	<u>In-Network</u>	<u>Network</u> <u>Plan Pays</u>	<u>Out-of-Network</u>	<u>Network</u> <u>Plan Pays</u>
Class I - Diagnostic &	Per covered individual:	100%	Per covered individual:	100%
Preventive Services	\$10.00 co-payment on		\$10.00 co-payment on	
	routine exams and		routine exams and	
	prophylaxis per visit		prophylaxis per visit	
Class II - Restorative	Per covered individual:	50%	Per covered individual:	50%
and Other Basic	\$50		\$50	
Services	Per family maximum:		Per family maximum:	
	\$150		\$150	
Class III - Complex	Per covered individual:	50%	Per covered individual:	50%
Dental Services	\$50		\$50	
	Per family maximum:		Per family maximum:	
	\$150		\$150	
Class IV - Orthodontics	Per covered individual	50%	Per covered individual:	50%
Medically Necessary	None		None	

NOTE: Non-contracting dentists are permitted to charge for the difference between the fee schedule and non-contracting dentist's billed charges.

DEDUCTIBLES

Restorative and other Basic Services, and Complex Dental Services described above are subject to a \$50 deductible for each *covered individual* in each *Policy*. The total deductible payment for all *covered individuals* shall not exceed \$150 for Restorative and other Basic Services, and Complex Dental Services. This means the *covered individual(s)* must pay the first \$50 of benefits provided in each *Policy*, not to exceed \$150 for families with three or more *covered individuals*.

OUT OF POCKET MAXIMUM

For *covered individuals* under age 19, the out of pocket maximum expense related to in-network covered services is limited to \$350 per *Policy* with one member under age 19 and \$700 per *Policy* with two or more members under age 19. The out of pocket maximum does not apply to services received from *non-contracting dentists*. For *covered individuals* age 19 and over, there is no out of pocket maximum.

ANNUAL LIMITS and MAXIMUMS

For covered individuals under age 19, there are no limits or maximums on our payment for in-network covered services. For covered individuals age 19 and over, total benefits payable in the benefit period are limited to a maximum of \$1,000 for each covered individual.

WAITING PERIOD

For *covered individuals* under age 19, Diagnostic and Preventive Services, Restorative and other Basic Services, Complex Dental Services, and Orthodontic serves are not subject to a waiting period. For *covered individuals* age 19 and over, Restorative and other Basic Services are subject to a six (6) month waiting period. Complex Dental Services are subject to a twelve (12) month waiting period.

DEPENDENT COVERAGE

Dependent children are covered up to age 26.

5. DentaTrust PPO Family Basic Coverage Schedule

Coverage Type	<u>Deductible</u>	<u>In-</u>	<u>Deductible</u>	Out-of-
	<u>In-Network</u>	<u>Network</u>	Out-of-Network	<u>Network</u>
		<u>Plan Pays</u>		<u>Plan Pays</u>
Class I - Diagnostic &	Per covered individual:	100%	Per covered individual:	100%
Preventive Services	\$10.00 co-payment on		\$10.00 co-payment on	
	routine exams and		routine exams and	
	prophylaxis per visit		prophylaxis per visit	
Class II - Restorative	Per covered individual:	50%	Per covered individual:	50%
and Other Basic	\$50		\$50	
Services	Per family:		Per family:	
	\$150		\$150	
Class III - Complex	Per covered individual:	Under age	Per covered individual:	Under age
Dental Services	\$50	19: 50%	\$50	19: 50%
	Per family:		Per family:	
	\$150	Over age	\$150	Over age 19:
		19: 0%		0%
Class IV -	Per covered individual	50%	Per covered individual:	50%
Orthodontics (under	None		None	
age 19)				
Medically Necessary				

NOTE: Non-contracting dentists are permitted to charge for the difference between the fee schedule and non-contracting dentist's billed charges.

DEDUCTIBLES

Restorative and other Basic Services, and Complex Dental Services described above are subject to a \$50 deductible for each *covered individual* in each contract. The total *deductible* payment for all *covered individuals* shall not exceed \$150 for Restorative and other Basic Services, and Complex Dental Services. This means the *covered individual(s)* must pay the first \$50 of benefits provided in each *Policy*, not to exceed \$150 for families with three or more *covered individuals*.

OUT OF POCKET MAXIMUM

For *covered individuals* under age 19, the *out of pocket maximum* related to in-network *covered services* is limited to \$350 per *Policy* with one *covered individual* under age 19 and \$700 per *Policy* with two or more *covered individuals* under age 19. The *out of pocket maximum* does not apply to services received from *non-contracting dentists*. For *covered individuals* age 19 and over, there is no *out of pocket maximum*.

ANNUAL LIMITS and MAXIMUMS

For covered individuals under age 19, there are no limits or maximums on our payment for in-network covered services. For covered individuals age 19 and over, total benefits payable in the benefit period are limited to a maximum of \$1,000 for each covered individual.

WAITING PERIOD

For *covered individuals* under age 19, Diagnostic and Preventive Services, Restorative and other Basic Services, Complex Dental Services, and Orthodontic serves are not subject to a waiting period. For *covered individuals* age 19 and over, Restorative and other Basic Services are subject to a six (6) month waiting period.

DEPENDENT COVERAGE

Dependent children are covered up to age 26.

Code Description

Class I - Diagnostic and Preventative Services

	Diass 1 - Diagnostic and 1 reventative services
	Diagnostic and Treatment Services
D0120	Periodic oral evaluation
D0140	Limited oral evaluation - problem focused
D0145	Oral evaluation for a patient under three years of age and counseling with primary caregiver
D0150	Comprehensive oral evaluation
D0160	Detailed and extensive oral evaluation - problem focused, by report
D0180	Comprehensive periodontal evaluation
D0210	Intraoral – complete set of radiographic images including bitewings
D0220	Intraoral - periapical radiographic image
D0230	Intraoral - additional periapical image
D0240	Intraoral - occlusal radiographic image
D0250	Extra-oral $-2D$ projection radiographic image created using a stationary radiation source, and detector
D0260	Extraoral - each additional radiographic image
D0270	Bitewing - single image
D0272	Bitewings - two images
D0273	Bitewings - three radiographic images
D0274	Bitewings - four images
D0277	Vertical bitewings – 7 to 8 images
D0330	Panoramic radiographic image
D0340	Cephalometric radiographic image
D0460	Pulp vitality tests
D0470	Diagnostic Models
	Preventative Services
D1110	Prophylaxis - Adult
D1120	Prophylaxis – Child
D1206	Topical Fluoride - Varnish
D1208	Topical application of fluoride (excluding prophylaxis)
D1351	Sealant - per tooth - unrestored permanent molars
D1352	Preventative resin restorations in a moderate to high caries risk patient - permanent tooth
D1510	Space maintainer – fixed – unilateral
D1516	Space maintainer – fixed – bilateral, maxillary
D1517	Space maintainer – fixed – bilateral, mandibular
D1520	Space maintainer - removable – unilateral
D1526	Space maintainer – removable – bilateral, maxillary
D1527	Space maintainer – removable – bilateral, mandibular
D1551	Re-cement or re-bond bilateral space maintainer – maxillary
D1552	Re-cement or re-bond bilateral space maintainer - mandibular
D1553	Re-cement or re-bond unilateral space maintainer - per quadrant
D1556	Removal of fixed unilateral space maintainer - per quadrant

D1557 Removal of fixed bilateral space maintainer - maxillary
 D1558 Removal of fixed bilateral space maintainer - mandibular

Additional Procedures covered as Basic Services

D9110 Palliative treatment of dental pain – minor procedure

D9120 Fixed partial denture sectioning

Class II

	Minor Restorative Services
D2140	Amalgam - one surface, primary or permanent
D2150	Amalgam - two surfaces, primary or permanent
D2160	Amalgam - three surfaces, primary or permanent
D2161	Amalgam - four or more surfaces, primary or permanent
D2330	Resin-based composite - one surface, anterior
D2331	Resin-based composite - two surfaces, anterior
D2332	Resin-based composite - three surfaces, anterior
D2335	Resin-based composite - four or more surfaces or involving incisal angle (anterior)
D2390	Resin-based composite crown, anterior
D2391	Resin-based composite - one surface, posterior
D2392	Resin-based composite - two surfaces, posterior
D2393	Resin-based composite - three surfaces, posterior
D2394	Resin-based composite - four or more surfaces (posterior)
D2410	Gold foil - 1 surface
D2420	Gold foil - 2 surfaces
D2430	Gold foil - 3 surfaces
D2910	Re-cement inlay
D2915	Re-cement or re-bond indirectly fabricated or prefabricated post and core
D2920	Re-cement crown
D2930	Prefabricated stainless steel crown - primary tooth
D2931	Prefabricated stainless steel crown - permanent tooth
D2932	Prefabricated resin crown
D2933	Prefabricated stainless steel crown with resin window
D2934	Prefabricated esthetic coated stainless steel crown - primary tooth
D2940	Protective Restoration
D2951	Pin retention - per tooth, in addition to restoration
D2952	Cast post and core in addition to crown
	Periodontal Services
D4381	Localized delivery of antimicrobial agents
	Prosthodontic Services
D5410	Adjust complete denture – maxillary
D5411	Adjust complete denture – mandibular
D5421	Adjust partial denture – maxillary

D5422	Adjust partial denture - mandibular
D5511	Repair broken complete denture base, mandibular
D5512	Repair broken complete denture base, maxillary
D5520	Replace missing or broken teeth - complete denture (each tooth)
D5611	Repair resin partial denture base, mandibular
D5612	Repair resin partial denture base, maxillary
D5621	Repair cast partial framework, mandibular
D5622	Repair cast partial framework, maxillary
D5630	Repair or replace broken clasp
D5640	Replace broken teeth - per tooth
D5650	Add tooth to existing partial denture
D5660	Add clasp to existing partial denture
D5670	Replace all teeth and acrylic on cast metal framework (maxillary)
D5671	Replace all teeth and acrylic on cast metal framework (mandibular)
D5710	Rebase complete maxillary denture
D5711	Rebase complete mandibular denture
D5720	Rebase maxillary partial denture
D5721	Rebase mandibular partial denture
D5730	Reline complete maxillary denture
D5731	Reline complete mandibular denture
D5740	Reline maxillary partial denture
D5741	Reline mandibular partial denture
D5750	Reline complete maxillary denture (laboratory)
D5751	Reline complete mandibular denture (laboratory)
D5760	Reline maxillary partial denture (laboratory)
D5761	Reline mandibular partial denture (laboratory) Rebase/Reline
D5820	Interim partial denture (maxillary)
D5821	Interim partial denture-mandibular
D5850	Tissue conditioning (maxillary)
D5851	Tissue conditioning (mandibular)
D5863	Overdenture - complete maxillary
D5864	Overdenture - partial maxillary
D5865	Overdenture - complete mandibular
D5866	Overdenture - partial mandibular
D5899	Unspecified removable prosthodontic procedure, by report
D5999	Unspecified maxillofacial prosthesis, by report
D6930	Recement fixed partial denture
D6980	Fixed partial denture repair, by report
D6999	Fixed prosthodontic procedure
	Oral Surgery
D7111	Extraction, coronal remnants - deciduous tooth
D7140	Extraction, erupted tooth or exposed root (elevation and/or forceps removal)
D7270	Tooth reimplantation and/or stabilization of accidentally evulsed or displaced tooth

D7910	Suture of recent small wounds up to 5 cm
D7911	Complicated suture-up to 5 cm
D7912	Complex suture - greater than 5cm
	Anesthesia Services
D9222	Deep sedation/general anesthesia – first 15 minutes
D9223	Deep sedation/general anesthesia – each 15 minutes
D9230	Inhalation of nitrous oxide/analgesia, anxiolysis
	Intravenous Sedation
D9239	Intravenous moderate (conscious) sedation/analgesia- first 15 minutes
D9243	Intravenous moderate (conscious) sedation/analgesia – each 15 minutes

Class III - Complex Dental Services

	Major Restorative Services
D2510	Inlay - metallic – one surface – An alternate benefit will be provided
D2520	Inlay - metallic – two surfaces – An alternate benefit will be provided
D2530	Inlay - metallic – three surfaces – An alternate benefit will be provided
D2542	Onlay - metallic - two surfaces
D2543	Onlay - metallic - three surfaces
D2544	Onlay - metallic - four or more surfaces
D2610	Inlay-porce/ceramic-1surface
D2620	Inlay-porcelain/ceramic-2 surfaces
D2630	Inlay-porc/ceramic 3+ surfaces
D2642	Onlay-porcelain/ceramic-2 surfaces
D2643	Onlay-porcelain/ceramic-3 surfaces
D2644	Onlay-porcelain/ceramic-4+ surfaces
D2650	Inlay-composite/resin 1surface
D2651	Inlay-composite/resin-2 surfaces
D2652	Inlay-composite/resin-3+ surfaces
D2662	Onlay-composite/resin-2 surfaces
D2663	Onlay-composite/resin-3 surfaces
D2664	Onlay-composite/resin-4+ surfaces
D2710	Crown - resin-based composite (indirect)
D2720	Crown-resin with high noble metal
D2721	crown - resin with predominantly base metal
D2722	crown - resin with noble metal
D2740	Crown - porcelain/ceramic substrate
D2750	Crown - porcelain fused to high noble metal
D2751	Crown - porcelain fused to predominately base metal
D2753	Crown - porcelain fused to titanium and titanium alloys
D2752	Crown - porcelain fused to noble metal
D2780	Crown - 3/4 cast high noble metal
D2781	Crown - 3/4 cast predominately base metal

D2782	Crown - ¾ cast noble metal
D2783	Crown - 3/4 porcelain/ceramic
D2790	Crown - full cast high noble metal
D2791	Crown - full cast predominately base metal
D2792	Crown - full cast noble metal
D2794	Crown – titanium
D2799	Provisional crown
D2929	Prefabricated porcelain crown - primary
D2950	Core buildup, including any pins
D2954	Prefabricated post and core, in addition to crown
D2957	Each additional prefabricated post - same tooth
D2962	Labial veneer (porc laminate) - laboratory
D2970	Temporary crown (fractured tooth)
D2971	Additional procedures to construct new crown under partial denture framework
D2980	Crown repair, by report
D2982	Onlay Repair
D2999	Unspecified restorative procedure, by report
	Endodontic Services
D3222	Partial pulpotomy for apexogenesis - permanent tooth with incomplete root development
D3230	Pulpal therapy (resorbable filling) - anterior, primary tooth (excluding final restoration) and for
	primary molars and cuspids
D3240	Pulpal therapy (resorbable filling) - posterior, primary tooth excluding final restoration).
D3310	Incomplete endodontic treatment when you discontinue treatment Anterior root canal (excluding final restoration)
D3310	Bicuspid root canal (excluding final restoration)
D3330	Molar root canal (excluding final restoration)
D3330	Incomplete endodontic therapy; inoperable or fractured tooth
D3332	Retreatment of previous root canal therapy-anterior
D3340	Retreatment of previous root canal therapy-bicuspid
D3347	
	Retreatment of previous root canal therapy-molar Apexification/recalcification – initial visit (apical closure/calcific repair of perforations, root
D3351	resorption, etc.)
D3352	Apexification/recalcification – interim medication replacement (apical closure/calcific repair
D0002	of perforations, root respretion, etc)
D3353	Apexification/recalcification - final visit (includes completed root canal therapy, apical
	closure/calcific repair of perforations, root resorption, etc.)
D3410	Apicoectomy/periradicular surgery - anterior
D3421	Apicoectomy/periradicular surgery - bicuspid (first root)
D3425	Apicoectomy/periradicular surgery - molar (first root)
D3426	Apicoectomy/periradicular surgery (each additional root)
D3430	Retrograde filling - per root
D3450	Root amputation - per root
D3920	Hemisection (including any root removal) - not including root canal therapy
D3999	Unspecified endodontic procedure, by report

	Davis davital Campiana
D4210	Periodontal Services Cinginactomy or ginging lasty four or more teeth
	Gingivectomy or gingivoplasty – four or more teeth
D4211	Gingivectomy or gingivoplasty – one to three teeth
D4240	Gingival flap procedure, four or more teeth
D4249	Clinical crown lengthening-hard tissue
D4260	Osseous surgery (including flap entry and closure), four or more contiguous teeth or bounded teeth spaces per quadrant
D4264	Bone replacement graft - each additional site in quadrant
D4266	Guided tissue regenerate-resorbable barrier, per site, per tooth
D4267	Guided tissue regeneration - nonresorbable barrier, per site, per tooth
D4270	Pedicle soft tissue graft procedure
D4273	Subepithelial connective tissue graft procedures (including donor site surgery)
D4274	Distal or proximal wedge procedure
D4275	Soft tissue allograft
D4276	Combined connective tissue and double pedicle graft
D4277	Free soft tissue graft9 1st tooth
D4278	Free soft tissue graft-additional teeth
D4283	Autogenous connective tissue graft procedure (including donor and recipient surgical sites) –
	each additional contiguous tooth, implant or edentulous tooth position in same graft site
D4285	Non-autogenous connective tissue graft procedure (including recipient surgical site and donor
	material) – each additional contiguous tooth, implant or edentulous tooth position in same
	graft site
D4341	Periodontal scaling and root planning-four or more teeth per quadrant
D4342	Periodontal scaling and root planning-one to three teeth, per quadrant
D4355	Full mouth debridement to enable comprehensive evaluation and diagnosis
D4910	Periodontal maintenance
D4999	Unspecified periodontal procedure, by report
	Prosthodontic Services
D5110	Complete denture – maxillary
D5120	Complete denture - mandibular
D5130	Immediate denture – maxillary
D5140	Immediate denture - mandibular
D5211	Maxillary partial denture - resin base (including any conventional clasps, rests and teeth)
D5212	Mandibular partial denture - resin base (including any conventional clasps, rests and teeth)
D5213	Maxillary partial denture - cast metal framework with resin denture base (including any
	conventional clasps, rests and teeth)
D5214	Mandibular partial denture - cast metal framework with resin denture base (including any conventional clasps, rests and teeth)
D5221	Immediate maxillary partial denture – resin base (including any conventional clasps, rests and teeth)
D5222	Immediate mandibular partial denture – resin base (including any conventional clasps, rests and teeth)
D5223	Immediate maxillary partial denture – cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)

D5224	Immediate mandibular partial denture – cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)
D5225	Maxillary partial denture-flexible base
D5226	Mandibular partial denture-flexible base
D5282	Removable unilateral partial denture – one piece cast metal (including clasps and teeth), maxillary
D5283	Removable unilateral partial denture – one piece cast metal (including clasps and teeth), mandibular
D5284	Removable unilateral partial denture – one piece flexible base (including clasps and teeth) - per quadrant
D5286	Removable unilateral partial denture – one piece resin (including clasps and teeth) – per quadrant
D5951	Feeding aid
D6205	Pontic - indirect resin based composite
D6210	Pontic - cast high noble metal
D6211	Pontic - cast predominately base metal
D6212	Pontic - cast noble metal
D6214	Pontic – titanium
D6240	Pontic - porcelain fused to high noble metal
D6241	Pontic porcelain fused to predominately base metal
D6242	Pontic - porcelain fused to noble metal
D6243	Pontic - porcelain fused to titanium and titanium alloys
D6245	Pontic - porcelain/ceramic
D6250	Pontic-resin with high noble metal
D6251	Pontic-resin with base metal
D6252	Pontic-resin with noble metal
D6545	Retainer -cast metal for resin bonded fixed prosthesis
D6548	Retainer - porcelain/ceramic for resin bonded fixed prosthesis
D6602	Inlay - cast high noble metal, two surfaces
D6603	Inlay - cast high noble metal, three or more surfaces
D6604	Inlay - cast predominantly base metal, two surfaces
D6605	Inlay - cast predominantly base metal, three or more surfaces
D6606	Inlay - cast noble metal, two surfaces
D6607	Inlay - cast noble metal, three or more surfaces
D6608	Onlay - porcelain/ceramic, two surfaces
D6609	Onlay - porcelain/ceramic, three or more surfaces
D6610	Onlay - cast high noble metal, two surfaces
D6611	Onlay - cast high noble metal, three or more surfaces
D6612	Onlay - cast predominantly base metal, two surfaces
D6613	Onlay - cast predominantly base metal, three or more surfaces
D6614	Onlay - cast noble metal, two surfaces
D6615	Onlay - cast noble metal, three or more surfaces
D6624	Inlay - titanium
D6634	Onlay - titanium

D6710	Crown - indirect resin based composite
D6720	Crown-resin with high noble metal
D6721	Crown-resin with base metal
D6722	Crown-resin with noble metal
D6740	Crown - porcelain/ceramic
D6750	Crown - porcelain fused to high noble metal
D6751	Crown - porcelain fused to predominately base metal
D6752	Crown - porcelain fused to noble metal
D6753	Retainer crown - porcelain fused to titanium and titanium alloys
D6780	Crown - 3/4 cast high noble metal
D6781	Crown - 3/4 cast predominately base metal
D6782	Crown - 3/4 cast noble metal
D6784	Retainer crown ¾ - titanium and titanium alloys
D6790	Crown - full cast high noble metal
D6791	Crown - full cast predominately base metal
D6792	Crown - full cast noble metal
D6794	Crown - titanium
D9944	Occlusal guard – hard appliance, full arch
D9945	Occlusal guard – soft appliance, full arch
D9946	Occlusal guard – hard appliance, partial arch
	Oral Surgery
D7210	Surgical removal of erupted tooth requiring elevation of mucoperiosteal flap and removal of
D7220	bone and/or section of tooth
D7220	Removal of impacted tooth - soft tissue
D7230	Removal of impacted tooth – partially bony
D7240	Removal of impacted tooth - completely bony
D7241	Removal of impacted tooth - completely bony with unusual surgical complications
D7250	Surgical removal of residual tooth roots (cutting procedure)
D7260	Oroantral fistula closure
D7261	Primary closure of a sinus perforation
D7280	Surgical access of an unerupted tooth
D7285	Incisional biopsy of oral tissue-hard (bone, tooth)
D7286	Incisional biopsy of oral tissue-soft
D7288	Brush biopsy - transepithelial sample collection
D7310	Alveoloplasty in conjunction with extractions - per quadrant
D7311	Alveoloplasty in conjunction with extractions-one to three teeth or tooth spaces, per
D7220	quadrant Alva deplactive act in conjugation with sytractions, per guadrant
D7320	Alveoloplasty not in conjunction with extractions - per quadrant
D7321	Alveoloplasty not in conjunction with extractions-one to three teeth or tooth spaces, per quadrant
D7340	Vestibuloplasty - ridge extension (secondary epithelialization)
D7350	Vestibuloplasty - ridge extension Vestibuloplasty - ridge extension
D7410	Radical excision - lesion diameter up to 1.25cm
D7411	Excision of benign lesion greater than 1.25 cm

D7412	Excision of benign lesion, complicated
D7413	Excision of malignant lesion up to 1.25 cm
D7414	Excision of malignant lesion greater than 1.25 cm
D7415	Excision of malignant lesion, complicated
D7440	Excision of malignant tumor - lesion diameter up to 1.25cm
D7441	Excision of malignant tumor - lesion diameter greater than 1.25cm
D7460	Removal of nonodontogenic cyst or tumor - lesion diameter up to 1.25cm
D7461	Removal of nonodontogenic cyst or tumor - lesion greater than 1.25cm
D7465	Destruction of lesion(s) by physical or chemical method, by report
D7471	Removal of exostosis
D7510	Incision and drainage of abscess - intraoral soft tissue
D7511	Incision and drainage of abscess - intraoral soft tissue - complicated (includes drainage of
D7520	multiple fascial spaces)
D7520	Incision and drainage of abscess - extraoral soft tissue
D7521	Incision and drainage of abscess - extraoral soft tissue - complicated (includes drainage of multiple fascial spaces)
D7540	Removal of reaction-producing foreign bodies, musculoskeletal system
D7560	Maxillary sinusotomy for removal of tooth fragment or foreign body
D7620	Maxilla - closed reduction
D7640	Mandible - closed reduction
D7660	Malar and/or zygomatic arch-closed
D7670	Alveolus stabilization of teeth, closed reduction splinting
D7720	Maxilla - closed reduction
D7740	Mandible - closed reduction
D7760	Malar and/or zygomatic arch-closed reduction
D7771	Alveolus, closed reduction stabilization of teeth
D7960	Frenulectomy – also known as frenectomy or frenotomy – separate procedure not incidental to another procedure
D7963	Frenuloplasty
D7970	Excision of hyperplastic tissue - per arch
D7971	Excision of pericoronal gingiva
D7972	Surgical reduction of fibrous tuberosity
D7980	Sialolithotomy
D7981	Excision of salivary gland, by report
D7982	Sialodochoplasty
D7999	Unspecified oral surgery procedure, by report

Class IV Orthodontics Medical Necessity

	Orthodontic Services - limited to children up to age 19	
D8020	Limited orthodontic treatment of the transitional dentition	
D8030	Limited orthodontic treatment of the adolescent dentition	
D8040	Limited orthodontic treatment of the adult dentition	
D8080	Comprehensive orthodontic treatment of the adolescent dentition	
D8210	Removable appliance therapy	
D8220	Fixed appliance therapy	
D8660	Pre-orthodontic treatment visit	
D8670	Periodic orthodontic treatment visit (as part of contract)	
D8703	Replacement of lost or broken retainer – maxillary	
D8704	Replacement of lost or broken retainer – mandibular	
D8999	Unspecified orthodontic procedure, by report	
Consultations		
	Consultations	
D9310	Consultations Consultation (diagnostic service provided by dentist or physician other than practitioner	
D9310		
D9310 D9440	Consultation (diagnostic service provided by dentist or physician other than practitioner	
	Consultation (diagnostic service provided by dentist or physician other than practitioner providing treatment)	
	Consultation (diagnostic service provided by dentist or physician other than practitioner providing treatment) Office visit - after regularly scheduled hours	
D9440	Consultation (diagnostic service provided by dentist or physician other than practitioner providing treatment) Office visit - after regularly scheduled hours Medications	
D9440 D9610	Consultation (diagnostic service provided by dentist or physician other than practitioner providing treatment) Office visit - after regularly scheduled hours Medications Therapeutic drug injection, by report	
D9440 D9610 D9612	Consultation (diagnostic service provided by dentist or physician other than practitioner providing treatment) Office visit - after regularly scheduled hours Medications Therapeutic drug injection, by report Therapeutic drug injection - 2 or more medications by report	
D9440 D9610 D9612 D9613	Consultation (diagnostic service provided by dentist or physician other than practitioner providing treatment) Office visit - after regularly scheduled hours Medications Therapeutic drug injection, by report Therapeutic drug injection - 2 or more medications by report Infiltration of sustained release therapeutic drug – single or multiple sites	
D9440 D9610 D9612 D9613 D9630	Consultation (diagnostic service provided by dentist or physician other than practitioner providing treatment) Office visit - after regularly scheduled hours Medications Therapeutic drug injection, by report Therapeutic drug injection - 2 or more medications by report Infiltration of sustained release therapeutic drug – single or multiple sites Other drugs and/or medicaments, by report	
D9440 D9610 D9612 D9613 D9630 D9910	Consultation (diagnostic service provided by dentist or physician other than practitioner providing treatment) Office visit - after regularly scheduled hours Medications Therapeutic drug injection, by report Therapeutic drug injection - 2 or more medications by report Infiltration of sustained release therapeutic drug – single or multiple sites Other drugs and/or medicaments, by report Application of desensitizing medicament	

2.02 Dental Treatment Requiring Authorization

Authorization is a utilization tool that requires Participating Providers to submit "documentation" associated with certain dental services for a Member. Participating Providers will not be paid if this "documentation" is not provided to DentaQuest. Participating Providers must hold the Member, DentaQuest, Plan and Agency harmless as set forth in the Provider Participation Agreement if coverage is denied for failure to obtain authorization (either before or after service is rendered).

DentaQuest utilizes specific dental utilization criteria as well as an authorization process to manage utilization of services. DentaQuest's operational focus is to assure compliance with its utilization criteria. The criteria are included in this manual (see section 12). Please review these criteria as well as the Benefits covered to understand the decision making process used to determine payment for services rendered.

A. Authorization and documentation submitted before treatment begins (Non-Emergency) treatment.

Services that require authorization (non-emergency) should not be started prior to the determination of coverage (approval or denial of the authorization). Non-emergency treatment started prior to the determination of coverage will be performed at the financial risk of the dental office. If coverage is denied, the treating dentist will be financially responsible and may not balance bill the Member, the Plan and/or DentaQuest.

Your submission of "documentation" must include:

- 1) Radiographs, narrative, or other information where requested (See Exhibits A E for specifics by code)
- 2) CDT codes on the claim form

Your submission should be sent on an ADA approved claim form. The tables of Covered Services (Exhibits A - E) contain a column marked Authorization Required. A "Yes" in this column indicates that the service listed requires authorization (documentation) to be considered for reimbursement.

After a DentaQuest dental director reviews the documentation, the submitting office shall be provided an authorization number. The authorization number will be provided within two business days from the date the documentation is received. The authorization number will be issued to the submitting office by mail and must be submitted with the other required claim information after the treatment is rendered.

B. Authorization and documentation submitted with claim (Emergency treatment)

DentaQuest recognizes that emergency treatment may not permit authorization to be obtained prior to treatment. In these situations services that require authorization, but are rendered under emergency conditions, will require the same "documentation" be provided with the claim when the claim is sent for payment. It is essential that the Participating Provider understand that claims sent without this "documentation" will be denied.

2.03 Electronic Attachments

DentaQuest accepts dental radiographs electronically via **FastAttach**TM for authorization requests. DentaQuest, in conjunction with National Electronic Attachment, Inc. (NEA), allows Participating Providers the opportunity to submit all claims electronically, even those that require attachments. This program allows transmissions via secure Internet lines for radiographs, periodontic charts, intraoral pictures, narratives and EOBs.

FastAttach™ is inexpensive and easy to use, reduces administrative costs, eliminates lost or damaged attachments and accelerates claims and prior authorization processing. It is compatible with most claims clearinghouse or practice management systems.

For more information or to sign up for FastAttach go to www.fast.nea.com or call NEA at:

800.782.5150

2.04 EMERGENCY Treatments and Authorizations

If a patient presents with an emergency condition that requires immediate treatment or intervention, you should always take necessary clinical steps to mitigate pain, swelling, or other symptoms that might put the members overall health at risk and completely document your findings. After treatment, please complete the appropriate authorization request, and enter EMERGENCY/ URGENT in box 35, and the appropriate narrative or descriptor of the patient's conditions, including all supporting documentation. Please FAX this to 262-241-7150.

DentaQuest will process emergency authorization requests as high priority. After you receive the authorization number, then and only then should you submit the claim. Our system will link the authorization number and the claim, and payment should be processed.

3.00 Participating Hospitals

Dental Care Plus does not pay for hospitalization services performed outside of dental offices. In the scenario of a dental service being performed in a hospital unit, please direct your patient to their Medical Insurer for coverage/payment of medical services. Following the normal procedures and ORM requirements, Dental Care Plus will pay for the dental services conducted in this scenario, but will not pay for the medical services. If you have any questions regarding the role of Dental Care Plus in hospitalization or utilization of a medical center for dental services, please call 513-554-1100.

4.00 Claim Submission Procedures (claim filing options)

DentaQuest receives dental claims in four possible formats. These formats include:

- Electronic claims via DentaQuest's website (<u>www.dentaquestgov.com</u>).
- Electronic submission via clearinghouses.
- HIPAA Compliant 837D File.
- Paper claims.

4.01 Submitting Authorization or Claims with X-Rays

- Electronic submission using the new web portal
- Electronic submission using National Electronic Attachment (NEA) is recommended. For more information, please visit www.nea-fast.com and click the "Learn More" button. To register, click the "Provider Registration" button in the middle of the home page.
- Submission of duplicate radiographs (which we will recycle and not return)
- Submission of original radiographs with a self-addressed stamped envelope (SASE) so
 that we may return the original radiographs. Note that determinations will be sent
 separately and any radiographs received without a SASE will not be returned to the
 sender.

Please note we also require radiographs be mounted when there are 5 or more radiographs submitted at one time. If 5 or more radiographs are submitted and not mounted, they will be returned to you and your request for prior authorization and/or claims will not be processed. You will need to resubmit a copy of the 2006 or newer ADA form that was originally submitted, along with mounted radiographs so that we may process the claim correctly.

Acceptable methods of mounted radiographs are:

- Radiographs duplicated and displayed in proper order on a piece of duplicating film.
- Radiographs mounted in a radiograph holder or mount designed for this purpose.

Unacceptable methods of mounted radiographs are:

- Cut out radiographs taped or stapled together.
- Cut out radiographs placed in a coin envelope.
- Multiple radiographs placed in the same slot of a radiograph holder or mount.

All radiographs should include member's name, identification number and office name to ensure proper handling.

4.02 Electronic Claim Submission Utilizing DentaQuest's Internet Website

Participating Providers may submit claims directly to DentaQuest by utilizing the "Dentist" section of our website. Submitting claims via the website is very quick and easy. It is especially easy if you have already accessed the site to check a Member's eligibility prior to providing the service.

To submit claims via the website, simply log on to www.dentaquestgov.com. Once you have entered the website, click on the "Dentist" icon. From there choose your 'State" and press go. You will then be able to log in using your password and ID. First time users will have to register by utilizing the Business's NPI or TIN, State and Zip Code. DentaQuest should have contacted your office in regards to how to perform Provider Self Registration: you may also contact DentaQuest's Provider Service Department at 844-824-2021. Once logged in, select "Claims/Pre-Authorizations" and then "Dental Claim"

Entry". The Dentist Portal allows you to attach electronic files (such as x-rays in jpeg format, reports and charts) to the claim.

If you have questions on submitting claims or accessing the website, please contact our Systems Operations Department at 800.417.7140 or via e-mail at: EDITeam@greatdentalplans.com

4.03 Electronic Authorization Submission Utilizing DentaQuest's Internet Website

Participating Providers may submit Pre-Authorizations directly to DentaQuest by utilizing the "Dentist" section of our website. Submitting Pre-Authorizations via the website is very quick and easy. It is especially easy if you have already accessed the site to check a Member's eligibility prior to providing the service.

To submit pre-authorizations via the website, simply log on to www.dentaquestgov.com. Once you have entered the website, click on the "Dentist" icon. From there choose your 'State" and press go. You will then be able to log in using your password and ID. First time users will have to register by utilizing the Business's NPI or TIN, State and Zip Code. If you have not received instruction on how to complete Provider Self Registration contact DentaQuest's Provider Service Department at 844-824-2021. Once logged in, select "Claims/Pre-Authorizations" and then "Dental Pre-Auth Entry".

The Dentist Portal also allows you to attach electronic files (such as x-rays in jpeg format, reports and charts) to the pre-authorization.

4.04 Electronic Claim Submission via Clearinghouse

DentaQuest works directly with Emdeon (1-888-255-7293), Tesia 1-800-724-7240, EDI Health Group 1-800-576-6412, Secure EDI 1-877-466-9656 and Mercury Data Exchange 1-866-633-1090, for claim submissions to DentaQuest.

You can contact your software vendor and make certain that they have DentaQuest listed as the payer and claim mailing address on your electronic claim. Your software vendor will be able to provide you with any information you may need to ensure that submitted claims are forwarded to DentaQuest. DentaQuest's Payor ID is CX014.

4.05 HIPAA Compliant 837D File

For Providers who are unable to submit electronically via the Internet or a clearinghouse, DentaQuest will work directly with the Provider to receive their claims electronically via a HIPAA compliant 837D or 837P file from the Provider's practice management system. Please email EDITeam@greatdentalplans.com to inquire about this option for electronic claim submission.

4.06 NPI Requirements for Submission of Electronic Claims

In accordance with the HIPAA guidelines, DentaQuest has adopted the following NPI standards in order to simplify the submission of claims from all of our providers, conform to industry required standards and increase the accuracy and efficiency of claims administered by DentaQuest.

- Providers must register for the appropriate NPI classification at the following website https://nppes.cms.hhs.gov/NPPES/Welcome.do and provide this information to DentaQuest in its' entirety.
- All providers must register for an Individual NPI. You may also be required to register for a group NPI (or as part of a group) dependant upon your designation.
- When submitting claims to DentaQuest you must submit all forms of NPI properly and in their entirety for claims to be accepted and processed accurately. If you registered as

part of a group, your claims must be submitted with both the Group and Individual NPI's. These numbers are not interchangeable and could cause your claims to be returned to you as non-compliant.

If you are presently submitting claims to DentaQuest through a clearinghouse or through
a direct integration you need to review your integration to assure that it is in compliance
with the revised HIPAA compliant 837D format. This information can be found on the
837D Companion Guide located on the Provider Web Portal.

4.07 Paper Claim Submission

- Claims must be submitted on ADA approved claim forms or other forms approved in advance by DentaQuest.
- Member name, identification number, and date of birth must be listed on all claims submitted. If the Member identification number is missing or miscoded on the claim form, the patient cannot be identified. This could result in the claim being returned to the submitting Provider office, causing a delay in payment.
- The paper claim must contain an acceptable provider signature.
- The Provider and office location information must be clearly identified on the claim. Frequently, if only the dentist signature is used for identification, the dentist's name cannot be clearly identified. Please include either a typed dentist (practice) name or the DentaQuest Provider identification number.
- The paper claim form must contain a valid provider NPI (National Provider Identification) number. In the event of not having this box on the claim form, the NPI must still be included on the form. The ADA claim form only supplies 2 fields to enter NPI. On paper claims, the Type 2 NPI identifies the payee, and may be submitted in conjunction with a Type 1 NPI to identify the dentist who provided the treatment. For example, on a standard ADA Dental Claim Form, the treating dentist's NPI is entered in field 54 and the billing entity's NPI is entered in field 49.
- The date of service must be provided on the claim form for each service line submitted.
- Approved ADA dental codes as published in the current CDT book or as defined in this
 manual must be used to define all services.
- List all quadrants, tooth numbers and surfaces for dental codes that necessitate identification (extractions, root canals, amalgams and resin fillings). Missing tooth and surface identification codes can result in the delay or denial of claim payment.
- Affix the proper postage when mailing bulk documentation. DentaQuest does not accept postage due mail. This mail will be returned to the sender and will result in delay of payment.

Claims should be mailed to the following address:

DENTAQUEST, LLC-Claims PO Box 2906 Milwaukee, WI 53201-2906

4.08 Coordination of Benefits (COB)

When DentaQuest is the secondary insurance carrier, a copy of the primary carrier's Explanation of Benefits (EOB) must be submitted with the claim. For electronic claim submissions, the payment made by the primary carrier must be indicated in the

appropriate COB field. When a primary carrier's payment meets or exceeds a provider's contracted rate or fee schedule, DentaQuest will consider the claim paid in full and no further payment will be made on the claim.

4.09 Filing Limits

Each provider contract specifies a specific timeframe after the date of service for when a claim must be submitted to DentaQuest. Any claim submitted beyond the timely filing limit specified in the contract will be denied for "untimely filing." If a claim is denied for "untimely filing", the provider cannot bill the member. If DentaQuest is the secondary carrier, the timely filing limit begins with the date of payment or denial from the primary carrier.

4.10 Receipt and Audit of Claims

In order to ensure timely, accurate remittances to each participating Provider, DentaQuest performs an audit of all claims upon receipt. This audit validates Member eligibility, procedure codes and dentist identifying information. A DentaQuest Benefit Analyst analyzes any claim conditions that would result in non-payment. When potential problems are identified, your office may be contacted and asked to assist in resolving this problem. Please contact our Provider Service Department with any questions you may have regarding claim submission or your remittance.

Each DentaQuest Provider office receives an "explanation of benefit" report with their remittance. This report includes patient information and an allowable fee by date of service for each service rendered.

4.11 Direct Deposit

As a benefit to participating Providers, DentaQuest offers Direct Deposit for claims payments. This process improves payment turnaround times as funds are directly deposited into the Provider's banking account.

To receive claims payments through Direct Deposit, Providers must:

- Complete and sign the Direct Deposit Form found on the website.
- Attach a voided check to the form. The authorization cannot be processed without a voided check.
- Return the Direct Deposit Form and voided check to DentaQuest.
 - Via Fax 262.241.4077
 - Via Mail DentaQuest, LLC.
 PO Box 2906
 Milwaukee, WI 53201-2906

ATTN: PDA Department

The Direct Deposit Form must be legible to prevent delays in processing. Providers should allow up to six weeks for Direct Deposit to be implemented after the receipt of completed paperwork. Providers will receive a bank note one check cycle prior to the first Direct Deposit payment.

Providers enrolled in the Direct Deposit process must notify DentaQuest of any changes to bank accounts such as: changes in routing or account numbers, or a switch to a different bank. All changes must be submitted via the Direct Deposit Form. Changes to bank accounts or banking information typically take 2 -3 weeks. DentaQuest is not

responsible for delays in funding if Providers do not properly notify DentaQuest in writing of any banking changes.

Providers enrolled in Direct Deposit are required to access their remittance statements online and will no longer receive paper remittance statements. Electronic remittance statements are located on DentaQuest's Provider Web Portal (PWP). Providers may access their remittance statements by following these steps:

- 1. Login to the PWP at www.dentaquestgov.com
- 2. Once you have entered the website, click on the "Dentist" icon. From there choose your 'State" and press go.
- 3. Log in using your password and ID
- 4. Once logged in, select "Claims/Pre-Authorizations" and then "Remittance Advice Search".
- 5. The remittance will display on the screen.

5.00 Health Insurance Portability and Accountability Act (HIPAA)

As a healthcare provider, your office is required to comply with all aspects of the HIPAA regulations in effect as indicated in the final publications of the various rules covered by HIPAA.

DentaQuest has implemented various operational policies and procedures to ensure that it is compliant with the Privacy, Administrative Simplification and Security Standards of HIIPAA. One aspect of our compliance plan is working cooperatively with our providers to comply with the HIPAA regulations. In relation to the Privacy Standards, DentaQuest has previously modified its provider contracts to reflect the appropriate HIPAA compliance language. These contractual updates include the following in regard to record handling and HIPAA requirements:

- Maintenance of adequate dental/medical, financial and administrative records related to covered dental services rendered by Provider in accordance with federal and state law.
- Safeguarding of all information about Members according to applicable state and federal laws and regulations. All material and information, in particular information relating to Members or potential Members, which is provided to or obtained by or through a Provider, whether verbal, written, tape, or otherwise, shall be reported as confidential information to the extent confidential treatment is provided under state and feral laws.
- Neither DentaQuest nor Provider shall share confidential information with a Member's employer absent the Member's consent for such disclosure.
- Provider agrees to comply with the requirements of the Health Insurance Portability and Accountability Act ("HIPAA") relating to the exchange of information and shall cooperate with DentaQuest in its efforts to ensure compliance with the privacy regulations promulgated under HIPAA and other related privacy laws.

Provider and DentaQuest agree to conduct their respective activities in accordance with the applicable provisions of HIPAA and such implementing regulations.

In relation to the Administrative Simplification Standards, you will note that the benefit tables included in this ORM reflect the most current coding standards (CDT-4) recognized by the ADA. Effective the date of this manual, DentaQuest will require providers to submit all claims with the proper CDT-4 codes listed in this manual. In addition, all paper claims must be submitted on the current approved ADA claim form.

Note: Copies of DentaQuest's HIPAA policies are available upon request by contacting DentaQuest's Provider Service department at 844-824-2021 or via e-mail at denelig.benefits@dentaquest.com.

5.01 HIPAA Companion Guide

To view a copy of the most recent Companion Guide please visit our website at www.dentaquestgov.com. Once you have entered the website, click on the "Dentist" icon. From there choose your 'State" and press go. You will then be able to log in using your password and ID. Once you have logged in, click on the link named "Related Documents' (located under the picture on the right hand side of the screen).

6.00 Complaints and Appeals (Policies 200.010, 200.011, 200.013, 200.020A and 500.024E)

DentaQuest adheres to State, Federal, and Plan requirements related to processing inquiries, complaints, and grievances. Unless otherwise required by Agency and Plan, DentaQuest processes such inquiries, complaints, and grievances consistent with the following:

- **A.** <u>Inquiry</u>: An inquiry is the first contact with the Plan (verbal or written) expressing dissatisfaction from the Member, an attorney on behalf of a Member, or a government agency.
- **B.** <u>Complaint</u>: A complaint means an oral allegation of improper or in appropriate action, or an oral statement of dissatisfaction with covered services, post-service claims payment or policies that do not fall within the definition of a grievance.
- Grievance: A grievance means a written complaint submitted by or on behalf of an enrollee regarding: (1) the availability, delivery or quality of health care services, including a complaint regarding an adverse determination made pursuant to utilization review; (2) claims payment, handling, or matters pertaining to the contractual relationship between an enrollee and the Company; or (3) matters pertaining to the contractual relationship between an enrollee and the Company.
- DentaQuest's Complaints/Grievance Coordinator receives Member and Provider inquiries and complaints. The Coordinator investigates the issues, compiles the findings, requests patient records (if applicable), sends the records to the dental consultant for review and determination (if applicable), and obtains a resolution. The appropriate individuals are notified of the resolution (i.e. Plan, Member, and Provider as applicable). The complaint is closed and maintained on file for tracking and trending purposes. Any member and any provider acting on behalf of a member with the member's consent may appeal any utilization management determination resulting in a denial, reduction, suspension or termination of dental services.
- E. The Complaints/Grievances Coordinator receives Member and Provider grievances. The Coordinator requests appropriate documentation, forwards the documentation to the dental consultant for review and determination, and communicates the decision to uphold or overturn the initial decision to the appropriate individuals.

<u>Note</u>: Copies of DentaQuest policies and procedures can be requested by contacting Provider Service at 844-824-2021. (Policies 200.010, 200.011, 200.013, 200.017)

DentaQuest LLC December 31, 2019
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7.00 Utilization Management Program (Policies 500 Series)

7.01 Introduction

Reimbursement to dentists for dental treatment rendered can come from any number of sources such as individuals, employers, insurance companies and local, state or federal government. The source of dollars varies depending on the particular program. For example, in traditional insurance, the dentist reimbursement is composed of an insurance payment and a patient coinsurance payment. In State Medical Assistance Dental Programs (Medicaid), the State Legislature annually appropriates or "budgets" the amount of dollars available for reimbursement to the dentists as well as the fees for each procedure. Since there is usually no patient co-payment, these dollars represent all the reimbursement available to the dentist. These "budgeted" dollars, being limited in nature, make the fair and appropriate distribution to the dentists of crucial importance.

7.02 Community Practice Patterns

To do this, DentaQuest has developed a philosophy of Utilization Management that recognizes the fact that there exists, as in all healthcare services, a relationship between the dentist's treatment planning, treatment costs and treatment outcomes. The dynamics of these relationships, in any region, are reflected by the "community practice patterns" of local dentists and their peers. With this in mind, DentaQuest's Utilization Management Programs are designed to ensure the fair and appropriate distribution of healthcare dollars as defined by the regionally based community practice patterns of local dentists and their peers.

All utilization management analysis, evaluations and outcomes are related to these patterns. DentaQuest's Utilization Management Programs recognize that there exists a normal individual dentist variance within these patterns among a community of dentists and accounts for such variance. Also, specialty dentists are evaluated as a separate group and not with general dentists since the types and nature of treatment may differ.

7.03 Evaluation

DentaQuest's Utilization Management Programs evaluate claims submissions in such areas as:

- Diagnostic and preventive treatment;
- Patient treatment planning and sequencing;
- Types of treatment;
- Treatment outcomes; and
- Treatment cost effectiveness.

7.04 Results

Therefore, with the objective of ensuring the fair and appropriate distribution of these "budgeted" Medicaid Assistance Dental Program dollars to dentists, DentaQuest's Utilization Management Programs will help identify those dentists whose patterns show significant deviation from the normal practice patterns of the community of their peer dentists (typically less than 5% of all dentists). When presented with such information, dentists will implement slight modification of their diagnosis and treatment processes that bring their practices back within the normal range. However, in some isolated instances, it may be necessary to recover reimbursement.

7.05 Fraud and Abuse (Policies 700 Series)

DentaQuest is committed to detecting, reporting and preventing potential fraud and abuse. Fraud and abuse are defined as:

Fraud: Intentional deception or misrepresentation made by a person with the knowledge that the deception could result in some unauthorized benefit to himself or some other person. It includes any act that constitutes fraud under federal or state law.

Member Abuse: Intentional infliction of physical harm, injury caused by negligent acts or omissions, unreasonable confinement, sexual abuse or sexual assault.

Provider Fraud: Provider practices that are inconsistent with sound fiscal, business or medical practices, and result in unnecessary cost to the program, or in reimbursement for services that are not medically necessary or that fail to meet professionally recognized standards for health care may be referred to the appropriate state regulatory agency.

Member Fraud: If a Provider suspects a member of ID fraud, drug-seeking behavior, or any other fraudulent behavior should be reported to DentaQuest

8.00 Quality Improvement Program (Policies 200 Series)

DentaQuest currently administers a Quality Improvement Program modeled after National Committee for Quality Assurance (NCQA) standards. The NCQA standards are adhered to as the standards apply to dental managed care. The Quality Improvement Program includes, but is not limited to:

- Provider credentialing and recredentialing;
- Member satisfaction surveys;
- Provider satisfaction surveys;
- Random Chart Audits;
- Complaint Monitoring and Trending;
- Peer Review Process;
- Utilization Management and practice patterns; and
- Quarterly Quality Indicator tracking (i.e. complaint rate, appointment waiting time, access to care, etc.)

A copy of DentaQuest's Quality Improvement Program is available upon request by contacting DentaQuest's Provider Service Department at 844-824-2021 or via e-mail at:

denelig.benefits@dentaquest.com.

9.00 The Patient Record

- A. Organization
 - 1. The record must have areas for documentation of the following information:
 - a. Registration data including a complete health history.
 - b. Medical alert predominantly displayed inside chart jacket.
 - c. Initial examination data.
 - d. Radiographs.
 - e. Periodontal and Occlusal status.
 - f. Treatment plan/Alternative treatment plan.
 - g. Progress notes to include diagnosis, preventive services, treatment rendered, and medical/dental consultations.
 - h. Miscellaneous items (correspondence, referrals, and clinical laboratory reports).
 - 2. The design of the record must provide the capability or periodic update, without the loss of documentation of the previous status, of the following information.
 - a. Health history.
 - b. Medical alert.
 - c. Examination/Recall data.
 - d. Periodontal status.
 - e. Treatment plan.
 - 3. The design of the record must ensure that all permanent components of the record are attached or secured within the record.
 - 4. The design of the record must ensure that all components must be readily identified to the patient, (i.e., patient name, and identification number on each page).
 - 5. The organization of the record system must require that individual records be assigned to each patient.
- B. Content-The patient record must contain the following:
 - Adequate documentation of registration information which requires entry of these items:
 - a. Patient's first and last name.
 - b. Date of birth.
 - c. Sex.
 - d. Address.
 - e. Telephone number.
 - f. Name and telephone number of the person to contact in case of emergency.

- 2. An adequate health history that requires documentation of these items:
 - a. Current medical treatment.
 - b. Significant past illnesses.
 - c. Current medications.
 - d. Drug allergies.
 - e. Hematologic disorders.
 - f. Cardiovascular disorders.
 - g. Respiratory disorders.
 - h. Endocrine disorders.
 - Communicable diseases.
 - i. Neurologic disorders.
 - k. Signature and date by patient.
 - I. Signature and date by reviewing dentist.
 - m. History of alcohol and/or tobacco usage including smokeless tobacco.
- 3. An adequate update of health history at subsequent recall examinations which requires documentation of these items:
 - a. Significant changes in health status.
 - b. Current medical treatment.
 - c. Current medications.
 - d. Dental problems/concerns.
 - e. Signature and date by reviewing dentist.
- 4. A conspicuously placed medical alert inside the chart jacket that documents highly significant terms from health history. These items are:
 - a. Health problems which contraindicate certain types of dental treatment.
 - b. Health problems that require precautions or pre-medication prior to dental treatment.
 - c. Current medications that may contraindicate the use of certain types of drugs or dental treatment.
 - d. Drug sensitivities.
 - e. Infectious diseases that may endanger personnel or other patients.
- 5. Adequate documentation of the initial clinical examination which is dated and requires descriptions of findings in these items:
 - a. Blood pressure. (Recommended)
 - b. Head/neck examination.
 - c. Soft tissue examination.
 - d. Periodontal assessment.
 - e. Occlusal classification.
 - f. Dentition charting.

- 6. Adequate documentation of the patient's status at subsequent Periodic/Recall examinations which is dated and requires descriptions of changes/new findings in these items:
 - a. Blood pressure. (Recommended)
 - b. Head/neck examination.
 - c. Soft tissue examination.
 - d. Periodontal assessment.
 - e. Dentition charting.
- 7. Radiographs which are:
 - a. Identified by patient name.
 - b. Dated.
 - c. Designated by patient's left and right side.
 - d. Mounted (if intraoral films).
- 8. An indication of the patient's clinical problems/diagnosis.
- 9. Adequate documentation of the treatment plan (including any alternate treatment options) that specifically describes all the services planned for the patient by entry of these items:
 - a. Procedure.
 - b. Localization (area of mouth, tooth number, surface).
- 10. An Adequate documentation of the periodontal status, if necessary, which is dated and requires charting of the location and severity of these items:
 - a. Periodontal pocket depth.
 - b. Furcation involvement.
 - c. Mobility.
 - d. Recession.
 - e. Adequacy of attached gingiva.
 - f. Missing teeth.
- 11. An adequate documentation of the patient's oral hygiene status and preventive efforts which requires entry of these items:
 - a. Gingival status.
 - b. Amount of plaque.
 - c. Amount of calculus.
 - d. Education provided to the patient.
 - e. Patient receptiveness/compliance.
 - f. Recall interval.
 - g. Date.
- 12. An adequate documentation of medical and dental consultations within and outside the practice which requires entry of these items:
 - a. Provider to whom consultation is directed.
 - b. Information/services requested.
 - c. Consultant's response.

- 13. Adequate documentation of treatment rendered which requires entry of these items:
 - a. Date of service/procedure.
 - b. Description of service, procedure and observation. Documentation in treatment record must contain documentation to support the level of American Dental Association Current Dental Terminology code billed as detailed in the nomenclature and descriptors. Documentation must be written on a tooth by tooth basis for a per tooth code, on a quadrant basis for a quadrant code and on a per arch basis for an arch code.
 - c. Type and dosage of anesthetics and medications given or prescribed.
 - d. Localization of procedure/observation. (tooth #, quadrant etc.)
 - e. Signature of the Provider who rendered the service.
- 14. Adequate documentation of the specialty care performed by another dentist that includes:
 - a. Patient examination.
 - b. Treatment plan.
 - c. Treatment status.

C. Compliance

- 1. The patient record has one explicitly defined format that is currently in use.
- 2. There is consistent use of each component of the patient record by all staff.
- 3. The components of the record that are required for complete documentation of each patient's status and care are present.
- 4. Entries in the records are legible.
- 5. Entries of symbols and abbreviations in the records are uniform, easily interpreted and are commonly understood in the practice.

10.00 Patient Recall System Requirements

Recall System Requirement

Each participating DentaQuest office is required to maintain and document a formal system for patient recall. The system can utilize either written or phone contact. Any system should encompass routine patient check-ups, cleaning appointments, follow-up treatment appointments, and missed appointments for any Health Plan enrollee that has sought dental treatment.

If a written process is utilized, the following language is suggested for missed appointments:

- "We missed you when you did not come for your dental appointment on month/date. Regular check-ups are needed to keep your teeth healthy."
- "Please call to reschedule another appointment. Call us ahead of time if you cannot keep the appointment. Missed appointments are very costly to us. Thank you for your help."

Dental offices indicate that Medicaid patients sometimes fail to show up for appointments. DentaQuest offers the following suggestions to decrease the "no show" rate.

- Contact the Member by phone or postcard prior to the appointment to remind the individual of the time and place of the appointment.
- If the appointment is made through a government supported screening program, contact staff from these programs to ensure that scheduled appointments are kept.

B. Office Compliance Verification Procedures

- In conjunction with its office claim audits described in section 4, DentaQuest will
 measure compliance with the requirement to maintain a patient recall system.
- DentaQuest Dentists are expected to meet minimum standards with regards to appointment availability.
- Emergency care must be available within 24 hours.
- Urgent care must be available within 48 hours.

Follow-up appointments must be scheduled within 30 days of the present treatment date, as appropriate.

11.00 Radiology Requirements

Note: Please refer to benefit tables for Radiograph benefit limitations

DentaQuest utilizes the guidelines published by the Department of Health and Human Services, Center for Devices and Radiological Health. These guidelines were developed in conjunction with the Food and Drug Administration.

A. Radiographic Examination of the New Patient

1. Child – Primary Dentition

The Panel recommends posterior bitewing radiographs for a new patient, with a primary dentition and closed proximal contacts.

Child – Transitional Dentition

The Panel recommends an individualized periapical/occlusal examination with posterior bitewings OR a panoramic radiograph and posterior bitewings, for a new patient with a transitional dentition.

3. Adolescent – Permanent Dentition Prior to the eruption of the third molars

The Panel recommends an individualized radiographic examination consisting of selected periapicals with posterior bitewings for a new adolescent patient.

Adult – Dentulous

The Panel recommends an individualized radiographic examination consisting of selected periapicals with posterior bitewings for a new dentulous adult patient.

5. Adult – Edentulous

The Panel recommends a full-mouth intraoral radiographic survey OR a panoramic radiograph for the new edentulous adult patient.

B. Radiographic Examination of the Recall Patient

- 1. Patients with clinical caries or other high risk factors for caries
 - a. Child Primary and Transitional Dentition

The Panel recommends that posterior bitewings be performed at a 6-12 month interval for those children with clinical caries or who are at increased risk for the development of caries in either the primary or transitional dentition.

b. Adolescent

The Panel recommends that posterior bitewings be performed at a 6-12 month interval for adolescents with clinical caries or who are at increased risk for the development of caries.

c. Adult - Dentulous

The Panel recommends that posterior bitewings be performed at a 6-12 month interval for adults with clinical caries or who are at increased risk for the development of caries.

d. Adult - Edentulous

The Panel found that an examination for occult disease in this group cannot be justified on the basis of prevalence, morbidity, mortality, radiation dose and cost. Therefore, the Panel recommends that no radiographs be performed for edentulous recall patients without clinical signs or symptoms.

2. Patients with no clinical caries and no other high risk factors for caries

a. Child – Primary Dentition

The Panel recommends that posterior bitewings be performed at an interval of 12-24 months for children with a primary dentition with closed posterior contacts that show no clinical caries and are not at increased risk for the development of caries.

b. Adolescent

The Panel recommends that posterior bitewings be performed at intervals of 12-24 months for patients with a transitional dentition who show no clinical caries and are not at an increased risk for the development of caries.

c. Adult – Dentulous

The Panel recommends that posterior bitewings be performed at intervals of 24-36 months for dentulous adult patients who show no clinical caries and are not at an increased risk for the development of caries.

 Patients with periodontal disease, or a history of periodontal treatment for Child – primary and transitional dentition, Adolescent and Dentulous Adult

The Panel recommends an individualized radiographic survey consisting of selected periapicals and/or bitewing radiographs of areas with clinical evidence or a history of periodontal disease, (except nonspecific gingivitis).

4. Growth and Development Assessment

a. Child – Primary Dentition

The panel recommends that prior to the eruption of the first permanent tooth, no radiographs be performed to assess growth and development at recall visits in the absence of clinical signs or symptoms.

b. Child - Transitional Dentition

The Panel recommends an individualized periapical/occlusal series OR a panoramic radiograph to assess growth and development at the first recall visit for a child after the eruption of the first permanent tooth.

c. Adolescent

The Panel recommends that for the adolescent (age 16-19 years of age) recall patient, a single set of periapicals of the wisdom teeth OR a panoramic radiograph.

d. Adult

The Panel recommends that no radiographs be performed on adults to assess growth and development in the absence of clinical signs or symptoms.

12.00 Health Guidelines - Ages 0-18 Years

NOTE: Please refer to benefit tables for benefits and limitations.

Recommendations for Preventive Pediatric Dental Care (AAPD Reference Manual 2002-2003)
Periodicity and Anticipatory Guidance Recommendations (AAPD/ADA/AAP guidelines)

PERIODICITY RECOMMENDATIONS					
Age	Infancy 6 – 12 Months	Late Infancy 12 – 24 Months	Preschool 2 – 6 Years	School Aged 6 – 12 Years	Adolescence 12 – 18 Years
Clinical oral examination (1)	Χ	X	Χ	X	Χ
Assess oral growth and	Х	X	X	Х	
development (2)					
Caries-risk assessment (3)	X	X	Χ	X	Χ
Radiographic assessment (4)	Х	Х	Х	Х	Х
Prophylaxis and topical fluoride treatment (3,4)	Х	X	X	Х	Х
Fluoride supplementation (5)	X	X	Χ	X	Χ
Anticipatory guidance/counselling (6)	Х	Х	Х	Х	Х
Oral Hygiene Counseling (7)	Parents/ guardians/ caregivers	Parents/ guardians/ caregivers	Patient/parents/ guardians/ caregivers	Patient/ parents/ caregivers	Patient
Dietary Counseling (8)	X	X	X	X	X
Injury, Prevention Counseling (9)	Х	Х	Х	Х	Х
Counseling for non-nutritive habits (10)	Х	Х	Х	Х	Х
Counseling for speech/language development	Х	Х	Х	Х	Х
Assessment and treatment of developing malocclusion			Х	Х	Х
Assessment for pit and fissure sealants			Х	Х	Х
Substance abuse counseling				X	X
Counseling for intraoral/perioral piercing				Х	Х
Assessment and/or removal of third molars					Х
Transition to adult dental care					X

- 1. First examination at the eruption of the first tooth and no later than 12 months. Repeat every 6 months or as indicated by child's risk status/susceptibility to disease. Includes assessment of pathology and injuries.
- 2. By clinical examination.
- 3. Must be repeated regularly and frequently to maximize effectiveness.
- 4. Timing, selection, and frequency determined by child's history, clinical findings, and susceptibility to oral disease.
- 5. Consider when systemic fluoride exposure is suboptimal. Up to at least 16 years.
- 6. Appropriate discussion and counseling should be an integral part of each visit for care.
- 7. Initially, responsibility of parent, as child matures, jointly with parent, then, when indicated, only child.
- 8. At every appointment; initially discuss appropriate feeding practices, then the role of refined carbohydrates and frequency of snacking in caries development and childhood obesity.
- 9. Initially play objects, pacifiers, car seats; when learning to walk; then with sports and routine playing, including the importance of mouthguards.
- 10. At first, discuss the need for additional sucking: digits vs pacifiers; then the need to wean from the habit before malocclusion or skeletal dysplasia occurs. For school-aged children and adolescent patients, counsel regarding any existing habits such as fingernail biting, clenching, or bruxism.
- 11. For caries-susceptible primary molars, permanent molars, premolars, and anterior teeth with deep pits and fissures; placed as soon as possible after eruption.

13.00 Clinical Criteria

The criteria outlined in DentaQuest's Provider Office Reference Manual are based around procedure codes as defined in the <u>American Dental Association's Code Manuals</u>. Documentation requests for information regarding treatment using these codes are determined by generally accepted dental standards for authorization, such as radiographs, periodontal charting, treatment plans, or descriptive narratives. In some instances, the State legislature will define the requirements for dental procedures.

These criteria were formulated from information gathered from practicing dentists, dental schools, ADA clinical articles and guidelines, insurance companies, as well as other dental related organizations. These criteria and policies must meet and satisfy specific State and Health Plan requirements as well. They are designed as *guidelines* for authorization and payment decisions and *are not intended to be all-inclusive or absolute*. Additional narrative information is appreciated when there may be a special situation.

We hope that the enclosed criteria will provide a better understanding of the decision-making process for reviews. We also recognize that "local community standards of care" may vary from region to region and will continue our goal of incorporating generally accepted criteria that will be consistent with both the concept of local community standards and the current ADA concept of national community standards. Your feedback and input regarding the constant evolution of these criteria is both essential and welcome. DentaQuest shares your commitment and belief to provide quality care to Members and we appreciate your participation in the program.

Please remember these are generalized criteria. Services described may not be covered in your particular program. In addition, there may be additional program specific criteria regarding treatment. Therefore it is essential you review the Benefits Covered Section before providing any treatment.

The clinical criteria presented in this section are the criteria that DentaQuest will use for making medical necessity determinations for prior authorizations, post payment review and retrospective review. In addition, please review the general benefit limitations presented in Exhibit A of this manual for additional information on medical necessity on a per code basis.

Failure to submit the required documentation may result in a disallowed request and/or a denied payment of a claim related to that request. Prior authorization is required for orthodontic treatment and any procedure requiring in-patient or outpatient treatment in any hospital or surgery center. Some services require pre-payment review, these services are detailed in Exhibit A Benefits Covered in the "Review Required" column.

For all procedures, every Provider in the DentaQuest program is subject to random chart/treatment audits. Providers are required to comply with any request for records. These audits may occur in the Provider's office as well as in the office of DentaQuest. The Provider will be notified in writing of the results and findings of the audit.

DentaQuest providers are required to maintain comprehensive treatment records that meet professional standards for risk management. Please refer to the "Patient Record" section for additional detail.

Documentation in the treatment record must justify the need for the procedure performed due to medical necessity, for all procedures rendered. Appropriate diagnostic pre-operative radiographs clearly showing the adjacent and opposing teeth and substantiating any pathology or caries present are required. Post-operative radiographs are required for endodontic procedures and permanent crown placement to confirm quality of care. In the event that radiographs are not

available or cannot be obtained, diagnostic quality intraoral photographs must substantiate the need for procedures rendered.

Failure to provide the required documentation, adverse audit findings, or the failure to maintain acceptable practice standards may result in sanctions including, but not limited to, recoupment of benefits on paid claims, follow-up audits, or removal of the Provider from the DentaQuest Provider Panel.

Multistage procedures are reported and may be reimbursed upon completion. The completion date is the date of insertion for removable prosthetic appliances. The completion date for immediate dentures is the date that the remaining teeth are removed and the denture is inserted. The completion date for fixed partial dentures and crowns, onlays, and inlays is the cementation date regardless of the type of cement utilized. The completion date for endodontic treatment is the date the canals are permanently filled.

13.01 Criteria for Dental Extractions

Not all procedures require authorization.

Documentation needed for authorization procedure:

- Appropriate radiographs showing clearly the adjacent and opposing teeth should be submitted for authorization review: bitewings, periapicals or panorex.
- Treatment rendered under emergency conditions, when authorization is not possible, will still require that appropriate radiographs showing clearly the adjacent and opposing teeth be submitted with the claim for review for payment.
- Narrative demonstrating medical necessity.

Criteria

The prophylactic removal of asymptomatic teeth (i.e. third molars) or teeth exhibiting no overt clinical pathology (for orthodontics) may be covered subject to consultant review.

- The removal of primary teeth whose exfoliation is imminent does not meet criteria.
- Alveoloplasty (code D7310) in conjunction with four or more extractions in the same quadrant will be covered subject to consultant review.

13.02 Criteria for Cast Crowns

Documentation needed for authorization of procedure:

- Appropriate radiographs showing clearly the adjacent and opposing teeth should be submitted for authorization review: bitewings, periapicals or panorex.
- Treatment rendered without necessary authorization will still require that sufficient and appropriate radiographs showing clearly the adjacent and opposing teeth be submitted with the claim for review for payment.

Criteria

• In general, criteria for crowns will be met only for permanent teeth needing multisurface restorations where other restorative materials have a poor prognosis.

- Permanent molar teeth must have pathologic destruction to the tooth by caries or trauma, and should involve four or more surfaces and two or more cusps.
- Permanent bicuspid teeth must have pathologic destruction to the tooth by caries or trauma, and should involve three or more surfaces and at least one cusp.
- Permanent anterior teeth must have pathologic destruction to the tooth by caries or trauma, and must involve four or more surfaces and at least 50% of the incisal edge.

A request for a crown following root canal therapy must meet the following criteria

- Request should include a dated post-endodontic radiograph.
- Tooth should be filled sufficiently close to the radiological apex to ensure that an apical seal is achieved, unless there is a curvature or calcification of the canal that limits the ability to fill the canal to the apex.
- The filling must be properly condensed/obturated. Filling material does not extend excessively beyond the apex.

To meet criteria, a crown must be opposed by a tooth or denture in the opposite arch or be an abutment for a partial denture.

- The patient must be free from active and advanced periodontal disease.
- The fee for crowns includes the temporary crown that is placed on the prepared tooth and worn while the permanent crown is being fabricated for permanent teeth.
- Cast Crowns on permanent teeth are expected to last, at a minimum, five years.

Authorizations for Crowns will not meet criteria if:

- A lesser means of restoration is possible.
- Tooth has subosseous and/or furcation caries.
- Tooth has advanced periodontal disease.
- Tooth is a primary tooth.
- Crowns are being planned to alter vertical dimension.

13.03 Criteria for Endodontics

Not all procedures require authorization.

Documentation needed for authorization of procedure:

 Sufficient and appropriate radiographs showing clearly the adjacent and opposing teeth and a pre-operative radiograph of the tooth to be treated; bitewings, periapicals or panorex. A dated post-operative radiograph must be submitted for review for payment.

 Treatment rendered under emergency conditions, when authorization is not possible, will still require that appropriate radiographs showing clearly the adjacent and opposing teeth, pre-operative radiograph and dated post-operative radiograph of the tooth treated with the claim for retrospective review for payment. In cases where pathology is not apparent, a written narrative justifying treatment is required.

Criteria

Root canal therapy is performed in order to maintain teeth that have been damaged through trauma or carious exposure.

Root canal therapy must meet the following criteria:

- Fill should be sufficiently close to the radiological apex to ensure that an apical seal is achieved, unless there is a curvature or calcification of the canal that limits the dentist's ability to fill the canal to the apex.
- Fill must be properly condensed/obturated. Filling material does not extend excessively beyond the apex.

Authorizations for Root Canal therapy will not meet criteria if:

- Gross periapical or periodontal pathosis is demonstrated radiographically (caries subcrestal or to the furcation, deeming the tooth non-restorable).
- The general oral condition does not justify root canal therapy due to loss of arch integrity.
- Root canal therapy is for third molars, unless they are an abutment for a partial denture.
- Tooth does not demonstrate 50% bone support.
- Root canal therapy is in anticipation of placement of an overdenture.
- A filling material not accepted by the Federal Food and Drug Administration (e.g. Sargenti filling material) is used.

Other Considerations

 Root canal therapy for permanent teeth includes diagnosis, extirpation of the pulp, shaping and enlarging the canals, temporary fillings, filling and obliteration of root canal(s), and progress radiographs, including a root canal fill radiograph.

• In cases where the root canal filling does not meet DentaQuest's treatment standards, DentaQuest can require the procedure to be redone at no additional cost. Any reimbursement already made for an inadequate service may be recouped after DentaQuest reviews the circumstances.

13.04 Criteria for Stainless Steel Crowns

In most cases, authorization is not required. Where authorization is required for primary or permanent teeth, the following criteria apply:

Documentation needed for authorization of procedure:

- Appropriate radiographs showing clearly the adjacent and opposing teeth should be submitted for authorization review: bitewings, periapicals or panorex.
- Treatment rendered under emergency conditions, when authorization is not possible, will still require that appropriate radiographs showing clearly the adjacent and opposing teeth be submitted with the claim for review for payment.
- Narrative demonstrating medical necessity if radiographs are not available.

Criteria

- In general, criteria for stainless steel crowns will be met only for teeth needing multi-surface restorations where amalgams and other materials have a poor prognosis.
- Permanent molar teeth must have pathologic destruction to the tooth by caries or trauma, and should involve four or more surfaces and two or more cusps.
- Permanent bicuspid teeth must have pathologic destruction to the tooth by caries or trauma, and should involve three or more surfaces and at least one cusp.
- Permanent anterior teeth must have pathologic destruction to the tooth by caries or trauma, and should involve four or more surfaces and at least 50% of the incisal edge.
- Primary molars must have pathologic destruction to the tooth by caries or trauma, and should involve two or more surfaces or substantial occlusal decay resulting in an enamel shell.

An authorization for a crown on a permanent tooth following root canal therapy must meet the following criteria:

- Request should include a dated post-endodontic radiograph.
- Tooth should be filled sufficiently close to the radiological apex to ensure that an apical seal is achieved, unless there is a curvature or calcification of the canal that limits the dentist's ability to fill the canal to the apex.
- The filling must be properly condensed/obturated. Filling material does not extend excessively beyond the apex.

To meet criteria, a crown must be opposed by a tooth or denture in the opposite arch or be an abutment for a partial denture.

- The patient must be free from active and advanced periodontal disease.
- The permanent tooth must be at least 50% supported in bone.
- Stainless Steel Crowns on permanent teeth are expected to last five years.

Authorization and treatment using Stainless Steel Crowns will not meet criteria if:

- A lesser means of restoration is possible.
- Tooth has subosseous and/or furcation caries.
- Tooth has advanced periodontal disease.
- Tooth is a primary tooth with exfoliation imminent.
- Crowns are being planned to alter vertical dimension.

13.05 Criteria for Removable Prosthodontics (Full and Partial Dentures)

Documentation needed for authorization of procedure:

- Treatment plan.
- Appropriate radiographs showing clearly the adjacent and opposing teeth must be submitted for authorization review: bitewings, periapicals or panorex.
- Treatment rendered without necessary authorization will still require appropriate radiographs showing clearly the adjacent and opposing teeth be submitted with the claim for review for payment.
- Fabrication of a removable prosthetic includes multiple steps (appointments)
 these multiple steps (impressions, try-in appointments, delivery etc.) are inclusive
 in the fee for the removable prosthetic and as such not eligible for additional
 compensation.

Criteria

General

Prosthetic services are intended to restore oral form and function due to premature loss of permanent teeth that would result in significant occlusal dysfunction. Please review the benefit limitations in the Exhibits in the back of this Office Reference Manual in the D5000's series of codes.

A denture is determined to be an initial placement if the patient has never worn a
prosthesis. This does not refer to just the time a patient has been receiving
treatment from a certain Provider.

 Partial dentures are covered only for recipients with good oral health and hygiene, good periodontal health (AAP Type I or II), and a favorable prognosis where continuous deterioration is not expected.

- Radiographs must show no untreated cavities or active periodontal disease in the abutment teeth, and abutments must be at least 50% supported in bone.
- As part of any removable prosthetic service, dentists are expected to instruct the patient in the proper care of the prosthesis.
- The replacement teeth should be anatomically full sized teeth.
- Lost, stolen or damaged and un-repairable appliance will be replaced only if replacement is needed due to circumstances beyond the recipient's control.

Authorizations for Removable prosthesis will not meet criteria:

- If the member has already received a prosthesis within the benefit limitation period noted in the Exhibits in the back of this Office Reference Manual.
- If good oral health and hygiene, good periodontal health, and a favorable prognosis are not present.
- If there are untreated cavities or active periodontal disease in the abutment teeth.
- If abutment teeth are less than 50% supported in bone.
- If the recipient cannot accommodate and properly maintain the prosthesis (i.e., Gag reflex, potential for swallowing the prosthesis, severely handicapped).
- If the recipient has a history or an inability to wear a prosthesis due to psychological or physiological reasons.
- If extensive repairs are performed on marginally functional partial dentures, or when a new partial denture would be better for the health of the recipient. However, adding teeth and/or a clasp to a partial denture is a covered benefit if the addition makes the denture functional.

Criteria

- If there is a pre-existing prosthesis, please review the benefit limitations in the Exhibits in the back of this ORM to determine if the member is eligible for a replacement.
- Adjustments, repairs and relines are included with the denture fee within the first 6 months after insertion. After that time has elapsed.
- Relines will be reimbursed per the benefit limitations in the Exhibits in the back of this ORM.
- The use of Preformed Dentures with teeth already mounted (that is, teeth set in acrylic before the initial impression) cannot be used for the fabrication of a new denture.

 All prosthetic appliances shall be inserted in the mouth and adjusted before a claim is submitted for payment.

When billing for partial and complete dentures, dentists must list the date that the
dentures or partials were inserted as the date of service. Recipients must be
eligible on that date in order for the denture service to be covered.

13.06 Criteria for the Excision of Bone Tissue

To ensure the proper seating of a removable prosthetic (partial or full denture) some treatment plans may require the removal of excess bone tissue prior to the fabrication of the prosthesis. Clinical guidelines have been formulated for the dental consultant to ensure that the removal of tori (mandibular and palatal) is an appropriate course of treatment prior to prosthetic treatment.

Code D7471 (CDT-4) is related to the removal of the lateral exostosis. This code is subject to authorization and may be reimbursed for when submitted in conjunction with a treatment plan that includes removable prosthetics. These determinations will be made by the appropriate dental specialist/consultant.

Documentation needed for authorization of procedure:

- Appropriate radiographs and/or intraoral photographs/bone scans which clearly identify the lateral exostosis must be submitted for authorization review; bitewings, periapicals or panorex.
- Treatment plan includes prosthetic plan.
- Narrative of medical necessity, if appropriate.
- Study model or photo clearly identifying the lateral exostosis (es) to be removed.

13.07 Criteria for the Determination of a Non-Restorable Tooth

In the application of clinical criteria for benefit determination, dental consultants must consider the overall dental health. A tooth that is determined to be non-restorable may be subject to an alternative treatment plan.

A tooth may be deemed non-restorable if one or more of the following criteria are present:

- The tooth presents with greater than a 75% loss of the clinical crown.
- The tooth has less than 50% bone support.
- The tooth has subosseous and/or furcation caries.
- The tooth is a primary tooth with exfoliation imminent.
- The tooth apex is surrounded by severe pathologic destruction of the bone.
- The overall dental condition (i.e. periodontal) of the patient is such that an alternative treatment plan would be better suited to meet the patient's needs.

13.08 Criteria for General Anesthesia and Intravenous (IV) Sedation

Documentation needed for authorization of procedure:

- Treatment plan (authorized if necessary).
- Narrative describing medical necessity for General Anesthesia or IV Sedation.
- Treatment rendered under emergency conditions, when authorization is not possible, will still require submission of treatment plan and narrative of medical necessity with the claim for review for payment.

Criteria

Requests for general anesthesia or IV sedation will be authorized (for procedures Covered by Health Plan) if any of the following criteria are met:

Extensive or complex oral surgical procedures such as:

- Impacted wisdom teeth.
- Surgical root recovery from maxillary antrum.
- Surgical exposure of impacted or unerupted cuspids.
- Radical excision of lesions in excess of 1.25 cm.

And/or one of the following medical conditions:

- Medical condition(s) which require monitoring (e.g. cardiac problems, severe hypertension).
- Underlying hazardous medical condition (cerebral palsy, epilepsy, mental retardation, including Down's syndrome) which would render patient noncompliant.
- Documented failed sedation or a condition where severe periapical infection would render local anesthesia ineffective.
- Patients 3 years old and younger with extensive procedures to be accomplished.

13.09 Criteria for Periodontal Treatment

Documentation needed for authorization of procedure:

- Radiographs periapicals or bitewings preferred.
- Complete periodontal charting with AAP Case Type.
- Treatment plan.

Periodontal scaling and root planing, per quadrant involves instrumentation of the crown and root surfaces of the teeth to remove plaque and calculus from these surfaces. It is indicated for patients with periodontal disease and is therapeutic, not prophylactic in nature. Root planing is the definitive procedure designed for the removal of cementum and dentin that is rough, and/or permeated by calculus or contaminated with toxins or

microorganisms. Some soft tissue removal occurs. This procedure may be used as a definitive treatment in some stages of periodontal disease and as a part of pre-surgical procedures in others.

It is anticipated that this procedure would be requested in cases of severe periodontal conditions (i.e. late Type II, III, IV periodontitis) where definitive comprehensive root planing requiring local/regional block anesthesia and several appointments would be indicated.

From the American Academy of Periodontology (AAP) Policy on Scaling and Root Planing:

"Periodontal scaling is a treatment procedure involving instrumentation of the crown and root surfaces of the teeth to remove plaque, calculus, and stains from these surfaces. It is performed on patients with periodontal disease and is therapeutic, not prophylactic, in nature. Periodontal scaling may precede root planing, which is the definitive, meticulous treatment procedure to remove cementum and/or dentin that is rough and may be permeated by calculus, or contaminated with toxins or microorganisms. Periodontal scaling and root planing are arduous and time consuming. They may need to be repeated and may require local anesthetic."

Criteria

- A minimum of four (4) teeth affected in the quadrant.
- Periodontal charting indicating abnormal pocket depths in multiple sites.
- Additionally at least one of the following must be present:
 - 1) Radiographic evidence of root surface calculus.
 - 2) Radiographic evidence of noticeable loss of bone support.

13.10 Criteria for Orthodontic Treatment

Orthodontic services are covered for Enrollees under 19 that have satisfied the 24 month waiting period. Since a case must be dysfunctional to be accepted for treatment, recipients whose molars and bicuspids are in good occlusion seldom qualify. Crowding alone is usually functional in spite of the aesthetic considerations.

All orthodontic services require prior authorization by one of DentaQuest's Dental Consultants. Orthodontic services are only considered for those recipients with permanent dentitions. The recipient should present with a fully erupted set of permanent teeth. At least ½ to ¾ of the clinical crown should be exposed, unless the tooth is impacted or congenitally missing. (Cleft palate cases and unusual oral-facial anomalies may receive special consideration for treatment during the transitional dentition).

The starting and billing date of orthodontic services is defined as the date when the bands, brackets, or appliances are placed in the recipient's mouth. The recipient must be eligible on this date of service.

Photographs, full mouth radiographs or panorex must be submitted with the request for prior authorization of services. Treatment should not begin prior to receiving notification from

DentaQuest indicating coverage or non-coverage for the proposed treatment plan. Dentists who begin treatment before receiving their approved (or denied) prior authorization are financially obligated to complete treatment at no charge to the patient; or face termination of their Provider Agreement.

DentaQuest will utilize The "Ortho Criteria Index Form" (copy on following page) presently used to determine the presence of a handicapping malocclusion. A copy of the scoring sheet DentaQuest uses can be found on pages

Payment for orthodontics includes all appliances and all follow-up visits. Providers cannot bill for the replacement of removable orthodontic appliances and post-treatment maintenance retainers that are lost or damaged

If the case is denied, the prior authorization will be returned to the Provider indicating that the orthodontic treatment will not be covered by DentaQuest. However, an authorization will be issued for the payment of the radiographs and diagnostic models.

DentaQuest will make the final determination for orthodontic treatment upon receipt of all the work-up materials.

Services to treat disorders of the joints of the jaw (temporomandibular joints or TMJ) is a covered service only for persons under age 19 as part of Medically Necessary Orthodontic Treatment. Treatment of temporomandibular joint dysfunction is limited to history and examination; radiographs, which must be diagnostic for temporomandibular joint dysfunction and occlusal guards that are not otherwise reimbursable under a major medical plan.

APPENDIX A

Attachments

General Definitions

The following definitions apply to this Office Reference Manual:

"DHS" means the Department of Human Services, as described in A.R.S. Section 36-2901, et seq., which is composed of the Administration, contractors, subcontractors and other Providers entering into arrangements through which health care services are provided to eligible persons.

"Contract" means the document specifying the services provided by DentaQuest to:

- an employer, directly or on behalf of the State of Alabama, as agreed upon between an employer or Plan and DentaQuest (a "Commercial Contract");
- a Medicaid beneficiary, directly or on behalf of a Plan, as agreed upon between the State of Alabama or its regulatory agencies or Plan and DentaQuest (a "Medicaid Contract");
- a Medicare beneficiary, directly or on behalf of a Plan, as agreed upon between the Center for Medicaid and Medicare Services ("CMS") or Plan and DentaQuest (a "Medicare Contract").

"Covered Services" is a dental service or supply that satisfies all of the following criteria:

- provided or arranged by a Participating Provider to a Member;
- authorized by DentaQuest in accordance with the Plan Certificate; and
- submitted to DentaQuest according to DentaQuest's filing requirements.

"DentaQuest Service Area" shall be defined as the State of Alabama.

"Medically Necessary" means those Covered Services provided by a physician or other licensed practitioner of the healing arts within the scope of their practice under State law to prevent disease, disability and other adverse health conditions or their progression, or prolong life. In order to be Medically Necessary, the service or supply for medical illness or injury must be determined by Plan or its designee in its judgment to be a Covered Service which is required and appropriate in accordance with the law, regulations, guidelines and accepted standards of medical practice in the community.

"Member" means any individual who is eligible to receive Covered Services pursuant to a Contract and the eligible dependents of such individuals. A Member enrolled pursuant to a Commercial Contract is referred to as a "Commercial Member." A Member enrolled pursuant to a Medicaid Contract is referred to as a "Medicaid Member." A Member enrolled pursuant to a Medicare Contract is referred to as a "Medicare Member."

"Out-of-Pocket Maximum" is the limit on how much you have to pay out-of-pocket each year for in-network copayments, coinsurance, and deductibles paid for covered services received during a calendar year. After you have reached the annual maximum individual or family out-of-pocket limit for this plan, the plan pays 100% of the cost for in-network covered services for the remainder of the year. The amounts you pay for copayments and coinsurance for in-network covered

[&]quot;DentaQuest" shall refer to DentaQuest of Alabama, LLC

services count toward your maximum out-of-pocket amount. Amounts you pay for plan premiums, balance-billed charges from non-network services, and health care services this plan does not cover are not included in the maximum out-of-pocket limit. Any amount you pay for non-covered charges is not applicable toward your maximum out-of-pocket amount.

"Participating Provider" is a dental professional or facility or other entity, including a Provider that has entered into a written agreement with DentaQuest, directly or through another entity, to provide dental services to selected groups of Members.

"Plan" is an insurer, health maintenance organization or any other entity that is an organized system which combines the delivery and financing of health care and which provides basic health services to enrolled Members for a fixed prepaid fee.

"Plan Certificate" means the document that outlines the benefits available to Members.

"Provider" means the undersigned health professional or any other entity that has entered into a written agreement with DentaQuest to provide certain health services to Members. Each Provider shall have its own distinct tax identification number.

"Provider Dentist" is a Doctor of dentistry, duly licensed and qualified under the applicable laws, who practices as a shareholder, partner, or employee of Provider, and who has executed a Provider Dentist Participation Addendum.

Additional Resources

Welcome to the DentaQuest provider forms and attachment resource page. The links below provide methods to access and acquire both electronic and printable forms addressed within this document. To view copies please visit our website @ www.dentaquestgov.com. Once you have entered the website, click on the "Dentist" icon. From there choose your 'State" and press go. You will then be able to log in using your password and User ID. Once logged in, select the link "Related Documents" to access the following resources:

- · Alabama Orthodontic Criteria For Medical Necessity
- · Evaluation Criteria for Comprehensive Orthodontic Treatment
- · Orthodontic Services
- Orthodontic Continuation of Care Form
- · OrthoCAD Submission Form
- · Handicapping Labio-lingual Deviation Index (HLD) Score Sheet
- Dental Claim Form
- · Instructions for Dental Claim Form
- Initial Clinical Exam Form
- Recall Examination Form
- · Authorization for Dental Treatment
- Electronic Funds Transfer Form
- · Medical and Dental History
- · Provider Change Form
- · Request for Transfer of Records
- · HIPAA Companion Guide

If you do not have internet access, to have a copy mailed, you may also contact DentaQuest Provider Service @ 844-824-2021.

You can also find the forms within this manual.

First Review	
Second Review	

Models	
Orthocad	
Ceph Films	
X-Rays	
Photos	
Narrative	



ALABAMA ORTHODONTIC CRITERIA FOR MEDICAL NECESSITY

Patient Name: DOB: _										
HealthPlan: Doctor	Doctor Name:									
<u>CRITERIA</u>	YES	<u>NO</u>								
Deep impinging overbite that shows palatal impingement of the majority o lower incisors.	of									
True anterior openbite. (Not including one or two teeth slightly out of occlor where the incisors have not fully erupted).	usion									
Demonstrates a large anterior –posterior discrepancy. (Class II and Class malocclusions that are virtually a full tooth Class II or Class III).	111									
Anterior crossbite. (Involves more than two teeth in crossbite).										
Posterior transverse discrepancies. (Involves several posterior teeth in crossbite, not a single tooth in crossbite).										
Significant posterior openbites. (Not involving partially erupted teeth or o two teeth slightly out of occlusion).	one or									
Impacted canines that will not erupt into the arches without orthodontic o surgical intervention. (Does not include cases where canines are going to ectopically).										

WHEN ALL ARE ANSWERED "NO", PLEASE REFER TO APPENDIX "A" $\ \square$

Kathie Arena, DDS David Bogenschutz, DDS Thomas Gengler, DDS James Thommes, DDS Richard Nellen, DDS Paul Schulze, DDS



EVALUATION CRITERIA FOR COMPREHENSIVE ORTHODONTIC TREATMENT

Check the symptoms and signs of physical conditions that you observe in this patient.

Dentofacial Abnormality	
Marked protruding upper jaw and teeth Underdeveloped lower jaw and teeth, receding chin Excessively spaced front teeth Upper and lower teeth protruding so much that lips cannot be brought together without strain	
Marked protruding lower jaw and teeth Extremely "crooked" front teeth Marked asymmetry of lower face or transverse deficiencies Clefts of lip or face Abnormalities of dental development Other (explain in comments section at bottom of page)	
Tissue Damage Related to Malocclusion	
Marked recession of gums Loosened permanent teeth Other (explain in comments section at bottom of page)	
Mastication Related to Malocclusion	
Extreme grimacing or excessive motions of the oral-facial muscles during swallowing Socially unacceptable behavior during eating because of necessary compensation for anatomic facial deviations Pain in jaw when eating Other (explain in comments section at bottom of page)	
Respiration and Speech Related to Malocclusion	
Postural abnormalities with breathing difficulties Malocclusion of jaws related to chronic mouth breathing Lisping or other speech articulation errors in children 9 years old or older History of or recommendation for speech therapy Other (explain in comments section at bottom of page)	
Comments:	

Kathie Arena, DDS David Bogenschutz, DDS Thomas Gengler, DDS James Thommes, DDS

ORTHODONTIC SERVICES

Comprehensive Orthodontics

Coverage of comprehensive orthodontics is limited to the most severe handicapping orthodontic conditions. Coverage is further limited to children under age 21. Only one course of orthodontic treatment per recipient, per lifetime is covered.

Prior authorization is required for all comprehensive orthodontic treatment. The following must be included with the prior authorization request:

- 1) A completed 2006 or newer ADA claim form
- 2) Lateral and frontal photographs of the patient with lips together (D0471)
- 3) Cephalometric film with lips together, including a tracing (D0340)
- 4) A complete series of radiographs or a panoramic radiograph (D0210 or D0330)
- 5) Diagnostic models (D0470)
- 6) Treatment Plan, including projected length and cost of treatment
- 7) Completed Referral Evaluation Criteria Form

A patient must demonstrate a minimum of five (5) symptoms, with at least two (2) of the symptoms appearing under dentofacial abnormality before the provider considers submitting a request for consideration.

OrthoCAD Submission Form

Date:_____

Patient Informat	ion		
Name (First & Last)		Date of Birth:	SS or ID#
Address:		City, State, Zip	Area code & Phone number:
Group Name:		Plan Type:	
Provider Informa	ation		
Dentist Name:		Provider NPI #	Location ID #
Address:		City, State, Zip	Area code & Phone number:
Treatment Requ	ested		1
Code:	Descrip	otion of request:	
		<u> </u>	
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Date of Birth:
City, State, Zip:
Current Member Insurance Plan/Group#:
Member Insurance at time of Initial Banding:
Months of Active Treatment Remaining:
INSURANCE BETWEEN MEDICAID PLANS
ider (non-affiliated) while covered by the <u>same OR different</u>
CDT C. I. BOOOG
CDT Code D8999 .
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CHANGES THAT DO <u>NOT</u> HAVE TO BE SUBMITTED FOR CONTINUATION OF CARE PREAUTHORIZATION

- Changes between treating providers that are affiliated with the same group practice and changes between different affiliated practice locations. To ensure timely payment, please make sure that any claim is submitted with the correct Group(Billing) and Provider NPI information.
- Initiation of Comprehensive Orthodontic Treatment after completion of Interceptive or Limited Orthodontic Treatment (Phased treatment). Please submit a
 prior-authorization (with any required documentation per plan) with the correct ADA Code for Comprehensive Ortho (D8070-D8090)

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MI	SSING TEETH INFORMA	TION					Perman	ent				Primary			32. Other	T		Π
24	(Place an 'X' on each missing	tooth)	1	2 3	4 5	6 7	8	9 10	11 12	13 14 15 16	A B C	D E F	G	ніЈ	Fee(s)			
J-4.	(Flace an X on each missing	, 100111)		31 30	29 28	27 26	25	24 23	22 21	20 19 18 17	T S R	QPO	N	M Ł K	33.Total Fee			
35	Remarks																	
A	UTHORIZATIONS									ANCILLARY C	LAIM/TREAT	MENT INFOR	MATIO					
36 ch	. I have been informed of the transpers for dental services and r	reatme	nt plan a	ind associ	iated fees.	l agree to	be respo	insible fo	rall	38. Place of Trea	ment			39. Num Radio	ber of Enclosu graph(s) Oral In	res (C	00 to 99) Mod	lel(s)
the	treating dentist or dental prac ch charges. To the extent perm	ctice ha	s a contr	ractual ag	reement wi	ith my pla	n prohibit	ting all or	a portion of	Provider's	Office Hosp	oital ECF	Oth					
inf	ormation to carry out payment	activitie	es in con	nection w	vith this clai	im.	sure or m	y protect	ed riealti	40. Is Treatment	or Orthodontics?			41. Date A	ppliance Place	d (M)	N/DD/CC	YY
Y										No (Skip	41-42) Ye	s (Complete 4:	1-42)					
Pa	tient/Guardian signature					Di	ate			42. Months of Tre Remaining	atment 43. Rep	placement of Pre	osthesis	? 44. Date P	rior Placement	(MM	/DD/CCY	Y)
37	. I hereby authorize and direct pay	vment of	the dent	al benefits	otherwise p	avable to n	ne, directly	to the be	low named	, , , , , , , , , , , , , , , , , , ,	N	Yes (Com	plete 44)				
	ntist or dental entity.	,				,	, ,			45. Treatment Re	sulting from				_			
x										Occupation	nat illness/injury		uto acci	dent	Other accide	ant		_
Subscriber signature Date BILLING DENTIST OR DENTAL ENTITY (Leave blank if dentist or dental entity is not submitting									46. Date of Accid	ent (MM/DD/CC)	Y)			47. Auto Accid	lent S	tate		
								bmitting	TREATING DE	NTIST AND T	REATMENT	OCAT	ION INFORM	ATION				
	im on behalf of the patient or i	insured	subscrib	oer)						53. I hereby certify visits) or have bee	that the procedur	es as indicated l	by date a	re in progress (fo	or procedures ti	nat ren	quire mult	tiple
	Name, Address, City, State, 2	Zip Cod	e							violoj or nave bee	. completeu.							
la										X								
cla										Signed (Treating	Dentist)				Date			_
cla										SA NIDI			55. Lic	ense Number				-
cla										54. NPI				CIISO I VUITIDEI				
cla										54. NPI 56. Address, City	State, Zip Code							
48	. NPI	50. L	icense N	Vumber		51. SSN	N or TIN							rovider ilty Code				_
48	. NPI	50. L	icense h	Number		51. SSN	N or TIN				State, Zip Code							_



American Dental Association www.ada.org

Comprehensive completion instructions for the ADA Dental Claim Form are found in Section 4 of the ADA Publication titled *CDT-2007/2008*. Five relevant extracts from that section follow:

GENERAL INSTRUCTIONS

- A. The form is designed so that the name and address (Item 3) of the third-party payer receiving the claim (insurance company/dental benefit plan) is visible in a standard #10 window envelope. Please fold the form using the 'tick-marks' printed in the margin.
- B. In the upper-right of the form, a blank space is provided for the convenience of the payer or insurance company, to allow the assignment of a claim or control number.
- C. All Items in the form must be completed unless it is noted on the form or in the following instructions that completion is not required.
- D. When a name and address field is required, the full name of an individual or a full business name, address and zip code must be entered.
- E. All dates must include the four-digit year.
- F. If the number of procedures reported exceeds the number of lines available on one claim form, the remaining procedures must be listed on a separate, fully completed claim form.

COORDINATION OF BENEFITS (COB)

When a claim is being submitted to the secondary payer, complete the form in its entirety and attach the primary payer's Explanation of Benefits (EOB) showing the amount paid by the primary payer. You may indicate the amount the primary carrier paid in the "Remarks" field (Item # 35).

NATIONAL PROVIDER IDENTIFIER (NPI)

49 and 54 NPI (National Provider Indentifier): This is an identifier assigned by the Federal government to all providers considered to be HIPAA covered entities. Dentists who are not covered entities may elect to obtain an NPI at their discretion, or may be enumerated if required by a participating provider agreement with a third-party payer or applicable state law/regulation. An NPI is unique to an individual dentist (Type 1 NPI) or dental entity (Type 2 NPI), and has no intrinsic meaning. Additional information on NPI and enumeration can be obtained from the ADA's Internet Web Site: www.ada.org/goto/npi

ADDITIONAL PROVIDER IDENTIFIER

52A and 58 Additional Provider ID: This is an identifier assigned to the billing dentist or dental entity other than a Social Security Number (SSN) or Tax Identification Number (TIN). It is not the provider's NPI. The additional identifier is sometimes referred to as a Legacy Identifier (LID). LIDs may not be unique as they are assigned by different entities (e.g., third-party payer; Federal government). Some Legacy IDs have an intrinsic meaning.

PROVIDER SPECIALTY CODES

56A <u>Provider Specialty Code</u>: Enter the code that indicates the type of dental professional who delivered the treatment. Available codes describing treating dentists are listed below. The general code listed as 'Dentist' may be used instead of any other dental practitioner code.

Category / Description Code	Code				
Dentist A dentist is a person qualified by a doctorate in dental surgery (D.D.S) or dental medicine (D.M.D.) licensed by the state to practice dentistry, and practicing within the scope of that license.	122300000X				
General Practice	1223G00012				
Dental Specialty (see following list)	Various				
Dental Public Health	1223D0001X				
Endodontics	1223E0200X				
Orthodontics	1223X0400X				
Pediatric Dentistry	1223P0221X				
Periodontics	1223P0300X				
Prosthodontics	1223P0700X				
Oral & Maxillofacial Pathology	1223P0106X				
Oral & Maxillofacial Radiology	1223D0008X				
Oral & Maxillofacial Surgery	1223S0112X				

Dental provider taxonomy codes listed above are a subset of the full code set that is posted at: www.wpc-edi.com/codes/taxonomy

Should there be any updates to ADA Dental Claim Form completion instructions, the updates will be posted on the ADA's web site at: www.ada.org/goto/dentalcode

ALLERGY	PRE MED			MEDICAL ALERT
	INITIAL	CLINICAL	EVAM	
	INITIAL	CLINICAL	EXAM	
PATIENT'S NAME			First	Middle
1 2 3 4 5 6 7 8	9 10 11 12	13 14 15 16	GINGIV	
nananan	MAMA	N MMM		
			MOBILE	TY
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		à	occus	SION 1 11 111
	THE THE	DENT!	PATIENT	LS CHIEF COMPLAINT
32 31 30 29 28 27 26 25	24 23 22 21 2	0 19 18 17		-
1 20	-			
LYMPH NODES CLINI PHARYNX	CAL FINDINGS/	COMMENTS		
TONSILS SOFT PALATE				
FLOOR OF MOUTH	4			
VESTIBULES				
BUCCAL MUCOSA UPS SRIN				
TMJ ORAL HYGIENE				
PERIO EXAM				
RADIOGRAPHS 8	P		RDH/DDS	
		REC	OMMENDE	D TREATMENT PLAN
TOOTH OR AREA DIAGNOSIS		PLAN A		PLAN B
-				
CIGNATURE OF DENTIST				DATE

Note: The above form is intended to be a sample. DentaQuest is not mandating the use of this form. Please refer to State statutes for specific State requirements and guidelines.

RECALL EXAMINATION

CHANGES IN	I HEAL	TH ST			AL HIS	TORY			1										
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HARD PALA					SINGIV														
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SKIN				C		IYGIEN	IE												
RADIOGRA	PHS				B/P						RDH/	/DDS							
			R		W	ORK N	IECES	SARY								L			
TOOTH	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16			
SERVICE																			
TOOTH	32	31	30	29	28	27	26	25	24	23	22	21	20	19	18	17			
SERVICE																			
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CHANGES IN LYMPH NOI PHARYNX	I HEAL		ATUS/I	MEDIC K T	AL HIS	STORY				7		CAL FII	NDING		MMEN	 NTS			
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<u>NOTE</u>: The above form is intended to be a sample. DentaQuest is not mandating the use of this form. Please refer to State statutes for specific State requirements and guidelines.

Authorization for Dental Treatment

prescribe, dispense and/or administer any drugs, medicaments, antibiotics, and local anesthetics that he/she or his/her associates deem, in their professional judgment, necessary or appropriate in my care.
I am informed and fully understand that there are inherent risks involved in the administration of any drug, medicament, antibiotic, or local anesthetic. I am informed and fully understand that there are inherent risks involved in any dental treatment and extractions (tooth removal). The most common risks can include, but are not limited to:
Bleeding, swelling, bruising, discomfort, stiff jaws, infection, aspiration, paresthesia, nerve disturbance or damage either temporary or permanent, adverse drug response, allergic reaction, cardiac arrest.
I realize that it is mandatory that I follow any instructions given by the dentist and/or his/her associates and take any medication as directed.
Alternative treatment options, including no treatment, have been discussed and understood. No guarantees have been made as to the results of treatment. A full explanation of all complications is available to me upon request from the dentist.
Procedure(s):
Tooth Number(s):
Date:
Dentist:
Patient Name:
Legal Guardian/ Patient Signature:
Witness:
<u>Note</u> : The above form is intended to be a sample. DentaQuest is not mandating the use of this form. Please refer to State statutes for specific State requirements and guidelines.

AUTHORIZATION TO HONOR DIRECT AUTOMATED CLEARING HOUSE (ACH) CREDITS DISBURSED BY DENTAQUEST, LLC

INSTRUCTIONS

- Complete all parts of this form.
- Execute all signatures where indicated. If account requires counter signatures, both signatures must appear on this form. **IMPORTANT:** Attach voided check from checking account.

MAINTENANCE TYPE:	
Add Change (Existing Set Up) Delete (Existing Set Up)	
ACCOUNT HOLDER INFORMATION:	
Account Number:	
Account Type: Checking	
Personal	Business (choose one)
Bank Routing Number:	
Account Holder Name:	
Effective Start Date:	
	bods due me, I hereby request and authorize DentaQuest , LLC to credit my bank amounts and dates.) I also agree to accept my remittance statements online and be processed.
This authorization will remain in effect until revoked bentry.	by me in writing. I agree you shall be fully protected in honoring any such credit
I understand in endorsing or depositing this check falsification, or concealment of a material fact, ma	that payment will be from Federal and State funds and that any be prosecuted under Federal and State laws.
	nd your rights in respect to it, shall be the same as if it were signed by me. I fully ther with or without cause, you shall be under no liability whatsoever.
Date	Print Name
Phone Number	Signature of Depositor (s) (As shown on Bank records for the account, which this authorization applicable.)
	Legal Business/Entity Name (As appears on W-9 submitted to DentaQuest)
	Tax Id (As annears on W-9 submitted to DentaQuest)

MEDICAL AND DENTAL HISTORY

Patient Name: Date of Birth:		
Address:		
Why are you here today?		
Are you having pain or discomfort at this time?	□ Yes	□ No
If yes, what type and where?		
Have you been under the care of a medical doctor during the past two years	? 🗆 Yes	□ No
Medical Doctor's Name:	· · · · · · · · · · · · · · · · · · ·	
Address:		
Telephone:		
Have you taken any medication or drugs during the past two years?	□ Yes	□ No
Are you now taking any medication, drugs, or pills?	□ Yes	□ No
If yes, please list medications:		
Are you aware of being allergic to or have you ever reacted badly to any med		substance
If yes, please list:	□ Yes	
When you walk up stairs or take a walk, do you ever have to stop because o breath, or because you are very tired?	f pain in yo □ Yes	
Do your ankles swell during the day?	□Ye	s 🗆 No
Do you use more than two pillows to sleep?	□ Yes	s 🗆 No
Have you lost or gained more than 10 pounds in the past year?	□ Yes	s 🗆 No
Do you ever wake up from sleep and feel short of breath?	□ Yes	s 🗆 No
Are you on a special diet?	□ Yes	s 🗆 No
Has your medical doctor ever said you have cancer or a tumor?	□ Yes	s 🗆 No
If yes, where?		
Do you use tobacco products (smoke or chew tobacco)?	□ Yes	s 🗆 No
If yes, how often and how much?		
Do you drink alcoholic beverages (beer, wine, whiskey, etc.)?	□ Yes	s 🗆 No

Do you have or	have you	had any	y disease, or condition	on not list	ed?	□ Yes □ No		
If yes, p	lease list:							
Indicate which o	of the follo	wing yo	ur have had, or have	at prese	nt. Circ	le "Yes" or "No" for each i	tem.	
Heart Disease or Attack	□ Yes	□No	Stroke	□Yes	□No	Hepatitis C	□ Yes	□ No
Heart Failure	□ Yes	□No	Kidney Trouble	□ Yes	□No	Arteriosclerosis (hardening of arteries)	□ Yes	□No
Angina Pectoris	□ Yes	□No	High Blood Pressure	□ Yes	□No	Ülcers	□ Yes	□No
Congenital Heart Disease	□ Yes	□No	Venereal Disease	□ Yes	□No	AIDS	□ Yes	□ No
Diabetes	□ Yes	□No	Heart Murmur	□ Yes	□No	Blood Transfusion	□ Yes	□ No
HIV Positive	□ Yes	□No	Glaucoma	□ Yes	□No	Cold sores/Fever blisters/ Herpes	□ Yes	□ No
High Blood Pressure	□ Yes	□No	Cortisone Medication	□ Yes	□No	Artificial Heart Valve	□ Yes	□ No
Mitral Valve Prolapse	□ Yes	□No	Cosmetic Surgery	□ Yes	□No	Heart Pacemaker	□ Yes	□ No
Emphysema	☐ Yes	□No	Anemia	☐ Yes	□No	Sickle Cell Disease	□ Yes	□ No
Chronic Cough	□ Yes	□ No	Heart Surgery	☐ Yes	□ No	Asthma	□ Yes	□ No
Tuberculosis	☐ Yes	□ No	Bruise Easily	☐ Yes	□ No	Yellow Jaundice	□ Yes	□ No
Liver Disease	□ Yes	□ No	Rheumatic fever	☐ Yes	□ No	Rheumatism	□ Yes	□ No
Arthritis	□ Yes	□No	Epilepsy or Seizures	□ Yes	□ No	Fainting or Dizzy Spells	□ Yes	□ No
Allergies or Hives	□ Yes	□No	Nervousness	□ Yes	□No	Chemotherapy	□ Yes	□ No
Sinus Trouble	□ Yes	□No	Radiation Therapy	□ Yes	□No	Drug Addiction	□ Yes	□ No
Pain in Jaw Joints	□ Yes	□No	Thyroid Problems	□ Yes	□ No	Psychiatric Treatment	□ Yes	□ No
Hay Fever	□ Yes	□No	Hepatitis A (infectious)	□ Yes	□ No			
Artificial Joints (Hip, Knee, etc.)	□ Yes	□No	Hepatitis B (serum)	□ Yes	□ No			
For Women On Are you pregnar If yes, w	nt?	h?				□ Yes □ No		
Are you nursing	?					☐ Yes ☐ No		
Are you taking b	oirth contro	ol pills?				□ Yes □ No		
			ntion is necessary to uestions truthfully.	o provid	e me wi	th dental care in a safe a	and effici	ient
Patient Signatur	e:			Date:				
Dentist's Signat	ure:			Date	:			
Review Date	Change S	s in He tatus	Patient's	signatur	е	Dentist's signature		

Provider Change Form

	Provider Name			
	Provider NPI			
	Tax ID			
1900			CID III	
	ocation Address		GID#	
L	ocation Address		GID#	
L	ocation Address		GID#	
Ple	ase check the box preceeding the change (s) yo			
		Current Info	New Info	Effective Date
Pro	vider Demographic Changes			
	Name (provide proof of name change)			
	Date of Birth			
	Degree			
_	Social Security #			
_	Gender			
_	Medicaid number update			
_	Dental Home Update			
_	Provider NPI			
_	Correspondence Address			
Pro	vider License Updates			
	Dental License			
	DEA			
	Anesthesia License			
Lo	cation Changes			
	Service Office name			
_	Service office Address			
_	Phone number			
	Fax Number			
	Age Limitations			
_	Office Hours			
	Not on directory			
	Existing Patients Only			
_	Term provider from this location			
	Dental Home/ Capitation Attributes			
Bu.	siness Changes			
	Business Name Change - You must submit a			
	new contract and W9 along with this request			
_	Tax ID Change - you must submit a new			
	contract and W9 along with this request			
	Business NPI			
Λ.Ι	d a new location			
Aa	d a new location			r
	Add credentialed provider to a new location			
	under the existing Tax ID indicated above			
	Add gradentialed provides to an evicting			
	Add credentialed provider to an existing			
	location	<u> </u>		L
Pa	yment Address Changes			
	Change address where EOB's are sent			
	Add or Change EFT information - you must			
	submit the EFT form and a voided check with			
	this request			

This form may be submitted by

Mail to: DentaQuest Credentialing 12121 N. Corporate Parkway Mequon WI 53092

Email to: <u>standardupdates@dentaquest.com</u>

Fax to: 262-241-4077

Request for Transfer of Records

I,	, hereby request and give my permission to	
Dr	to provide Dr	any and all
informati	on regarding past dental care for	
	cords may include medical care and treatment, illness or injury, dental history, medition, prescriptions, radiographs, models and copies of all dental records and medic	•
Please h	ave these records sent to:	
Signed:	Date:(Patient)	
Signed:	Date: (Parent, Legal Guardian or Custodian of the Patient, if Patient is a Minor)	
Address	:	
Address	:	
Phone:		

APPENDIX B

Covered Benefits (See Exhibits A -E)

This section identifies covered benefits, provides specific criteria for coverage and defines individual age and benefit limitations for Members under age 21. **Providers with benefit questions should contact DentaQuest's Provider Service Department directly at:**

844-824-2021, press option 2

Dental offices are not allowed to charge Members for missed appointments. Plan Members are to be allowed the same access to dental treatment, as any other patient in the dental practice. Private reimbursement arrangements may be made only for non-covered services.

DentaQuest recognizes tooth letters "A" through "T" for primary teeth and tooth numbers "1" to "32" for permanent teeth. Supernumerary teeth should be designated by "AS through TS" for primary teeth and tooth numbers "51" to "82" for permanent teeth. These codes must be referenced in the patient's file for record retention and review. All dental services performed must be recorded in the patient record, which must be available as required by your Participating Provider Agreement.

For reimbursement, DentaQuest Providers should bill only per unique surface regardless of location. For example, when a dentist places separate fillings in both occlusal pits on an upper permanent first molar, the billing should state a **one** surface occlusal amalgam ADA code D2140. Furthermore, DentaQuest will reimburse for the total number of surfaces restored per tooth, per day; (i.e. a separate occlusal and buccal restoration on tooth 30 will be reimbursed as 1 (OB) two surface restoration).

The DentaQuest claim system can only recognize dental services described using the current American Dental Association CDT code list or those as defined as a Covered Benefit. All other service codes not contained in the following tables will be rejected when submitted for payment. A complete, copy of the CDT book can be purchased from the American Dental Association at the following address:

American Dental Association 211 East Chicago Avenue Chicago, IL 60611 800.947.4746

Furthermore, DentaQuest subscribes to the definition of services performed as described in the CDT manual.

The benefit tables (Exhibits) are all inclusive for covered services. Each category of service is contained in a separate table and lists:

- 1. the ADA approved service code to submit when billing,
- 2. brief description of the covered service,
- 3. any age limits imposed on coverage,
- 4. a description of documentation, in addition to a completed ADA claim form, that must be submitted when a claim or request for prior authorization is submitted,
- 5. an indicator of whether or not the service is subject to prior authorization, any other applicable benefit limitations.

DentaQuest Authorization Process

IMPORTANT

For procedures where "Authorization Required" fields indicate "yes".

Please review the information below on when to submit documentation to DentaQuest. The information refers to the "Documentation Required" field in the Benefits Covered section (Exhibits). In this section, documentation may be requested to be sent prior to beginning treatment or "with claim" after completion of treatment.

When documentation is requested. i.e. 03330 Preoperative Radiographs of adjacent and opposing teeth.

"Authorization Required" Field	"Documentation Required" Field	Treatment Condition	When to Submit Documentation
Yes	Documentation Requested	Non-emergency (routine)	Send documentation prior to beginning treatment
Yes	Documentation Requested	Emergency	Send documentation with claim after treatment

Diagnostic services include the oral examinations, and selected radiographs, needed to assess the oral health, diagnose oral pathology, and develop an adequate treatment plan for the Member's oral health.

Reimbursement for some or multiple radiographs of the same tooth or area may be denied if DentaQuest determines the number to be redundant, excessive or not in keeping with the federal guidelines relating to radiation exposure. The maximum amount paid for individual radiographs taken on the same day will be limited to the allowance for a full mouth series.

Reimbursement for radiographs is limited to when required for proper treatment and/or diagnosis.

DentaQuest utilizes the guidelines published by the Department of Health and Human Services Center for Devices and Radiological Health. However, please consult the following benefit tables for benefit limitations.

All radiographs must be of diagnostic quality, properly mounted, dated and identified with the Member's name. Radiographs not of diagnostic quality will not be reimbursed for, or if already paid for, DentaQuest will recoup the funds previously paid.

Any reimbursement already made for an inadequate service may be recouped after the DentaQuest Consultant reviews the circumstances.

	Diagnostic								
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required			
D0120	periodic oral evaluation - established patient	0-18		No	Two of (D0120) per 1 Benefit period(s) Per patient.				
D0140	limited oral evaluation-problem focused	0-18		No	Two of (D0140) per 12 Month(s) Per patient. Limited examinations D0140 are not reimbursable on the same day as codes D0120, D0145, D0150 and D9310.				
D0145	oral evaluation for a patient under three years of age and counseling with primary caregiver	0-2		No	Two of (D0145) per 1 Benefit period(s) Per patient.				
D0150	comprehensive oral evaluation - new or established patient	0-18		No	One of (D0150, D0160) per 60 Month(s) Per Location.				
D0210	intraoral - complete series of radiographic images	6 - 18		No	One of (D0210, D0330) per 60 Month(s) Per patient. One of (D0270, D0272, D0273, D0274, D0277) per 6 Month(s) Per Provider OR Location. One of (D0270, D0272, D0273, D0274, D0277) per 6 Month(s) Per patient. Frequency of service or age deviation must be supported by Medical Necessity.				
D0220	intraoral - periapical first radiographic image	0-18		No					
D0230	intraoral - periapical each additional radiographic image	0-18		No					
D0240	intraoral - occlusal radiographic image	0-18		No	Two of (D0240) per 12 Month(s) Per patient.				

			Diagnost	ic		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D0250	extra-oral – 2D projection radiographic image created using a stationary radiation source, and detector	0-18		No	Two of (D0250, D0251, D0260) per 6 Month(s) Per patient.	
D0260	extraoral - each additional radiographic image	0-18		No	Two of (D0250, D0251, D0260) per 6 Month(s) Per patient.	
D0270	bitewing - single radiographic image	0-18		No	One of (D0272, D0273, D0274, D0277) per 6 Month(s) Per patient. Four of (D0270) per 6 Month(s) Per patient. One of (D0210) per 6 Month(s) Per Provider OR Location. One of (D0210) per 6 Month(s) Per patient.	
D0272	bitewings - two radiographic images	0-18		No	One of (D0272, D0273, D0274, D0277) per 6 Month(s) Per patient. One of (D0210) per 6 Month(s) Per Provider OR Location. One of (D0210) per 6 Month(s) Per patient.	
D0273	bitewings - three radiographic images	0-18		No	One of (D0273, D0274, D0277) per 6 Month(s) Per patient. One of (D0210) per 6 Month(s) Per Provider OR Location. One of (D0210) per 6 Month(s) Per patient.	
D0274	bitewings - four radiographic images	0-18		No	One of (D0272, D0273, D0274, D0277) per 6 Month(s) Per patient. One of (D0210) per 6 Month(s) Per Provider OR Location. One of (D0210) per 6 Month(s) Per patient.	
D0330	panoramic radiographic image	6 - 18		No	One of (D0210, D0330) per 60 Month(s) Per patient. Frequency of service or age deviation must be supported by Medical Necessity.	
D0340	cephalometric radiographic image	0-18		No	Non-orthodontic procedures.	
D0470	diagnostic casts	0-18		No	Non-orthodontic procedures.	
J47U	ulagriostic casts	0-10		INO	Non-orthodoniic procedures.	

Sealants may be placed on the occlusal or occlusal-buccal surfaces of lower molars or occlusal or occlusal-lingual surfaces of upper molars.

Space maintainers are a covered service when medically indicated due to the premature loss of a posterior primary tooth. A lower lingual holding arch placed where there is not permature loss of the primary molar is considered a transitional orthodontic appliance and not covered by this Plan.

Any reimbursement already made for an inadequate service may be recouped after the DentaQuest Consultant reviews the circumstances.

			Preventative	1		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D1110	prophylaxis - adult	13-20		No	Two of (D1110, D1120, D1899) per 1 Benefit period(s) Per patient. One of (D4910) per 3 Month(s) Per patient. Includes minor scaling procedures.	
D1120	prophylaxis - child	0-12		No	Two of (D1110, D1120, D1899) per 1 Benefit period(s) Per patient. One of (D4910) per 3 Month(s) Per patient.	
D1206	topical application of fluoride varnish	0-18		No	Two of (D1203, D1204, D1206, D1208) per 1 Benefit period(s) Per patient.	
D1208	topical application of fluoride - excluding varnish	0-18		No	Two of (D1203, D1204, D1206, D1208) per 1 Benefit period(s) Per patient.	
D1351	sealant - per tooth	5-20	Teeth 2, 3, 14, 15, 18, 19, 30, 31	No	One of (D1351, D1352) per 48 Month(s) Per patient per tooth. One of (D1351, D1352) per 48 Month(s) Per Provider OR Location per tooth. Sealants will not be covered when placed over restorations. Teeth must be caries free. Includes buccal surfaces of mandibular molars and lingual surfaces of maxillary molars.	
D1510	space maintainer-fixed-unilateral	0-18	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	No	One of (D1510, D1520) per 1 Lifetime Per patient per quadrant. One of (D1515, D1525) per 1 Lifetime Per patient per arch.	
D1516	space maintainerfixedbilateral, maxillary	0-18		No	One of (D1516, D1526) per 1 Lifetime Per patient. One of (D1510, D1520) per 1 Lifetime Per patient per quadrant.	
D1517	space maintainerfixedbilateral, mandibular	0-18		No	One of (D1517, D1527) per 1 Lifetime Per patient. One of (D1510, D1520) per 1 Lifetime Per patient per quadrant.	
D1520	space maintainer-removable-unilateral	0-18	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	No	One of (D1510, D1520) per 1 Lifetime Per patient per quadrant. One of (D1515, D1525) per 1 Lifetime Per patient per arch.	

	Preventative									
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required				
D1526	space maintainerremovablebilateral, maxillary	0-18		No	One of (D1516, D1526) per 1 Lifetime Per patient. One of (D1510, D1520) per 1 Lifetime Per patient per quadrant.					
D1527	space maintainer removablebilateral, mandibular	0-18		No	One of (D1517, D1527) per 1 Lifetime Per patient. One of (D1510, D1520) per 1 Lifetime Per patient per quadrant.					
D1551	re-cement or re-bond bilateral space maintainer- Maxillary	0-18		No						
D1552	re-cement or re-bond bilateral space maintainer- Mandibular	0-18		No						
D1553	re-cement or re-bond unilateral space maintainer- Per Quadrant	0-18		No						
D1556	Removal of fixed unilateral space maintainer- Per Quadrant	0-18		No	Not allowed by dentist or dental office that placed space maintainers.					
D1557	Removal of fixed bilateral space maintainer- Maxillary	0-18		No	Not allowed by dentist or dental office that placed space maintainers.					
D1558	Removal of fixed bilateral space maintainer- Mandibular	0-18		No	Not allowed by dentist or dental office that placed space maintainers.					

Reimbursement includes local anesthesia.

Payment is made for restorative services based on the number of surfaces restored, not on the number of restorations per surface, or per tooth, per day. A restoration is considered a two or more surface restoration only when two or more actual tooth surfaces are involved, whether they are connected or not. Tooth preparation, all adhesives (including amalgam and resin bonding agents), acid etching, copalite, liners, bases and curing are included as part of the restoration.

When restorations involving multiple surfaces are requested or performed, that are outside the usual anatomical expectation, the allowance is limited to that of a one-surface restoration. Any fee charged in excess of the allowance for the one-surface restoration is DISALLOWED.

The fee for crowns includes the temporary crown that is placed on the prepared tooth and worn while the permanent crown is being fabricated for permanent teeth.

BILLING AND REIMBURSEMENT FOR CAST CROWNS, CAST POST & CORES AND LAMINATE VENEERS OR ANY OTHER FIXED PROSTHETICSSHALL BE BASED ON THE CEMENTATION DATE.

Any reimbursement already made for an inadequate service may be recouped after the DentaQuest Consultant reviews the circumstances.

			Restorat	ive		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D2140	Amalgam - one surface, primary or permanent	0-18	Teeth 1 - 32, A - T	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D2950, D2952, D2953, D2954, D2957, D6205, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6614, D6615, D6634, D6770, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.	

			Restorat	ive		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D2150	Amalgam - two surfaces, primary or permanent	0-18	Teeth 1 - 32, A - T	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D2950, D2952, D2953, D2954, D2957, D6205, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6721, D6722, D6740, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.	
D2160	amalgam - three surfaces, primary or permanent	0-18	Teeth 1 - 32, A - T	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D2950, D2952, D2953, D2954, D2957, D6205, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6611, D6611, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6976, D6977) per 60 Month(s) Per patient per tooth.	

	Restorative								
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required			
D2161	amalgam - four or more surfaces, primary or permanent	0-18	Teeth 1 - 32, A - T	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D2950, D2952, D2953, D2954, D2957, D6205, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6784, D6790, D6791, D6792, D6793, D6794, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.				
D2330	resin-based composite - one surface, anterior	0-18	Teeth 6 - 11, 22 - 27, C - H, M - R	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D2950, D2952, D2953, D2954, D2957, D6205, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6974, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.				

			Restorative			
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D2331	resin-based composite - two surfaces, anterior	0-18	Teeth 6 - 11, 22 - 27, C - H, M - R	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D2950, D2952, D2953, D2954, D2957, D6205, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6750, D6720, D6721, D6722, D6740, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.	
D2332	resin-based composite - three surfaces, anterior	0-18	Teeth 6 - 11, 22 - 27, C - H, M - R	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D2950, D2952, D2953, D2954, D2957, D6205, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6720, D6721, D6722, D6740, D6720, D6781, D6720, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.	

			Restorative			
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D2335	resin-based composite - four or more surfaces or involving incisal angle (anterior)	0-18	Teeth 6 - 11, 22 - 27, C - H, M - R	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D2950, D2952, D2953, D2954, D2957, D6205, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6784, D6790, D6791, D6792, D6793, D6794, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.	
D2390	resin-based composite crown, anterior	0-18	Teeth 6 - 11, 22 - 27, C - H, M - R	No	One of (D2390, D2929, D2930, D2931) per 24 Month(s) Per patient per tooth.	
D2391	resin-based composite - one surface, posterior	0-18	Teeth 1 - 5, 12 - 21, 28 - 32, A, B, I - L, S, T	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D2950, D2952, D2953, D2954, D2957, D6205, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D670, D6720, D6720, D6720, D6720, D6720, D6720, D6720, D6720, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.	

			Restorative			
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D2392	resin-based composite - two surfaces, posterior	0-18	Teeth 1 - 5, 12 - 21, 28 - 32, A, B, I - L, S, T	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D2950, D2952, D2953, D2954, D2957, D6205, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6721, D6722, D6740, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6784, D6790, D6791, D6792, D6793, D6794, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.	
D2393	resin-based composite - three surfaces, posterior	0-18	Teeth 1 - 5, 12 - 21, 28 - 32, A, B, I - L, S, T	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D2950, D2952, D2953, D2954, D2957, D6205, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6721, D6722, D6740, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6784, D6790, D6791, D6792, D6793, D6794, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.	

			Restorative)		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D2394	resin-based composite - four or more surfaces, posterior	0-18	Teeth 1 - 5, 12 - 21, 28 - 32, A, B, I - L, S, T	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D2950, D2952, D2953, D2954, D2957, D6205, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.	
D2644	onlay-porcelain/ceramic-4+ surfaces		Teeth 1 - 32	Yes	One of (D2542, D2543, D2544, D2642, D2643, D2644, D2662, D2663, D2664, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D2710	crown - resin-based composite (indirect)	0-18	Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6606, D6607, D6608, D6609, D6611, D6612, D6614, D6615, D6634, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. Pre-operative radiographs with claim for pre-payment review.	pre-operative x-ray(s)

			Restora	itive		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D2720	crown-resin with high noble metal		Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. Pre-operative radiographs with claim for pre-payment review.	pre-operative x-ray(s)
D2721	crown - resin with predominantly base metal	0-18	Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. Pre-operative radiographs with claim for pre-payment review.	pre-operative x-ray(s)

			Restora	ative		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D2722	crown - resin with noble metal	0-18	Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. Pre-operative radiographs with claim for pre-payment review.	pre-operative x-ray(s)
D2740	crown - porcelain/ceramic		Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. Pre-operative radiographs with claim for pre-payment review.	pre-operative x-ray(s)

	Restorative								
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required			
D2750	crown - porcelain fused to high noble metal		Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6790, D6750, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. Pre-operative radiographs with claim for pre-payment review.	pre-operative x-ray(s)			
D2751	crown - porcelain fused to predominantly base metal	0-18	Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. Pre-operative radiographs with claim for pre-payment review.	pre-operative x-ray(s)			

	Restorative									
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required				
D2752	crown - porcelain fused to noble metal	0-18	Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6606, D6607, D6608, D6609, D6611, D6612, D6614, D6615, D6634, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. Pre-operative radiographs with claim for pre-payment review.	pre-operative x-ray(s)				
D2753	Crown- Porcelain Fused to Titanium and Titanium Alloys	0-18	Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6606, D6607, D6601, D6615, D6615, D6614, D6615, D6614, D6670, D6720, D6721, D6722, D6740, D6750, D6751, D6782, D6783, D6784, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	pre-operative x-ray(s)				

	Restorative								
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required			
D2790	crown - full cast high noble metal		Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6750, D6751, D6722, D6740, D6750, D6751, D6782, D6783, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. Pre-operative radiographs with claim for pre-payment review.	pre-operative x-ray(s)			
D2791	crown - full cast predominantly base metal	0-18	Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. Pre-operative radiographs with claim for pre-payment review.	pre-operative x-ray(s)			

	Restorative								
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required			
D2792	crown - full cast noble metal	0-18	Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6608, D6609, D6610, D6661, D6608, D6609, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. Pre-operative radiographs with claim for pre-payment review.	pre-operative x-ray(s)			
D2794	Crown- Titanium and Titanium Alloys	0-18	Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6606, D6607, D6608, D6609, D6611, D6612, D6614, D6615, D6661, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. Pre-operative radiographs with claim for pre-payment review.	pre-operative x-ray(s)			
D2915	re-cement or re-bond indirectly fabricated or prefabricated post and core	0-18	Teeth 1 - 32	No	One of (D2915, D2920) per 1 Day(s) Per Business per tooth.				
D2920	re-cement or re-bond crown	0-18	Teeth 1 - 32, A - T	No	One of (D2920) per 1 Lifetime Per patient per tooth.				

	Restorative								
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required			
D2929	Prefabricated porcelain/ceramic crown – primary tooth	0-18	Teeth A - T	No	One of (D2929) per 24 Month(s) Per Business per tooth. One of (D2929) per 24 Month(s) Per patient per tooth.				
D2930	prefabricated stainless steel crown - primary tooth	0-18	Teeth A - T	No	One of (D2390, D2929, D2930, D2931) per 24 Month(s) Per patient per tooth.				
D2931	prefabricated stainless steel crown-permanent tooth	0-18	Teeth 1 - 32	No	One of (D2390, D2929, D2930, D2931) per 24 Month(s) Per patient per tooth.				
D2932	prefabricated resin crown	0-18	Teeth 1 - 32, A - T	No	One of (D2932) per 24 Month(s) Per patient per tooth.				
D2933	prefabricated stainless steel crown with resin window	0-18	Teeth C - H, M - R	No	One of (D2929, D2933) per 24 Month(s) Per patient per tooth.				
D2934	prefabricated esthetic coated stainless steel crown - primary tooth	0-18	Teeth C - H, M - R	No	One of (D2934) per 24 Month(s) Per patient per tooth.				
D2940	protective restoration	0-18	Teeth 1 - 32, A - T	No	One of (D2940, D2941) per 60 Month(s) Per patient per tooth. Not allowed in conjunction with root canal therapy, pulpotomy, pulpectomy, or on the same date of service as a restoration.				
D2950	core buildup, including any pins when required	0-18	Teeth 1 - 32	No	One of (D2950, D2952, D2953, D2954, D2957, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.				
D2951	pin retention - per tooth, in addition to restoration	0-18	Teeth 1 - 32	No					
D2952	cast post and core in addition to crown	0-18	Teeth 1 - 32	No	One of (D2950, D2952, D2953, D2954, D2957, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.				
D2954	prefabricated post and core in addition to crown	0-18	Teeth 1 - 32	No	One of (D2950, D2952, D2953, D2954, D2957, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.				

	Restorative								
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required			
D2962	labial veneer (porc laminate) - laboratory	0-18	Teeth 1 - 32	Yes	One of (D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2751, D2752, D2780, D2781, D2752, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794) per 60 Month(s) Per patient per tooth. Will be considered as an alternative to a full restoration for an endodontically treated tooth. Pre-operative radiographs with claim for pre-payment review.	pre-operative x-ray(s)			
D2970	temporary crown (fractured tooth)	0-18	Teeth 1 - 32, A - T	Yes	Limited to a fractured tooth. Not to be used as temporary crown during crown fabrication. Pre-operative radiographs and narrative with claim for pre-payment review.	narr. of med. necessity pre-op x-ray(s)			

Reimbursement includes local anesthesia.

In cases where a root canal filling does not meet DentaQuest's general criteria treatment standards, DentaQuest can require the procedure to be redone at no additional cost. Any reimbursement already made for an inadequate service may be recouped after the DentaQuest Consultant reviews the circumstances.

A pulpotomy or palliative treatment is not to be billed in conjunction with a root canal treatment on the same date.

Filling material not accepted by the Federal Food and Drug Administration (FDA) (e.g., Sargenti filling material) is not covered.

Complete root canal therapy includes pulpectomy, all appointments necessary to complete treatment, temporary fillings, filling and obturation of canals, intra-operative and fill radiographs.

Surgical root canal treatment or apicoectomy may be necessary to complete treatment, temporary fillings, filling, and obturation of canals, intra-operative and fill radiographs.

Any reimbursement already made for an inadequate service may be recouped after the DentaQuest Consultant reviews the circumstances.

Endodontics								
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required		
D3110	pulp cap - direct (exluding final restoration)	0-18	Teeth 1 - 32	No				
D3120	pulp cap - indirect (excluding final restoration)	0-18	Teeth 1 - 32, A - T	No				
D3220	therapeutic pulpotomy (excluding final restoration) - removal of pulp coronal to the dentinocemental junction and application of medicament	0-18	Teeth 1 - 32, A - T	No	One of (D3310, D3320, D3330, D3346, D3347, D3348) per 60 Month(s) Per patient per tooth. Cannot be billed in conjunction with root canals (D3310, D3320, D3330).			
D3221	pulpal debridement, primary and permanent teeth	0-18	Teeth 1 - 32, A - T	No	One of (D3221) per 1 Lifetime Per patient per tooth.			
D3230	pulpal therapy (resorbable filling) - anterior, primary tooth (excluding final restoration)	0-18	Teeth C - H, M - R	No				
D3240	pulpal therapy (resorbable filling) - posterior, primary tooth (excluding final restoration)	0-18	Teeth A, B, I - L, S, T	No				
D3310	endodontic therapy, anterior tooth (excluding final restoration)	0-18	Teeth 6 - 11, 22 - 27	No	One of (D3310) per 1 Lifetime Per Business per tooth.			
D3320	endodontic therapy, premolar tooth (excluding final restoration)	0-18	Teeth 4, 5, 12, 13, 20, 21, 28, 29	No	One of (D3320) per 1 Lifetime Per Business per tooth.			
D3330	endodontic therapy, molar tooth (excluding final restoration)	0-18	Teeth 1 - 3, 14 - 19, 30 - 32	No	One of (D3330) per 1 Lifetime Per Business per tooth.			

			Endodontics			
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D3346	retreatment of previous root canal therapy-anterior		Teeth 6 - 11, 22 - 27	Yes	One of (D3310, D3346) per 24 Month(s) Per patient per tooth. Pre-operative radiographs and narrative of medical necessity with claim for pre-payment review.	narr. of med. necessity, pre-op x-ray(s)
D3347	retreatment of previous root canal therapy - premolar		Teeth 4, 5, 12, 13, 20, 21, 28, 29	Yes	One of (D3320, D3347) per 24 Month(s) Per patient per tooth. Pre-operative radiographs and narrative of medical necessity with claim for pre-payment review.	narr. of med. necessity, pre-op x-ray(s)
D3348	retreatment of previous root canal therapy-molar		Teeth 1 - 3, 14 - 19, 30 - 32	Yes	One of (D3330, D3348) per 24 Month(s) Per patient per tooth. Pre-operative radiographs and narrative of medical necessity with claim for pre-payment review.	narr. of med. necessity, pre-op x-ray(s)
D3351	apexification/recalcification - initial visit (apical closure / calcific repair of perforations, root resorption, etc.)	0-18	Teeth 1 - 32	No	Two of (D3351) per 1 Lifetime Per patient per tooth.	
D3352	apexification/recalcification - interim medication replacement	0-18	Teeth 1 - 32	No	Two of (D3352) per 1 Lifetime Per patient per tooth. Limited three (3) treatments.	
D3353	apexification/recalcification - final visit (includes completed root canal therapy - apical closure/calcific repair of perforations, root resorption, etc.)	0-18	Teeth 1 - 32	No		
D3410	apicoectomy - anterior	0-18	Teeth 6 - 11, 22 - 27	Yes	One of (D3410, D3421, D3425) per 1 Lifetime Per patient per tooth. Pre-operative radiographs with claim for pre-payment review.	pre-operative x-ray(s)
D3421	apicoectomy - premolar (first root)	0-18	Teeth 4, 5, 12, 13, 20, 21, 28, 29	Yes	One of (D3410, D3421, D3425) per 1 Lifetime Per patient per tooth. Pre-operative radiographs with claim for pre-payment review.	pre-operative x-ray(s)
D3425	apicoectomy - molar (first root)	0-18	Teeth 1 - 3, 14 - 19, 30 - 32	Yes	One of (D3410, D3421, D3425) per 1 Lifetime Per patient per tooth. Pre-operative radiographs with claim for pre-payment review.	pre-operative x-ray(s)
D3426	apicoectomy (each additional root)	0-18	Teeth 1 - 5, 12 - 21, 28 - 32	Yes	Pre-operative radiographs with claim for pre-payment review.	pre-operative x-ray(s)

	Endodontics						
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required	
D3430	retrograde filling - per root	0-18	Teeth 1 - 32	Yes	Pre-operative radiographs with claim for pre-payment review.	pre-operative x-ray(s)	

Reimbursement includes local anesthesia.

Any reimbursement already made for an inadequate service may be recouped after the DentaQuest Consultant reviews the circumstances.

			Periodontics			
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D4210	gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant	0-18	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	No	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4270, D4273, D4274, D4275, D4276, D4277) per 36 Month(s) Per patient per quadrant. A min of 4 affected teeth in the quadrant. Gingivectomies for the removal of hyperplasic tissue to reduce pocket depth. Request only when non-surgical treatment has not been effective or when the patient is taking medications that cause such conditions.	pre-op x-ray(s), perio charting
D4211	gingivectomy or gingivoplasty - one to three contiguous teeth or tooth bounded spaces per quadrant	0-18	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	No	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4270, D4273, D4274, D4275, D4276, D4277) per 36 Month(s) Per patient per quadrant. 1 to 3 affected teeth in the quadrant. For removal of hyperplastic tissue. Should be only requested when non-surgical treatment does not achieve the desired results or when the patient is being treated with medications that result in such conditions.	pre-op x-ray(s), perio charting
D4249	clinical crown lengthening - hard tissue		Teeth 1 - 32	Yes	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4270, D4273, D4274, D4275, D4276, D4277) per 36 Month(s) Per patient per quadrant. Periodontal charting and preoperative radiographs with claim for pre-payment review.	pre-op x-ray(s), perio charting
D4260	osseous surgery (including elevation of a full thickness flap and closure) - four or more contiguous teeth or tooth bounded spaces per quadrant	0-18	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	Yes	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4270, D4273, D4274, D4275, D4276, D4277) per 36 Month(s) Per patient per quadrant. A minimum of four (4) affected teeth in the quadrant. Periodontal charting and pre-operative radiographs with claim for pre-payment review.	pre-op x-ray(s), perio charting

			Periodontics	S		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D4261	osseous surgery (including elevation of a full thickness flap and closure) - one to three contiguous teeth or tooth bounded spaces per quadrant	0-18	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	Yes	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4270, D4273, D4274, D4275, D4276, D4277) per 36 Month(s) Per patient per quadrant. One (1) to three (3) affected teeth in the quadrant. Periodontal charting and pre-operative radiographs with claim for pre-payment review.	pre-op x-ray(s), perio charting
D4263	bone replacement graft - first site in quadrant	0-18	Teeth 1 - 32	Yes	One of (D4270, D4271, D4273, D4275, D4276, D4277) per 1 Day(s) Per patient per tooth. Two of (D4263, D4264, D4265) per 36 Month(s) Per patient per quadrant. One of (D4263, D4264, D4265) per 36 Month(s) Per patient per tooth. Periodontal charting and pre-operative radiographs with claim for pre-payment review.	pre-op x-ray(s), perio charting
D4264	bone replacement graft - each additional site in quadrant	0-18	Teeth 1 - 32	Yes	One of (D4270, D4271, D4273, D4275, D4276, D4277) per 1 Day(s) Per patient per tooth. Two of (D4263, D4264, D4265) per 36 Month(s) Per patient per quadrant. One of (D4263, D4264, D4265) per 36 Month(s) Per patient per tooth. Periodontal charting and pre-operative radiographs with claim for pre-payment review.	pre-op x-ray(s), perio charting
D4270	pedicle soft tissue graft procedure	0-18	Teeth 1 - 32	No	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4274, D4383) per 36 Month(s) Per patient per quadrant. Two of (D4270, D4273, D4275, D4276, D4277, D4278) per 36 Month(s) Per patient per quadrant.	
D4273	subepithelial connective tissue graft procedure	0-18	Teeth 1 - 32	No	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4274, D4383) per 36 Month(s) Per patient per quadrant. Two of (D4270, D4273, D4275, D4276, D4277, D4278) per 36 Month(s) Per patient per quadrant.	
D4277	Free soft tissue graft procedure (including donor site surgery), first tooth or edentulous tooth position in graft	0-18	Teeth 1 - 32	No	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4274, D4383) per 36 Month(s) Per patient per quadrant. Two of (D4270, D4273, D4275, D4276, D4277, D4278) per 36 Month(s) Per patient per quadrant.	

			Periodontics	i		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D4278	Free soft tissue graft procedure (including donor site surgery), each additional contiguous tooth or edentulous tooth position in same graft site	0-18	Teeth 1 - 32	No	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4274, D4383) per 36 Month(s) Per patient per quadrant. Two of (D4270, D4273, D4275, D4276, D4277, D4278) per 36 Month(s) Per patient per quadrant.	
D4283	autogenous connective tissue graft procedure (including donor and recipient surgical sites) – each additional contiguous tooth, implant or edentulous tooth position in same graft site	0-18	Teeth 1 - 32	No	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4274, D4383) per 36 Month(s) Per patient per quadrant. Two of (D4270, D4273, D4275, D4276, D4277, D4278, D4283, D4285) per 36 Month(s) Per patient per quadrant. Used in conjunction with D4273.	
D4285	non-autogenous connective tissue graft procedure (including recipient surgical site and donor material) — each additional contiguous tooth, implant or edentulous tooth position in same graft site	0-18	Teeth 1 - 32	No	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4274, D4283, D4285, D4383) per 36 Month(s) Per patient per quadrant. Two of (D4270, D4273, D4275, D4276, D4277, D4278, D4283, D4285) per 36 Month(s) Per patient per quadrant.	
D4320	provision splinting - intracoronal	0-18	Per Arch (01, 02, LA, UA)	No	One of (D4320, D4321) per 12 Month(s) Per patient per tooth.	
D4321	provision splinting - extracoronal	0-18	Per Arch (01, 02, LA, UA)	No	One of (D4320, D4321) per 12 Month(s) Per patient per tooth.	
D4341	periodontal scaling and root planing - four or more teeth per quadrant	0-18	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	Yes	One of (D4341, D4342) per 24 Month(s) Per patient per quadrant. One of (D4210, D4240, D4241, D4260, D4261, D4274) per 24 Month(s) Per patient per quadrant. Either D4341 or D4342. A minimum of four (4) affected teeth in the quadrant. Periodontal charting and pre-operative radiographs with claim for pre-payment review.	pre-op x-ray(s), perio charting
D4342	periodontal scaling and root planing - one to three teeth per quadrant	0-18	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	No	One of (D4341, D4342) per 24 Month(s) Per patient per quadrant. One of (D4210, D4240, D4241, D4260, D4261, D4274) per 24 Month(s) Per patient per quadrant. Either D4341 or D4342. One (1) to three (3) affected teeth in the quadrant. Check service limit. Periodontal charting and pre-operative radiographs with claim for pre-payment review.	

	Periodontics							
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required		
D4355	full mouth debridement to enable a comprehensive oral evaluation and diagnosis on a subsequent visit	0-18		No	One of (D4346, D4355) per 1 Lifetime Per patient. Only covered when there is substantial gingival inflammation (gingivitis) in all four quadrants. Cannot be billed on same day with D1110 or D1120.			
D4910	periodontal maintenance procedures	0-18		No	One of (D4910) per 3 Month(s) Per patient. Any combination of D1110, D1120 and D4910 up to four (4) per 12 months. Covered following active treatment only (D4210, D4211, D4260, D4261, D4341, D4342).			

A preformed denture with teeth already mounted forming a denture module is not a covered service. Provisions for a fixed prosthesis may be considered when there is one missing maxillary anterior tooth or two missing mandibular anterior teeth and the member's overall status would justify consideration. Complete and/or partial dentures will be approved only when existing prostheses are not serviceable or cannot be relined or rebased. Reline or rebase of an existing prosthesis will not be reimbursed when such procedures are performed in addition to a new prosthesis for the same arch. Dentures which are lost, stolen, or broken will not be replaced.

BILLING AND REIMBURSEMENT FOR CAST CROWNS, CAST POST & CORES AND LAMINATE VENEERS OR ANY OTHER FIXED PROSTHETICS SHALL BE BASED ON THE CEMENTATION DATE.

Any reimbursement already made for an inadequate service may be recouped after the DentaQuest Consultant reviews the circumstances.

			Prosthodontics,	, removable		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D5110	complete denture - maxillary	0-18	Per Arch (01, UA)	No	One of (D5110, D5120, D5130, D5140, D5863, D5865) per 60 Month(s) Per patient per arch.	
D5120	complete denture - mandibular	0-18	Per Arch (02, LA)	No	One of (D5110, D5120, D5130, D5140, D5863, D5865) per 60 Month(s) Per patient per arch.	
D5130	immediate denture - maxillary		Per Arch (01, UA)	No	One of (D5110, D5120, D5130, D5140, D5211, D5212, D5213, D5214, D5225, D5226, D5281, D5863, D5864, D5866, D5866) per 1 Lifetime Per patient per arch.	
D5140	immediate denture - mandibular		Per Arch (02, LA)	No	One of (D5110, D5120, D5130, D5140, D5863, D5865) per 1 Lifetime Per patient per arch.	
D5211	maxillary partial denture – resin base (including retentive/clasping materials, rests, and teeth)	16 - 18		Yes	One of (D5212, D5214, D5226, D5281, D5866) per 60 Month(s) Per patient per arch.	Narr of med necessity & full mouth xrays
D5212	mandibular partial denture – resin base (includingretentive/clasping materials, rests, and teeth)	0-18		Yes	One of (D5212, D5214, D5226, D5281, D5866) per 60 Month(s) Per patient per arch. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)
D5213	maxillary partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)	0-18		Yes	One of (D5211, D5213, D5225, D5281, D5864) per 60 Month(s) Per patient per arch. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)

			Prosthodontics	s, removable		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D5214	mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)	0-18		Yes	One of (D5212, D5214, D5226, D5281, D5866) per 60 Month(s) Per patient per arch. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)
D5222	immediate mandibular partial denture – resin base (including any conventional clasps, rests and teeth)	16 - 18		Yes	One of (D5211, D5213, D5225, D5281, D5864) per 60 Month(s) Per patient per arch.	Narr of med necessity & full mouth xrays
D5223	immediate maxillary partial denture – cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)	16 - 18		Yes	One of (D5110, D5120, D5130, D5140, D5211, D5212, D5213, D5214, D5225, D5226, D5281, D5863, D5864, D5865, D5866) per 1 Lifetime Per patient per arch. One of (D6010, D6013, D6040, D6050, D6053) per 60 Month(s) Per patient per arch.	Oper Rpt/ Pre-Op Xray
D5224	immediate mandibular partial denture – cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)	16 - 18		Yes	One of (D5110, D5120, D5130, D5140, D5211, D5212, D5213, D5214, D5225, D5226, D5281, D5863, D5864, D5865, D5866) per 1 Lifetime Per patient per arch. One of (D6010, D6013, D6040, D6050, D6053) per 60 Month(s) Per patient per arch.	Oper Rpt/ Pre-Op Xray
D5225	maxillary partial denture-flexible base	0-18		Yes	One of (D5211, D5213, D5225, D5281, D5864) per 60 Month(s) Per patient per arch. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)
D5226	mandibular partial denture-flexible base	0-18		Yes	One of (D5212, D5214, D5222, D5224, D5226, D5281, D5866) per 60 Month(s) Per patient per arch. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)
D5410	adjust complete denture - maxillary	0-18		No	Two of (D5410, D5411) per 12 Month(s) Per patient per arch. Not covered within 6 months of placement.	
D5411	adjust complete denture - mandibular	0-18		No	Two of (D5410, D5411) per 12 Month(s) Per patient per arch. Not covered within 6 months of placement.	
D5421	adjust partial denture-maxillary	0-18		No	Two of (D5421, D5422) per 12 Month(s) Per patient per arch. Not covered within 6 months of placement.	

	Prosthodontics, removable							
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required		
D5422	adjust partial denture - mandibular	0-18		No	Two of (D5421, D5422) per 12 Month(s) Per patient per arch. Not covered within 6 months of placement.			
D5511	repair broken complete denture base, mandibular	0-18		No				
D5512	repair broken complete denture base, maxillary	0-18		No				
D5520	replace missing or broken teeth - complete denture (each tooth)	0-18	Teeth 1 - 32	No	One of (D5640) per 12 Month(s) Per patient per tooth.			
D5611	repair resin partial denture base, mandibular	0-18		No				
D5612	repair resin partial denture base, maxillary	0-18		No				
D5621	repair cast partial framework, mandibular	0-18		No				
D5622	repair cast partial framework, maxillary	0-18		No				
D5630	repair or replace broken retentive/clasping materials per tooth	0-18	Teeth 1 - 32	No	One of (D5630) per 12 Month(s) Per patient per tooth.			
D5640	replace broken teeth-per tooth	0-18	Teeth 1 - 32	No	One of (D5640) per 12 Month(s) Per patient per tooth.			
D5650	add tooth to existing partial denture	0-18	Teeth 1 - 32	No	One of (D5650) per 12 Month(s) Per patient per tooth.			
D5660	add clasp to existing partial denture	0-18	Teeth 1 - 32	No	One of (D5660) per 12 Month(s) Per patient per tooth.			
D5730	reline complete maxillary denture (chairside)	0-18		No	One of (D5130, D5140) per 3 Month(s) Per patient per arch. Not covered within 6 months of placement.			
D5731	reline complete mandibular denture (chairside)	0-18		No	One of (D5730, D5731, D5750, D5751) per 36 Month(s) Per patient per arch. Not covered within 6 months of placement.			
D5740	reline maxillary partial denture (chairside)	0-18		No	One of (D5740, D5741, D5760, D5761) per 36 Month(s) Per patient per arch. Not covered within 6 months of placement.			

			Prosthodontics	s, removable		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D5741	reline mandibular partial denture (chairside)	0-18		No	One of (D5740, D5741, D5760, D5761) per 36 Month(s) Per patient per arch. Not covered within 6 months of placement.	
D5750	reline complete maxillary denture (laboratory)	0-18		No	One of (D5730, D5731) per 18 Month(s) Per patient. Not covered within 6 months of placement.	
D5751	reline complete mandibular denture (laboratory)	0-18		No	One of (D5730, D5731) per 18 Month(s) Per patient. Not covered within 6 months of placement.	
D5760	reline maxillary partial denture (laboratory)	0-18		No	One of (D5740, D5741) per 18 Month(s) Per patient. Not covered within 6 months of placement.	
D5761	reline mandibular partial denture (laboratory)	0-18		No	One of (D5740, D5741) per 18 Month(s) Per patient. Not covered within 6 months of placement.	
D5850	tissue conditioning, maxillary	0-18		No	Two of (D5850, D5851) per 36 Month(s) Per patient per arch.	
D5851	tissue conditioning,mandibular			Yes	Two of (D5850, D5851) per 36 Month(s) Per patient per arch. Narrative of medical necessity with claim for prepayment review.	narrative of medical necessity

Any reimbursement already made for an inadequate service may be recouped after the DentaQuest Consultant reviews the circumstances.

	Maxillofacial Prosthetics							
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required		
D5951	feeding aid	0-18		No				

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Any reimbursement already made for an inadequate service may be recouped after the DentaQuest Consultant reviews the circumstances.

			Prosthodon	tics, fixed		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D6205	pontic - indirect resin based composite	0-18	Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2610, D2620, D2630, D2650, D2651, D2652, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6205, D6210, D6211, D6212, D6214, D6240, D6241, D6242, D6250, D6251, D6252, D6545, D6602, D6603, D6604, D6605, D6606, D6607) per 60 Month(s) Per patient per tooth. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)
D6211	pontic-cast base metal	0-18	Teeth 1 - 32	Yes	One of (D6010, D6013, D6040, D6050, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6205, D6210, D6211, D6212, D6214, D6240, D6241, D6242, D6243, D6250, D6251, D6252, D6545) per 60 Month(s) Per patient per tooth. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)
D6212	pontic - cast noble metal	0-18	Teeth 1 - 32	Yes	One of (D6010, D6013, D6040, D6050, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6205, D6210, D6211, D6212, D6214, D6240, D6241, D6242, D6243, D6250, D6251, D6252, D6545) per 60 Month(s) Per patient per tooth. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)
D6214	Pontic - titanium and titanium alloys	0-18	Teeth 1 - 32	Yes	One of (D6010, D6013, D6040, D6050, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6205, D6210, D6211, D6212, D6214, D6240, D6241, D6242, D6243, D6250, D6251, D6252, D6545) per 60 Month(s) Per patient per tooth. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)

	Prosthodontics, fixed									
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required				
D6240	pontic-porcelain fused-high noble		Teeth 1 - 32	Yes	One of (D6010, D6013, D6040, D6050, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6205, D6210, D6211, D6212, D6214, D6240, D6241, D6242, D6243, D6250, D6251, D6252, D6545) per 60 Month(s) Per patient per tooth. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)				
D6241	pontic-porcelain fused to base metal	0-18	Teeth 1 - 32	Yes	One of (D6010, D6013, D6040, D6050, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6205, D6210, D6211, D6212, D6214, D6240, D6241, D6242, D6243, D6250, D6251, D6252, D6545) per 60 Month(s) Per patient per tooth. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)				
D6242	pontic-porcelain fused-noble metal	0-18	Teeth 1 - 32	Yes	One of (D6010, D6013, D6040, D6050, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6205, D6210, D6211, D6212, D6214, D6240, D6241, D6242, D6243, D6250, D6251, D6252, D6545) per 60 Month(s) Per patient per tooth. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)				
D6243	Pontic - Porcelain fused to titanium and titanium alloys	0-18	Teeth 1 - 32	Yes	One of (D6010, D6013, D6040, D6050, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6205, D6210, D6211, D6212, D6214, D6240, D6241, D6242, D6243, D6250, D6251, D6252, D6545) per 60 Month(s) Per patient per tooth.	pre-operative x-ray(s)				
D6245	prosthodontics fixed, pontic - porcelain/ceramic		Teeth 1 - 32	Yes	Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)				

			Prosthodon	tics, fixed		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D6250	pontic-resin with high noble metal		Teeth 1 - 32	Yes	One of (D6010, D6013, D6040, D6050, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6205, D6210, D6211, D6212, D6214, D6240, D6241, D6242, D6243, D6250, D6251, D6252, D6545) per 60 Month(s) Per patient per tooth. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)
D6251	pontic-resin with base metal	0-18	Teeth 1 - 32	Yes	One of (D6010, D6013, D6040, D6050, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6205, D6210, D6211, D6212, D6214, D6240, D6241, D6242, D6243, D6250, D6251, D6252, D6545) per 60 Month(s) Per patient per tooth. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)
D6252	pontic-resin with noble metal	0-18	Teeth 1 - 32	Yes	One of (D6010, D6013, D6040, D6050, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6205, D6210, D6211, D6212, D6214, D6240, D6241, D6242, D6243, D6250, D6251, D6252, D6545) per 60 Month(s) Per patient per tooth. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)
D6545	retainer - cast metal fixed	0-18	Teeth 1 - 32	Yes	One of (D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6780, D6781, D6782, D6783, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)
D6548	prosthodontics fixed, retainer - porcelain/ceramic for resin bonded fixed prosthodontic		Teeth 1 - 32	Yes	Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)

	Prosthodontics, fixed								
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required			
D6710	crown - indirect resin based composite	0-18	Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6780, D6781, D6782, D6783, D6780, D6781, D6782, D6783, D6784, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)			
D6720	crown-resin with high noble metal		Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)			

			Prosthodon	tics, fixed		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D6721	crown-resin with base metal	0-18	Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6611, D6612, D6614, D6615, D6634, D6750, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)
D6722	crown-resin with noble metal	0-18	Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6606, D6607, D6608, D6609, D6611, D6612, D6614, D6615, D6634, D6750, D6751, D6722, D6740, D6750, D6751, D6782, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)
D6740	retainer crown – porcelain/ceramic		Teeth 1 - 32	Yes	Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)

	Prosthodontics, fixed								
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required			
D6750	crown-porcelain fused high noble		Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6606, D6607, D6608, D6609, D6611, D6612, D6614, D6615, D6634, D6750, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)			
D6751	crown-porcelain fused to base metal	0-18	Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)			

			Prosthodon	tics, fixed		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D6752	crown-porcelain fused noble metal	0-18	Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2711, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6606, D6607, D6608, D6609, D6611, D6612, D6614, D6615, D6634, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)
D6753	Retainer Crown- Porcelain fused to titanium and titanium alloys	0-18	Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6606, D6607, D6608, D6609, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	pre-operative x-ray(s)

			Prosthodon	tics, fixed		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D6784	Retainer Crown 3/4- Titanium and Titanium Alloys	0-18	Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6606, D6607, D6608, D6609, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	pre-operative x-ray(s)
D6790	crown-full cast high noble		Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6750, D6751, D6752, D6753, D6780, D6751, D6792, D6781, D6792, D6794) per 60 Month(s) Per patient per tooth.	pre-operative x-ray(s)

	Prosthodontics, fixed								
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required			
D6791	crown - full cast base metal	0-18	Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)			
D6792	crown - full cast noble metal	0-18	Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6791, D6792, D6793, D6791, D6792, D6793, D6794, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)			

Prosthodontics, fixed								
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required		
D6794	Retainer crown - titanium and titanium alloys	0-18	Teeth 1 - 32	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6611, D6612, D6614, D6615, D6634, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. Pre-operative radiographs of all teeth in arch with claim for pre-payment review.	pre-operative x-ray(s)		
D6930	re-cement or re-bond fixed partial denture	0-18		No	One of (D6930) per 1 Lifetime Per patient per tooth.			

Reimbursement includes local anesthesia and routine post-operative care.

The extraction of asymptomatic impacted teeth is not a covered benefit. Symptomatic conditions would include pain and/or infection or demonstrated malocclusion causing a shifting of existing dentition.

Any reimbursement already made for an inadequate service may be recouped after the DentaQuest Consultant reviews the circumstances.

			Oral and Maxillofacial	Surgery		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D7111	extraction, coronal remnants - primary tooth	0-18	Teeth A - T, AS, BS, CS, DS, ES, FS, GS, HS, IS, JS, KS, LS, MS, NS, OS, PS, QS, RS, SS, TS	No		
D7140	extraction, erupted tooth or exposed root (elevation and/or forceps removal)	0-18	Teeth 1 - 32, 51 - 82, A - T, AS, BS, CS, DS, ES, FS, GS, HS, IS, JS, KS, LS, MS, NS, OS, PS, QS, RS, SS, TS	No		
D7210	surgical removal of erupted tooth requiring removal of bone and/or sectioning of tooth, and including elevation of mucoperiosteal flap if indicated	0-18	Teeth 1 - 32, 51 - 82, A - T, AS, BS, CS, DS, ES, FS, GS, HS, IS, JS, KS, LS, MS, NS, OS, PS, QS, RS, SS, TS	No	One of (D3310, D3320, D3330, D3346, D3347, D3348) per 1 Month(s) Per Business per tooth. Erupted surgical extractions are defined as extractions requiring elevation of a mucoperiosteal flap and removal of bone and/or section of the tooth and closure.	
D7220	removal of impacted tooth-soft tissue	0-18	Teeth 1 - 32, 51 - 82, A - T, AS, BS, CS, DS, ES, FS, GS, HS, IS, JS, KS, LS, MS, NS, OS, PS, QS, RS, SS, TS	No	One of (D3310, D3320, D3330, D3346, D3347, D3348) per 1 Month(s) Per Business per tooth. Removal of asymptomatic tooth not covered.	
D7230	removal of impacted tooth-partially bony	0-18	Teeth 1 - 32, 51 - 82, A - T, AS, BS, CS, DS, ES, FS, GS, HS, IS, JS, KS, LS, MS, NS, OS, PS, QS, RS, SS, TS	No	One of (D3310, D3320, D3330, D3346, D3347, D3348) per 1 Month(s) Per Business per tooth. Removal of asymptomatic tooth not covered.	
D7240	removal of impacted tooth-completely bony	0-18	Teeth 1 - 32, 51 - 82, A - T, AS, BS, CS, DS, ES, FS, GS, HS, IS, JS, KS, LS, MS, NS, OS, PS, QS, RS, SS, TS	No	One of (D3310, D3320, D3330, D3346, D3347, D3348) per 1 Month(s) Per Business per tooth. Removal of asymptomatic tooth not covered.	

			Oral and Maxillofacial	Surgery		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D7241	removal of impacted tooth-completely bony, with unusual surgical complications	0-18	Teeth 1 - 32, 51 - 82, A - T, AS, BS, CS, DS, ES, FS, GS, HS, IS, JS, KS, LS, MS, NS, OS, PS, QS, RS, SS, TS	Yes	One of (D3310, D3320, D3330, D3346, D3347, D3348) per 1 Month(s) Per Business per tooth. Unusually difficult or complicated due to factors such as nerve dissection required, separate closure of maxillary sinus required, aberrant tooth position, or unusual depth of impaction. Pre-operative radiographs with claim for pre-payment review.	pre-operative x-ray(s)
D7250	surgical removal of residual tooth roots (cutting procedure)	0-18	Teeth 1 - 32, 51 - 82, A - T, AS, BS, CS, DS, ES, FS, GS, HS, IS, JS, KS, LS, MS, NS, OS, PS, QS, RS, SS, TS	No	Will not be paid to the dentist or dental group that removed the tooth. Removal of asymptomatic tooth not covered.	
D7260	oroantral fistula closure	0-18		No	One of (D7260) per 1 Lifetime Per patient per tooth.	
D7261	primary closure of a sinus perforation	0-18		No	One of (D7261) per 1 Lifetime Per patient.	
D7270	tooth reimplantation and/or stabilization of accidentally evulsed or displaced tooth	0-18	Teeth 1 - 32	Yes	One of (D7270) per 1 Lifetime Per patient per tooth. Narrative with claim for prepayment review.	narrative of medical necessity
D7280	Surgical access of an unerupted tooth	0-18	Teeth 1 - 32	Yes	One of (D7280) per 1 Lifetime Per patient per tooth. Pre-operative radiographs and narrative with claim for pre-payment review.	narr. of med. necessity, pre-op x-ray(s)
D7282	mobilization of erupted or malpositioned tooth to aid eruption	0-18	Teeth 1 - 32	No		
D7283	placement of device to facilitate eruption of impacted tooth	0-18	Teeth 1 - 32	Yes	One of (D7283) per 1 Lifetime Per patient per tooth. Will not be payable unless orthodontic treatment has been proposed or is in progress. Orthodontic approval is not required. Pre-operative radiographs and narrative with claim for pre-payment review.	narr. of med. necessity, pre-op x-ray(s)
D7285	incisional biopsy of oral tissue-hard (bone, tooth)	0-18		No		
D7286	incisional biopsy of oral tissue-soft	0-18		No		
D7288	brush biopsy - transepithelial sample collection	0-18		No		

			Oral and Maxillofacia	I Surgery		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D7310	alveoloplasty in conjunction with extractions - four or more teeth or tooth spaces, per quadrant	0-18	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	No	One of (D7310, D7311) per 1 Lifetime Per patient per quadrant. Either D7310 or D7311. Minimum of three (3) extractions per quadrant. Not allowed with a surgical extraction in same quadrant. Pre-operative radiographs and narrative of medical necessity with claim for pre-payment review.	
D7311	alveoloplasty in conjunction with extractions - one to three teeth or tooth spaces, per quadrant	0-18	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	No	One of (D7310, D7311) per 1 Lifetime Per patient per quadrant. Either D7310 or D7311. Minimum of three (3) extractions per quadrant. Not allowed with a surgical extraction in same quadrant. Pre-operative radiographs and narrative of medical necessity with claim for pre-payment review.	
D7320	alveoloplasty not in conjunction with extractions - four or more teeth or tooth spaces, per quadrant	0-18	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	No	One of (D7320, D7321) per 1 Lifetime Per patient per quadrant. No extractions performed in edentulous area.	
D7321	alveoloplasty not in conjunction with extractions - one to three teeth or tooth spaces, per quadrant	0-18	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	No	One of (D7320, D7321) per 1 Lifetime Per patient per quadrant. No extractions performed on edentulous area.	
D7450	removal of odontogenic cyst or tumor - lesion diameter up to 1.25cm	0-18		Yes		Pathology report
D7451	removal of odontogenic cyst or tumor - lesion greater than 1.25cm	0-18		Yes		Pathology report
D7471	removal of exostosis - per site	0-18	Per Arch (01, 02, LA, UA)	No	One of (D7471, D7472, D7473) per 1 Lifetime Per patient per arch.	
D7472	removal of torus palatinus	0-18		No	One of (D7471, D7472, D7473) per 1 Lifetime Per patient per arch.	
D7473	removal of torus mandibularis	0-18		No	One of (D7471, D7472, D7473) per 1 Lifetime Per patient per quadrant.	
D7485	surgical reduction of osseous tuberosity	0-18		No		

			Oral and Maxillofacial	Surgery		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D7510	incision and drainage of abscess - intraoral soft tissue	0-18	Teeth 1 - 32, 51 - 82, A - T, AS, BS, CS, DS, ES, FS, GS, HS, IS, JS, KS, LS, MS, NS, OS, PS, QS, RS, SS, TS	No	Either D7510 or D7511.	
D7511	incision and drainage of abscess - intraoral soft tissue - complicated (includes drainage of multiple fascial spaces)	0-18		No	Either D7510 or D7511.	
D7880	occlusal orthotic device, by report	0-18		No	One of (D7880, D7881, D9940) per 60 Month(s) Per patient. Covered only for temporomandbular pain, dysfunction or assoc. musculature.	
D7960	frenulectomy – also known as frenectomy or frenotomy – separate procedure not incidental to another procedure	0-18		No	One of (D7960) per 1 Lifetime Per patient per arch. The frenum may be excised when the tongue has limited mobility, for large diastemas between teeth, or when frenum interferes with a prosthetic appliance, or when it is the etiology of periodontal tissue disease. Midsagittal removal only.	
D7963	frenuloplasty	0-18		No	Two of (D7963) per 1 Lifetime Per patient. Excision of frenum with excision or repositioning of abervant muscle and z-plasty or other local flap closure.	
D7970	excision of hyperplastic tissue - per arch	0-18	Per Arch (01, 02, LA, UA)	No		
D7971	excision of pericoronal gingiva	0-18	Teeth 1 - 32	No		
D7972	surgical reduction of fibrous tuberosity	0-18		No		

General Billing Information for Orthodontics:

The start and billing date of orthodontic services is defined as the date when the bands, brackets, or appliances are placed in the Member's mouth. The Member must be eligible on this date of service.

If a Member becomes ineligible during treatment and before full payment is made, it is the Member's responsibility to pay the balance for any remaining treatment. The Provider should notify the Member of this requirement prior to beginning treatment.

To guarantee proper and prompt payment of orthodontic cases, please follow the steps below:

Electronically file, fax or mail a copy of the completed ADA form with the date of service (banding date) filled in. Our fax number is 262. 241.7150. The maximum case payment for orthodontic treatment will be 1 initial payment (D8080) and a maximum of 24 orthodontic treatment visits reimbursed (D8670).

The Member must be eligible with their Health Plan in order for payments to be made. Whenever the Member becomes ineligible, the Member is responsible for payment during that time period.

Any reimbursement already made for an inadequate service may be recouped after the DentaQuest Consultant reviews the circumstances.

			Orthodo	ontics		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D8020	limited orthodontic treatment of the transitional dentition	0-18		Yes	One of (D8070, D8080, D8090) per 1 Lifetime Per patient.	narrative of medical necessity
D8030	limited orthodontic treatment of the adolescent dentition	0-18		Yes	One of (D8070, D8080, D8090) per 1 Lifetime Per patient. Narrative of medical need with claim for prepayment review.	narrative of medical necessity
D8040	limited orthodontic treatment of the adult dentition	0-18		Yes	One of (D8070, D8080, D8090) per 1 Lifetime Per patient. Narrative of medical need with claim for prepayment review.	narrative of medical necessity
D8080	comprehensive orthodontic treatment of the adolescent dentition	0-18		Yes	One of (D8070, D8080, D8090) per 1 Lifetime Per patient. Panoramic or periapical radiogprahs. Cephalogram and/or photos or OrthoCad equivalent. PRIOR AUTHORIZATION IS REQUIRED.	Panoramic x-ray, Study model
D8210	removable appliance therapy (includes appliances for thumb sucking and tongue thrusting)	0-18		No	One of (D8210, D8220) per 1 Lifetime Per patient.	
D8220	fixed appliance therapy (includes appliances for thumb sucking and tongue thrusting)	0-18		No	One of (D8210, D8220) per 1 Lifetime Per patient.	
D8660	pre-orthodontic treatment examination to monitor growth and development	0-18		Yes	One of (D8660) per 1 Lifetime Per patient. For denied cases only An internal authorization will be issued for the payment of the pre-orthodontic visit (code D8660)	

	Orthodontics									
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required				
D8670	periodic orthodontic treatment visit	0-18		Yes	Three of (D8670) per 1 Lifetime Per patient. Maximum of three (3) quarterly payments.					
D8703	Replacement of lost or broken retainer - maxillary	0-18		Yes	Narrative of medical necessity with claim for prepayment review.	narrative of medical necessity				
D8704	Replacement of lost or broken retainer - mandibular	0-18		Yes	Narrative of medical necessity with claim for prepayment review.	narrative of medical necessity				
D8999	unspecified orthodontic procedure, by report	0-18		Yes	Debanding by dentist other than dentist who initially banded case is one example. Narrative of medical need with claim for prepayment review.	narrative of medical necessity				

Reimbursement includes local anesthesia.

General anesthesia and IV sedation will be received on a case by case basis for medical necessity.

Any reimbursement already made for an inadequate service may be recouped after the DentaQuest Consultant reviews the circumstances.

			Adjunctive Gen	eral Services		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D9110	palliative (emergency) treatment of dental pain - minor procedure	0-18		No	Three of (D3221, D7510, D9110) per 12 Month(s) Per Business. Not allowed with any other services other than radiographs and emergency exam.	
D9220	deep sedation/general anesthesia - first 30 minutes	0-18		No		
D9221	deep sedation/general anesthesia - each additional 15 minutes	0-18		No	Maximum of 150 minutes (10 units).	
D9222	deep sedation/general anesthesia first 15 minutes	0-18		No	One of (D9222, D9239) per 1 Day(s) Per patient. Not allow on same date as D9239, D9243, and D9248.	
D9223	deep sedation/general anesthesia - each subsequent 15 minute increment	0-18		No	Covered in conjunction with impacted teeth up to one hour. ALLOW 4 D9223 only with impacted teeth (D7220, D7230, D7240, D7241).	Narr / Oper Rpt
D9230	inhalation of nitrous oxide/analgesia, anxiolysis	0-18		No	The routine administration of inhalation analgesia or oral sedation is generally considered part of the treatment procedure, unless its use is documented in the patient record as necessary to complete treatment.	
D9239	intravenous moderate (conscious) sedation/analgesia- first 15 minutes	0-18		No	One of (D9222, D9239) per 1 Day(s) Per patient. Not allow on same date as D9222 and D9223, and D9248	
D9241	intravenous moderate (conscious) sedation/analgesia - first 30 minutes	0-18		No	Maximum of 150 minutes (10 units).	
D9242	intravenous moderate (conscious) sedation/analgesia - each additional 15 minutes	0-18		No	Maximum of 150 minutes (10 units).	
D9243	intravenous moderate (conscious) sedation/analgesia - each subsequent 15 minute increment	0-18		No	Covered in conjunction with impacted teeth up to one hour. ALLOW 4 D9243 only with impacted teeth (D7220, D7230, D7240, D7241).	Narr / Oper Rpt

	Adjunctive General Services								
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required			
D9248	non-intravenous moderate (conscious) sedation	0-18		No	Must be documented as a medically necessity in the patient records.				
D9310	consultation - diagnostic service provided by dentist or physician other than requesting dentist or physician	0-18		No	Not to be billed on the same day or within 6 months of another exam code. Oral evaluations and any consulting services are inclusive in the code. Not to be billed with any other treatment codes, except may be billed with diagnostic codes. Must be a consult request from a health care provider, excludes placement from DentaQuest.				
D9420	hospital or ambulatory surgical center call	0-18		No	Maximum of three (3) for the same day. Cannot be billed with D9999 for hospital care on the same date of service.				
D9440	office visit - after regularly scheduled hours	0-18		No					
D9610	therapeutic drug injection, by report	0-18		No	Either D9610 or D9612.				
D9612	therapeutic drug injection - 2 or more medications by report	0-18		No	Either D9610 or D9612.				
D9613	infiltration of sustained release therapeutic drugsingle or multiple sites	0-18		No	One of (D9613) per 1 Day(s) Per patient. Allowed only with impaction removal of 1,16,17,32.				
D9630	other drugs and/or medicaments, by report	0-18		No	Not to be used for Nitrous Oxide or conscious sedation.				
D9910	application of desensitizing medicament	0-18		No					
D9920	behavior management, by report	0-18		No	Patient record must indicate the additional staffing required to complete the treatment. Patient record must indicate the type and/or types of behavior management techniques used.				
D9930	treatment of complications (post-surgical) - unusual circumstances, by report	0-18		No					
D9944	occlusal guardhard appliance, full arch	0-18	Per Arch (01, 02, LA, UA)	No	One of (D7880, D7881, D9944, D9945, D9946) per 60 Month(s) Per patient.				
D9945	occlusal guardsoft appliance full arch	0-18	Per Arch (01, 02, LA, UA)	No	One of (D7880, D7881, D9944, D9945, D9946) per 60 Month(s) Per patient.				

	Adjunctive General Services								
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required			
D9946	occlusal guardhard appliance, partial arch	0-18	Per Arch (01, 02, LA, UA)	No	One of (D7880, D7881, D9944, D9945, D9946) per 60 Month(s) Per patient.				
D9999	unspecified adjunctive procedure, by report	0-18		Yes	For hospital operating room cases. Includes all workups, same day surgery visit, and discharge summary, etc. Cannot be billed with D9420. Requires prior approval.				

Diagnostic services include the oral examinations, and selected radiographs, needed to assess the oral health, diagnose oral pathology, and develop an adequate treatment plan for the Member's oral health.

Reimbursement for some or multiple radiographs of the same tooth or area may be denied if DentaQuest determines the number to be redundant, excessive or not in keeping with the federal guidelines relating to radiation exposure. The maximum amount paid for individual radiographs taken on the same day will be limited to the allowance for a full mouth series.

Reimbursement for radiographs is limited to when required for proper treatment and/or diagnosis.

DentaQuest utilizes the guidelines published by the Department of Health and Human Services Center for Devices and Radiological Health. However, please consult the following benefit tables for benefit limitations.

All radiographs must be of diagnostic quality, properly mounted, dated and identified with the Member's name. Radiographs not of diagnostic quality will not be reimbursed for, or if already paid for, DentaQuest will recoup the funds previously paid.

Any reimbursement already made for an inadequate service may be recouped after the DentaQuest Consultant reviews the circumstances.

			Diagno	ostic		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D0120	periodic oral evaluation - established patient	19 and older		No	Two of (D0120, D0140, D0150, D0180) per 1 Benefit period(s) Per patient.	
D0140	limited oral evaluation-problem focused	19 and older		No	Two of (D0140) per 12 Month(s) Per patient.	narrative of medical necessity
D0150	comprehensive oral evaluation - new or established patient	19 and older		No	One of (D0150, D0160) per 60 Month(s) Per Location.	narrative of medical necessity
D0160	detailed and extensive oral eval-problem focused, by report	19 and older		No	One of (D0150, D0160) per 60 Month(s) Per Location.	narrative of medical necessity
D0180	comprehensive periodontal evaluation - new or established patient	19 and older		No	One of (D0180) per 60 Month(s) Per patient.	narrative of medical necessity
D0210	intraoral - complete series of radiographic images	19 and older		No	One of (D0210, D0330) per 60 Month(s) Per patient. One of (D0270, D0272, D0273, D0274, D0277) per 6 Month(s) Per Provider OR Location. One of (D0270, D0272, D0273, D0274, D0277) per 6 Month(s) Per patient.	
D0220	intraoral - periapical first radiographic image	19 and older		No		narrative of medical necessity
D0230	intraoral - periapical each additional radiographic image	19 and older		No		narrative of medical necessity
D0240	intraoral - occlusal radiographic image	19 and older		No	Two of (D0240) per 12 Month(s) Per patient.	narrative of medical necessity

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			Diagno	stic		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D0270	bitewing - single radiographic image	19 and older		No	One of (D0272, D0273, D0274, D0277) per 6 Month(s) Per patient. Four of (D0270) per 6 Month(s) Per patient. One of (D0210) per 6 Month(s) Per Provider OR Location. One of (D0210) per 6 Month(s) Per patient.	narrative of medical necessity
D0272	bitewings - two radiographic images	19 and older		No	One of (D0272, D0273, D0274, D0277) per 6 Month(s) Per patient. One of (D0210) per 6 Month(s) Per Provider OR Location. One of (D0210) per 6 Month(s) Per patient.	narrative of medical necessity
D0273	bitewings - three radiographic images	19 and older		No	One of (D0273, D0274, D0277) per 6 Month(s) Per patient. One of (D0210) per 6 Month(s) Per Provider OR Location. One of (D0210) per 6 Month(s) Per patient.	narrative of medical necessity
D0274	bitewings - four radiographic images	19 and older		No	One of (D0272, D0273, D0274, D0277) per 6 Month(s) Per patient. One of (D0210) per 6 Month(s) Per Provider OR Location. One of (D0210) per 6 Month(s) Per patient.	narrative of medical necessity
D0277	vertical bitewings - 7 to 8 films	19 and older		No	One of (D0272, D0273, D0274, D0277) per 6 Month(s) Per patient. One of (D0210) per 6 Month(s) Per Provider OR Location. One of (D0210) per 6 Month(s) Per patient.	narrative of medical necessity
D0330	panoramic radiographic image	19 and older		No	One of (D0210, D0330) per 60 Month(s) Per patient.	narrative of medical necessity
D0460	pulp vitality tests	19 and older		No		
D0999	unspecified diagnostic procedure, by report	19 and older		Yes	Chlorhexidine Mouthrinse is a covered benefit only when administered and dispensed in the dentists office following scaling and root planing. Fluoride Toothpaste is a covered benefit only when administered and dispensed in the dentists office following periodontal surgery.	narrative of medical necessity

Sealants may be placed on the occlusal or occlusal-buccal surfaces of lower molars or occlusal or occlusal-lingual surfaces of upper molars.

Space maintainers are a covered service when medically indicated due to the premature loss of a posterior primary tooth. A lower lingual holding arch placed where there is not permature loss of the primary molar is considered a transitional orthodontic appliance and not covered by this Plan.

Any reimbursement already made for an inadequate service may be recouped after the DentaQuest Consultant reviews the circumstances.

			Preventative			
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D1110	prophylaxis - adult	19 and older		No	Two of (D1110, D1120) per 12 Month(s) Per patient.	
D1352	Preventive resin restoration is a mod. to high caries risk patient perm tooth conservative rest of an active cavitated lesion in a pit or fissure that doesn't extend into dentin: includes placmt of a sealant in radiating non-carious fissure or pits.	19 and older	Teeth 1 - 3, 14 - 19, 30 - 32, 51 - 53, 64 - 69, 80 - 82	No	One of (D1351, D1352) per 48 Month(s) Per patient per tooth.	
D1551	re-cement or re-bond bilateral space maintainer- Maxillary	19 and older		No		
D1552	re-cement or re-bond bilateral space maintainer- Mandibular	19 and older		No		
D1553	re-cement or re-bond unilateral space maintainer- Per Quadrant	19 and older		No		
D1556	Removal of fixed unilateral space maintainer- Per Quadrant	19 and older		No		
D1557	Removal of fixed bilateral space maintainer- Maxillary	19 and older		No		
D1558	Removal of fixed bilateral space maintainer- Mandibular	19 and older		No		
D1999	Unspecified preventive procedure, by report	19 and older		Yes		

Reimbursement includes local anesthesia.

Payment is made for restorative services based on the number of surfaces restored, not on the number of restorations per surface, or per tooth, per day. A restoration is considered a two or more surface restoration only when two or more actual tooth surfaces are involved, whether they are connected or not. Tooth preparation, all adhesives (including amalgam and resin bonding agents), acid etching, copalite, liners, bases and curing are included as part of the restoration.

When restorations involving multiple surfaces are requested or performed, that are outside the usual anatomical expectation, the allowance is limited to that of a one-surface restoration. Any fee charged in excess of the allowance for the one-surface restoration is DISALLOWED.

The fee for crowns includes the temporary crown that is placed on the prepared tooth and worn while the permanent crown is being fabricated for permanent teeth.

BILLING AND REIMBURSEMENT FOR CAST CROWNS, CAST POST & CORES AND LAMINATE VENEERS OR ANY OTHER FIXED PROSTHETICSSHALL BE BASED ON THE CEMENTATION DATE.

Any reimbursement already made for an inadequate service may be recouped after the DentaQuest Consultant reviews the circumstances.

			Restorat	ve		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D2140	Amalgam - one surface, primary or permanent	19 and older	Teeth 1 - 32, A - T	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D2950, D2952, D2953, D2954, D2957, D6205, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)

			Restorat	ive		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D2150	Amalgam - two surfaces, primary or permanent	19 and older	Teeth 1 - 32, A - T	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D2950, D2952, D2953, D2954, D2957, D6205, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6750, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6791, D6792, D6783, D6784, D6790, D6791, D6792, D6793, D6794, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D2160	amalgam - three surfaces, primary or permanent	19 and older	Teeth 1 - 32, A - T	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D2950, D2952, D2953, D2954, D2957, D6205, D6602, D6603, D6604, D6605, D6601, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6783, D6784, D6790, D6791, D6792, D6793, D6794, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)

			Restorative			
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D2161	amalgam - four or more surfaces, primary or permanent	19 and older	Teeth 1 - 32, A - T	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2661, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D2950, D2952, D2953, D2954, D2957, D6205, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6611, D6611, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6781, D6752, D6784, D6790, D6791, D6792, D6783, D6784, D6790, D6791, D6792, D6793, D6794, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D2330	resin-based composite - one surface, anterior	19 and older	Teeth 6 - 11, 22 - 27, C - H, M - R	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D2950, D2952, D2953, D2954, D2957, D6205, D6602, D6603, D6604, D6605, D6601, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)

			Restorative			
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D2331	resin-based composite - two surfaces, anterior	19 and older	Teeth 6 - 11, 22 - 27, C - H, M - R	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D2950, D2952, D2953, D2954, D2957, D6205, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6611, D6611, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D2332	resin-based composite - three surfaces, anterior	19 and older	Teeth 6 - 11, 22 - 27, C - H, M - R	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D2950, D2952, D2953, D2954, D2957, D6205, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6611, D6611, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6791, D6792, D6793, D6794, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)

	Restorative									
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required				
D2335	resin-based composite - four or more surfaces or involving incisal angle (anterior)	19 and older	Teeth 6 - 11, 22 - 27, C - H, M - R	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D2950, D2952, D2953, D2954, D2957, D6205, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6784, D6790, D6791, D6792, D6793, D6794, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)				
D2390	resin-based composite crown, anterior	19 and older	Teeth 6 - 11, 22 - 27, C - H, M - R	No	One of (D2390, D2929, D2930, D2931) per 24 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)				
D2391	resin-based composite - one surface, posterior	19 and older	Teeth 1 - 5, 12 - 21, 28 - 32, A, B, I - L, S, T	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D2950, D2952, D2953, D2954, D2957, D6205, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)				

			Restorative			
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D2392	resin-based composite - two surfaces, posterior	19 and older	Teeth 1 - 5, 12 - 21, 28 - 32, A, B, I - L, S, T	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D2953, D2954, D2957, D6205, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6784, D6790, D6791, D6792, D6793, D6794, D6970, D6972, D6973, D6976, D6971, D670, D6972, D6976, D6971, D670, D6972, D6976, D6971, D6750, D6751, D6760, D6971, D6792, D6793, D6976, D6971, D6972, D6973, D6976, D6971, D6972, D6973, D6976, D6971, D6972, D6973, D6976, D6971, D6972, D6973, D6976, D6972, D6973, D6976, D6971, D6972, D6973, D6976, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth. Posterior Composite, white fillings on back teeth are only covered on single surfaces. Multi surfaces will be processed as a silver filling and the patient is responsible up the the white filling allowance.	narr. of med. necessity, pre-op x-ray(s)
D2393	resin-based composite - three surfaces, posterior	19 and older	Teeth 1 - 5, 12 - 21, 28 - 32, A, B, I - L, S, T	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2952, D2953, D2954, D2957, D6205, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6784, D6790, D6791, D6792, D6793, D6794, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth. Posterior Composite, white fillings on back teeth are only covered on single surfaces. Multi surfaces will be processed as a silver filling and the patient is responsible up the the white filling allowance.	narr. of med. necessity, pre-op x-ray(s)

			Restorative	•		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D2394	resin-based composite - four or more surfaces, posterior	19 and older	Teeth 1 - 5, 12 - 21, 28 - 32, A, B, I - L, S, T	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D2950, D2952, D2953, D2954, D2957, D6205, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6784, D6790, D6791, D6792, D6793, D6794, D6970, D6972, D6973, D6976, D6971, D6760, D6971, D6760, D6971, D6760, D6971, D6793, D6976, D6971, D6760, D6971, D6793, D6976, D6977, D6977, D6976, D6977, D6977, D6977, D6976, D6977, D6977, D6977, D6976, D6977, D	narr. of med. necessity, pre-op x-ray(s)
D2410	gold foil - 1 surface	19 and older	Teeth 1 - 32	No	One of (D2410) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D2420	gold foil - 2 surfaces	19 and older	Teeth 1 - 32	No	One of (D2420) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D2430	gold foil - 3 surfaces	19 and older	Teeth 1 - 32	No	One of (D2430) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D2510	inlay - metallic -1 surface	19 and older	Teeth 1 - 32	No	One of (D2510, D2610, D2650) per 60 Month(s) Per patient per tooth. Restorative Inlays will be processed as a silver filling and the patient is responsible up to the Inlay contract allowance.	narr. of med. necessity, pre-op x-ray(s)

			Restora	ative		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D2520	inlay-metallic-2 surfaces	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634) per 60 Month(s) Per patient per tooth. Restorative Inlays will be processed as a silver filling and the patient is responsible up to the Inlay contract allowance.	narr. of med. necessity, pre-op x-ray(s)
D2530	inlay-metallic-3+ surfaces	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634) per 60 Month(s) Per patient per tooth. Restorative Inlays will be processed as a silver filling and the patient is responsible up to the Inlay contract allowance.	narr. of med. necessity, pre-op x-ray(s)
D2542	onlay - metallic - two surfaces	19 and older	Teeth 1 - 32	No	One of (D2542, D2543, D2544, D2642, D2643, D2644, D2662, D2663, D2664, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D2543	onlay-metallic-3 surfaces	19 and older	Teeth 1 - 32	No	One of (D2542, D2543, D2544, D2642, D2643, D2644, D2662, D2663, D2664, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D2544	onlay-metallic-4+ surfaces	19 and older	Teeth 1 - 32	No	One of (D2542, D2543, D2544, D2642, D2643, D2644, D2662, D2663, D2664, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D2610	inlay-porce/ceramic-1surface	19 and older	Teeth 1 - 32	No	One of (D2510, D2610, D2650) per 60 Month(s) Per patient per tooth. Restorative Inlays will be processed as a silver filling and the patient is responsible up to the Inlay contract allowance.	narr. of med. necessity, pre-op x-ray(s)

			Restora	ative		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D2620	inlay-porcelain/ceramic-2 surfaces	19 and older	Teeth 1 - 32	No	One of (D2520, D2620, D2651, D6602, D6604, D6606) per 60 Month(s) Per patient per tooth. Restorative Inlays will be processed as a silver filling and the patient is responsible up to the Inlay contract allowance.	narr. of med. necessity, pre-op x-ray(s)
D2630	inlay-porc/ceramic 3+ surfaces	19 and older	Teeth 1 - 32	No	One of (D2530, D2630, D2652, D6603, D6605, D6607) per 60 Month(s) Per patient per tooth. Restorative Inlays will be processed as a silver filling and the patient is responsible up to the Inlay contract allowance.	narr. of med. necessity, pre-op x-ray(s)
D2642	onlay-porcelain/ceramic-2 surfaces	19 and older	Teeth 1 - 32	No	One of (D2542, D2543, D2544, D2642, D2643, D2644, D2662, D2663, D2664, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D2643	onlay-porcelain/ceramic-3 surfaces	19 and older	Teeth 1 - 32	No	One of (D2542, D2543, D2544, D2642, D2643, D2644, D2662, D2663, D2664, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D2644	onlay-porcelain/ceramic-4+ surfaces	19 and older	Teeth 1 - 32	No	One of (D2542, D2543, D2544, D2642, D2643, D2644, D2662, D2663, D2664, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D2650	inlay-composite/resin 1surface	19 and older	Teeth 1 - 32	No	One of (D2542, D2543, D2544, D2642, D2643, D2644, D2662, D2663, D2664, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634) per 60 Month(s) Per patient per tooth. Restorative Inlays will be processed as a silver filling and the patient is responsible up to the Inlay contract allowance.	narr. of med. necessity, pre-op x-ray(s)
D2651	inlay-composite/resin-2 surfaces	19 and older	Teeth 1 - 32	No	One of (D2520, D2620, D2651, D6602, D6604, D6606) per 60 Month(s) Per patient per tooth. Restorative Inlays will be processed as a silver filling and the patient is responsible up to the Inlay contract allowance.	narr. of med. necessity, pre-op x-ray(s)

			Restorative			
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D2652	inlay-composite/resin-3+ surfaces	19 and older	Teeth 1 - 32	No	One of (D2530, D2630, D2652, D6603, D6605, D6607) per 60 Month(s) Per patient per tooth. Restorative Inlays will be processed as a silver filling and the patient is responsible up to the Inlay contract allowance.	narr. of med. necessity, pre-op x-ray(s)
D2662	onlay-composite/resin-2 surfaces	19 and older	Teeth 1 - 32	No	One of (D2542, D2642, D2662, D6608, D6610, D6612, D6614, D6634) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D2663	onlay-composite/resin-3 surfaces	19 and older	Teeth 1 - 32	No	One of (D2542, D2543, D2544, D2642, D2643, D2644, D2662, D2663, D2664, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D2664	onlay-composite/resin-4+ surfaces	19 and older	Teeth 1 - 32	No	One of (D2542, D2543, D2544, D2642, D2643, D2644, D2662, D2663, D2664, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D2710	crown - resin-based composite (indirect)	19 and older	Teeth 1 - 5, 12 - 21, 28 - 32, 51 - 55, 62 - 71, 78 - 82	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6601, D6615, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)

			Restorative			
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D2710	crown - resin-based composite (indirect)	19 and older	Teeth 6 - 11, 22 - 27, 56 - 61, 72 - 77	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6094, D6607, D6608, D6609, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D2712	crown - 3/4 resin-based composite (indirect)	19 and older	Teeth 1 - 5, 12 - 21, 28 - 32, 51 - 55, 62 - 71, 78 - 82	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6780, D6781, D6782, D6783, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. One of (D2140, D2150, D2160, D2161, D2330, D2331, D2332, D2335, D2385, D2391, D2392, D2393, D2394, D2921) per 24 Month(s) Per Provider OR Location per tooth. One of (D2140, D2150, D2160, D2150, D2160, D2161, D2335, D2385, D2391, D2392, D2391, D2392, D2393, D2394, D2921) per 24 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)

			Restorative			
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D2712	crown - 3/4 resin-based composite (indirect)	19 and older	Teeth 6 - 11, 22 - 27, 56 - 61, 72 - 77	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2780, D2781, D2792, D2794, D6058, D6069, D6061, D6062, D6063, D6064, D6094, D6602, D6063, D6064, D6065, D6606, D6607, D6608, D6609, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6780, D6781, D6782, D6783, D6794) per 60 Month(s) Per patient per tooth. One of (D2140, D2150, D2160, D2161, D2330, D2331, D2332, D2335, D2385, D2391, D2392, D2393, D2394, D2921) per 24 Month(s) Per patient or Responsible of the per tooth. One of (D2161, D2330, D2331, D2332, D2331, D2332, D2335, D2394, D2921) per 24 Month(s) Per patient per tooth. One of (D2161, D2330, D2361, D2392, D2393, D2394, D2921) per 24 Month(s) Per patient per tooth. One of (D2140, D2150, D2160, D2161, D2330, D2331, D2332, D2335, D2394, D2921) per 24 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D2720	crown-resin with high noble metal	19 and older	Teeth 1 - 5, 12 - 21, 28 - 32, 51 - 55, 62 - 71, 78 - 82	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6092, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)

	Restorative									
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required				
D2720	crown-resin with high noble metal	19 and older	Teeth 6 - 11, 22 - 27, 56 - 61, 72 - 77	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6094, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)				
D2721	crown - resin with predominantly base metal	19 and older	Teeth 1 - 5, 12 - 21, 28 - 32, 51 - 55, 62 - 71, 78 - 82	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6060, D6661, D6608, D6609, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)				

	Restorative									
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required				
D2721	crown - resin with predominantly base metal	19 and older	Teeth 6 - 11, 22 - 27, 56 - 61, 72 - 77	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2751, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6603, D6064, D6094, D6602, D6603, D6604, D6094, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)				
D2722	crown - resin with noble metal	19 and older	Teeth 1 - 5, 12 - 21, 28 - 32, 51 - 55, 62 - 71, 78 - 82	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6094, D6607, D6608, D6609, D6611, D6612, D6614, D6615, D66611, D6612, D6614, D6750, D6751, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)				

	Restorative									
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required				
D2722	crown - resin with noble metal	19 and older	Teeth 6 - 11, 22 - 27, 56 - 61, 72 - 77	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)				
D2740	crown - porcelain/ceramic	19 and older	Teeth 1 - 5, 12 - 21, 28 - 32, 51 - 55, 62 - 71, 78 - 82	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)				

	Restorative									
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required				
D2740	crown - porcelain/ceramic	19 and older	Teeth 6 - 11, 22 - 27, 56 - 61, 72 - 77	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2751, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6603, D6064, D6094, D6602, D6603, D6604, D6094, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)				
D2750	crown - porcelain fused to high noble metal	19 and older	Teeth 1 - 5, 12 - 21, 28 - 32, 51 - 55, 62 - 71, 78 - 82	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6094, D6607, D6608, D6609, D6611, D6612, D6614, D6615, D6661, D6720, D6750, D6751, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)				

	Restorative									
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required				
D2750	crown - porcelain fused to high noble metal	19 and older	Teeth 6 - 11, 22 - 27, 56 - 61, 72 - 77	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)				
D2751	crown - porcelain fused to predominantly base metal	19 and older	Teeth 1 - 5, 12 - 21, 28 - 32, 51 - 55, 62 - 71, 78 - 82	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6094, D6607, D6608, D6609, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)				

	Restorative									
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required				
D2751	crown - porcelain fused to predominantly base metal	19 and older	Teeth 6 - 11, 22 - 27, 56 - 61, 72 - 77	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)				
D2752	crown - porcelain fused to noble metal	19 and older	Teeth 1 - 5, 12 - 21, 28 - 32, 51 - 55, 62 - 71, 78 - 82	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6604, D6605, D6606, D6607, D6608, D6609, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)				

			Restorative			
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D2752	crown - porcelain fused to noble metal	19 and older	Teeth 6 - 11, 22 - 27, 56 - 61, 72 - 77	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2751, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D2753	Crown- Porcelain Fused to Titanium and Titanium Alloys	19 and older	Teeth 1 - 5, 12 - 21, 28 - 32, 51 - 55, 62 - 71, 78 - 82	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6603, D6064, D6094, D6602, D6603, D6604, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)

	Restorative								
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required			
D2753	Crown- Porcelain Fused to Titanium and Titanium Alloys	19 and older	Teeth 6 - 11, 22 - 27, 56 - 61, 72 - 77	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6069, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6064, D6094, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)			
D2780	crown - ¾ cast high noble metal	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2780, D2781, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6068, D6609, D6610, D6611, D6612, D6614, D6615, D6606, D6607, D6608, D609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6780, D6781, D6782, D6783, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. One of (D2140, D2150, D2160, D2161, D2330, D2331, D2332, D2335, D2385, D2391, D2392, D2393, D2394, D2921) per 24 Month(s) Per Provider OR Location per tooth. One of (D2140, D2130, D2130, D2331, D2332, D2335, D2394, D2921) per 24 Month(s) Per 24 Month(s) Per patient per tooth. One of (D2140, D2150, D2160, D2161, D2330, D2361, D2332, D2331, D2392, D2393, D2394, D2921) per 24 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)			

			Restor	ative		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D2781	crown - ¾ cast predominantly base metal	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6780, D6781, D6782, D6783, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. One of (D2140, D2150, D2160, D2161, D2330, D2331, D2332, D2335, D2385, D2391, D2392, D2393, D2394, D2921) per 24 Month(s) Per Provider OR Location per tooth. One of (D2140, D2150, D2160, D2150, D2160, D2161, D2330, D2331, D2332, D2333, D2394, D2921) per 24 Month(s) Per Provider OR Location per tooth. One of (D2140, D2150, D2160, D2161, D2330, D2331, D2392, D2393, D2394, D2993, D2394, D2921) per 24 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)

	Restorative									
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required				
D2782	crown - ¾ cast noble metal	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6780, D6781, D6782, D6783, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. One of (D2140, D2150, D2160, D2161, D2330, D2331, D2332, D2335, D2385, D2391, D2392, D2393, D2331, D2332, D2335, D2150, D2160, D2161, D2330, D2161, D2330, D2331, D2332, D2331, D2332, D2335, D2394, D2921) per 24 Month(s) Per Provider OR Location per tooth. One of (D2140, D2150, D2160, D2161, D2330, D2331, D2332, D2335, D2394, D2921) per 24 Month(s) Per patient per tooth.	narr. of med. necessity pre-op x-ray(s)				

			Restorative			
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D2783	crown - ¾ porcelain/ceramic	19 and older	Teeth 1 - 5, 12 - 21, 28 - 32, 51 - 55, 62 - 71, 78 - 82	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6782, D6783, D6794) per 60 Month(s) Per patient per tooth. One of (D2140, D2150, D2160, D2161, D2330, D2331, D2332, D2335, D2385, D2385, D2381, D2392, D2393, D2394, D2921) per 24 Month(s) Per Provider OR Location per tooth. One of (D2140, D2150, D2160, D2150, D2160, D2161, D2330, D2331, D2332, D2333, D2394, D2921) per 24 Month(s) Per Provider OR Location per tooth. One of (D2140, D2150, D2160, D2160, D2161, D2330, D2331, D2332, D2335, D2394, D2921) per 24 Month(s) Per Patient per tooth.	narr. of med. necessity, pre-op x-ray(s)

			Restorative			
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D2783	crown - ¾ porcelain/ceramic	19 and older	Teeth 6 - 11, 22 - 27, 56 - 61, 72 - 77	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2780, D2781, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6608, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6780, D6781, D6782, D6783, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth. One of (D2140, D2150, D2160, D2161, D2330, D2331, D2332, D2335, D2385, D2391, D2392, D2393, D2394, D2921) per 24 Month(s) Per Provider OR Location per tooth. One of (D2140, D2150, D2160, D2150, D2160, D2161, D2330, D2365, D2391, D2392, D2393, D2394, D2393, D2394, D2921) per 24 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D2790	crown - full cast high noble metal	19 and older	Teeth 1 - 5, 12 - 21, 28 - 32, 51 - 55, 62 - 71, 78 - 82	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)

	Restorative									
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required				
D2790	crown - full cast high noble metal	19 and older	Teeth 6 - 11, 22 - 27, 56 - 61, 72 - 77	Yes	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6604, D6605, D6611, D6612, D6614, D6615, D6614, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)				
D2791	crown - full cast predominantly base metal	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6604, D6605, D6606, D6607, D6608, D6609, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)				

			Restora	tive		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D2792	crown - full cast noble metal	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D2794	Crown- Titanium and Titanium Alloys	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D2799	provisional crown	19 and older	Teeth 1 - 32	Yes		Narr /Oper Rpt /Pre-Op Xray
D2910	re-cement or re-bond inlay, onlay, veneer or partial coverage restoration	19 and older	Teeth 1 - 32	No	One of (D2910) per 12 Month(s) Per patient per tooth.	narrative of medical necessity
D2915	re-cement or re-bond indirectly fabricated or prefabricated post and core	19 and older	Teeth 1 - 32	No	One of (D2915, D2920) per 1 Day(s) Per Business per tooth.	
D2920	re-cement or re-bond crown	19 and older	Teeth 1 - 32, A - T	No	One of (D2920) per 12 Month(s) Per patient per tooth for Posterior Teeth.	narrative of medical necessity

	Restorative								
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required			
D2929	Prefabricated porcelain/ceramic crown – primary tooth	19 and older	Teeth A - T	No	One of (D2929) per 24 Month(s) Per Business per tooth. One of (D2929) per 24 Month(s) Per patient per tooth.				
D2930	prefabricated stainless steel crown - primary tooth	19 and older	Teeth A - T	No	One of (D2390, D2929, D2930, D2931) per 24 Month(s) Per patient per tooth.				
D2931	prefabricated stainless steel crown-permanent tooth	19 and older	Teeth 1 - 32	Yes	One of (D2390, D2929, D2930, D2931) per 24 Month(s) Per patient per tooth.				
D2932	prefabricated resin crown	19 and older	Teeth 1 - 32, A - T	No	One of (D2932) per 24 Month(s) Per patient per tooth.				
D2933	prefabricated stainless steel crown with resin window	19 and older	Teeth 1 - 32, A - T	No	One of (D2929, D2933) per 24 Month(s) Per patient per tooth.				
D2934	prefabricated esthetic coated stainless steel crown - primary tooth	19 and older	Teeth A - T	No	One of (D2934) per 24 Month(s) Per patient per tooth.				
D2940	protective restoration	19 and older	Teeth 1 - 32, A - T	No	One of (D2940, D2941) per 60 Month(s) Per patient per tooth.	narr. of med. necessity pre-op x-ray(s)			
D2950	core buildup, including any pins when required	19 and older	Teeth 1 - 32, 51 - 82	Yes	One of (D2950, D2952, D2953, D2954, D2957, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.	narr. of med. necessity pre-op x-ray(s)			
D2951	pin retention - per tooth, in addition to restoration	19 and older	Teeth 1 - 32	No		narr. of med. necessity pre-op x-ray(s)			
D2952	cast post and core in addition to crown	19 and older	Teeth 1 - 5, 12 - 21, 28 - 32, 51 - 55, 62 - 71, 78 - 82	No	One of (D2950, D2952, D2953, D2954, D2957, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.	narr. of med. necessity pre-op x-ray(s)			
D2952	cast post and core in addition to crown	19 and older	Teeth 6 - 11, 22 - 27, 56 - 61, 72 - 77	Yes	One of (D2950, D2952, D2953, D2954, D2957, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.	narr. of med. necessity pre-op x-ray(s)			
D2954	prefabricated post and core in addition to crown	19 and older	Teeth 1 - 5, 12 - 21, 28 - 32, 51 - 55, 62 - 71, 78 - 82	No	One of (D2950, D2952, D2953, D2954, D2957, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.				
D2954	prefabricated post and core in addition to crown	19 and older	Teeth 6 - 11, 22 - 27, 56 - 61, 72 - 77	Yes	One of (D2950, D2952, D2953, D2954, D2957, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.	narr. of med. necessity pre-op x-ray(s)			

	Restorative									
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required				
D2957	each additional prefabricated post - same tooth	19 and older	Teeth 1 - 5, 12 - 21, 28 - 32, A, B, I - L, S, T	No	One of (D2950, D2952, D2953, D2954, D2957, D6970, D6972, D6973, D6976, D6977) per 60 Month(s) Per patient per tooth.					
D2971	additional procedures to construct new crown under partial denture framework	19 and older	Teeth 1 - 32	No	One of (D2530, D2630, D2652, D6603, D6605, D6607) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)				
D2980	crown repair, by report	19 and older	Teeth 1 - 32	No	One of (D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794) per 24 Month(s) Per Business per tooth. One of (D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794) per 24 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)				
D2982	Onlay repair necessitated by restorative material failure	19 and older	Teeth 1 - 32, 51 - 82	No	One of (D2542, D2543, D2544, D2642, D2643, D2644, D2662, D2663, D2664, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634) per 24 Month(s) Per Business per tooth. One of (D2982) per 12 Month(s) Per patient per tooth.					
D2999	unspecified restorative procedure, by report	19 and older	Teeth 1 - 32, A - T	Yes		Narr /Oper Rpt /Pre-Op Xray				

Reimbursement includes local anesthesia.

In cases where a root canal filling does not meet DentaQuest's general criteria treatment standards, DentaQuest can require the procedure to be redone at no additional cost. Any reimbursement already made for an inadequate service may be recouped after the DentaQuest Consultant reviews the circumstances.

A pulpotomy or palliative treatment is not to be billed in conjunction with a root canal treatment on the same date.

Filling material not accepted by the Federal Food and Drug Administration (FDA) (e.g., Sargenti filling material) is not covered.

Complete root canal therapy includes pulpectomy, all appointments necessary to complete treatment, temporary fillings, filling and obturation of canals, intra-operative and fill radiographs.

Surgical root canal treatment or apicoectomy may be necessary to complete treatment, temporary fillings, filling, and obturation of canals, intra-operative and fill radiographs.

Any reimbursement already made for an inadequate service may be recouped after the DentaQuest Consultant reviews the circumstances.

			Endodontics			
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D3220	therapeutic pulpotomy (excluding final restoration) - removal of pulp coronal to the dentinocemental junction and application of medicament	19 and older	Teeth A - T, AS, BS, CS, DS, ES, FS, GS, HS, IS, JS, KS, LS, MS, NS, OS, PS, QS, RS, SS, TS	No	One of (D3310, D3320, D3330, D3346, D3347, D3348) per 60 Month(s) Per patient per tooth.	Oper Rpt/ Pre-Op Xray
D3222	partial pulpotomy for apexogenesis - permanent tooth with incomplete root development	19 and older	Teeth 1 - 32	No	One of (D3221, D3222, D3310, D3320, D3330, D3346, D3347, D3348) per 60 Month(s) Per patient per tooth.	Oper Rpt/ Pre-Op Xray
D3230	pulpal therapy (resorbable filling) - anterior, primary tooth (excluding final restoration)	19 and older	Teeth C - H, M - R	No		Oper Rpt/ Pre-Op Xray
D3240	pulpal therapy (resorbable filling) - posterior, primary tooth (excluding final restoration)	19 and older	Teeth A, B, I - L, S, T	No		Oper Rpt/ Pre-Op Xray
D3310	endodontic therapy, anterior tooth (excluding final restoration)	19 and older	Teeth 6 - 11, 22 - 27, 56 - 61, 72 - 77	No	One of (D3310) per 1 Lifetime Per Business per tooth.	Narr. of med. necessity, pre and post-op x-ray(s)
D3320	endodontic therapy, premolar tooth (excluding final restoration)	19 and older	Teeth 4, 5, 12, 13, 20, 21, 28, 29	No	One of (D3320) per 1 Lifetime Per Business per tooth.	Narr. of med. necessity, pre and post-op x-ray(s)
D3330	endodontic therapy, molar tooth (excluding final restoration)	19 and older	Teeth 1 - 3, 14 - 19, 30 - 32, 51 - 53, 64 - 69, 80 - 82	No	One of (D3330) per 1 Lifetime Per Business per tooth.	Narr. of med. necessity, pre and post-op x-ray(s)
D3332	incomplete endodontic therapy; inoperable or fractured tooth	19 and older	Teeth 1 - 32	No	One of (D3332) per 1 Lifetime Per patient per tooth.	
D3346	retreatment of previous root canal therapy-anterior	19 and older	Teeth 6 - 11, 22 - 27, 56 - 61, 72 - 77	No	One of (D3310, D3346) per 24 Month(s) Per patient per tooth.	Narr. of med. necessity, pre and post-op x-ray(s)
D3347	retreatment of previous root canal therapy - premolar	19 and older	Teeth 4, 5, 12, 13, 20, 21, 28, 29	No	One of (D3320, D3347) per 24 Month(s) Per patient per tooth.	Narr. of med. necessity, pre and post-op x-ray(s)

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			Endodontics			
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D3348	retreatment of previous root canal therapy-molar	19 and older	Teeth 1 - 3, 14 - 19, 30 - 32, 51 - 53, 64 - 69, 80 - 82	No	One of (D3330, D3348) per 24 Month(s) Per patient per tooth.	Narr. of med. necessity, pre and post-op x-ray(s)
D3351	apexification/recalcification - initial visit (apical closure / calcific repair of perforations, root resorption, etc.)	19 and older	Teeth 1 - 32	No	Two of (D3351) per 1 Lifetime Per patient per tooth.	Narr. of med. necessity, pre and post-op x-ray(s)
D3352	apexification/recalcification - interim medication replacement	19 and older	Teeth 1 - 32	No	Two of (D3352) per 1 Lifetime Per patient per tooth.	Narr. of med. necessity, pre and post-op x-ray(s)
D3353	apexification/recalcification - final visit (includes completed root canal therapy - apical closure/calcific repair of perforations, root resorption, etc.)	19 and older	Teeth 1 - 32	No		Narr. of med. necessity, pre and post-op x-ray(s)
D3410	apicoectomy - anterior	19 and older	Teeth 6 - 11, 22 - 27	No	One of (D3410, D3421, D3425) per 1 Lifetime Per patient per tooth.	Narr. of med. necessity, pre and post-op x-ray(s)
D3421	apicoectomy - premolar (first root)	19 and older	Teeth 4, 5, 12, 13, 20, 21, 28, 29	No	One of (D3410, D3421, D3425) per 1 Lifetime Per patient per tooth.	Narr. of med. necessity, pre and post-op x-ray(s)
D3425	apicoectomy - molar (first root)	19 and older	Teeth 1 - 3, 14 - 19, 30 - 32	No	One of (D3410, D3421, D3425) per 1 Lifetime Per patient per tooth.	Narr. of med. necessity, pre and post-op x-ray(s)
D3426	apicoectomy (each additional root)	19 and older	Teeth 1 - 5, 12 - 21, 28 - 32	No		Narr. of med. necessity, pre and post-op x-ray(s)
D3430	retrograde filling - per root	19 and older	Teeth 1 - 32	No		Narr. of med. necessity, pre and post-op x-ray(s)
D3450	root amputation - per root	19 and older	Teeth 1 - 5, 12 - 21, 28 - 32, 51 - 55, 62 - 71, 78 - 82	No	One of (D3450, D3920) per 1 Lifetime Per patient per tooth.	Narr. of med. necessity, pre and post-op x-ray(s)
D3920	hemisection (including any root removal), not incl root canal therapy	19 and older	Teeth 1 - 5, 12 - 21, 28 - 32, 51 - 55, 62 - 71, 78 - 82	No	Two of (D3450, D3920) per 1 Lifetime Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D3999	unspecified endodontic procedure, by report	19 and older	Teeth 1 - 32, A - T	Yes		Narr /Oper Rpt /Pre-Op Xray

Reimbursement includes local anesthesia.

Any reimbursement already made for an inadequate service may be recouped after the DentaQuest Consultant reviews the circumstances.

			Periodontics	i		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D4210	gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant	19 and older	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	Yes	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4270, D4273, D4274, D4275, D4276, D4277) per 36 Month(s) Per patient per quadrant.	Perio Charting, pre-op radiographs and narr of med necessity
D4210	gingivectomy or gingivoplasty - four or more contiguous teeth or tooth bounded spaces per quadrant	30 and older	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	No	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4270, D4273, D4274, D4275, D4276, D4277) per 36 Month(s) Per patient per quadrant.	
D4211	gingivectomy or gingivoplasty - one to three contiguous teeth or tooth bounded spaces per quadrant	19 and older	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	Yes	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4270, D4273, D4274, D4275, D4276, D4277) per 36 Month(s) Per patient per quadrant.	Perio Charting, pre-op radiographs and narr of med necessity
D4211	gingivectomy or gingivoplasty - one to three contiguous teeth or tooth bounded spaces per quadrant	30 and older	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	No	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4270, D4273, D4274, D4275, D4276, D4277) per 36 Month(s) Per patient per quadrant.	Perio Charting, pre-op radiographs and narr of med necessity
D4240	gingival flap procedure, including root planing - four or more contiguous teeth or tooth bounded spaces per quadrant	19 and older	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	Yes	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4270, D4273, D4274, D4275, D4276, D4277) per 36 Month(s) Per patient per quadrant.	Perio Charting, pre-op radiographs and narr of med necessity
D4240	gingival flap procedure, including root planing - four or more contiguous teeth or tooth bounded spaces per quadrant	30 and older	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	No	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4270, D4273, D4274, D4275, D4276, D4277) per 36 Month(s) Per patient per quadrant.	Perio Charting, pre-op radiographs and narr of med necessity
D4241	gingival flap procedure, including root planing - one to three contiguous teeth or tooth bounded spaces per quadrant	19 and older	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	Yes	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4270, D4273, D4274, D4275, D4276, D4277) per 36 Month(s) Per patient per quadrant.	Perio Charting, pre-op radiographs and narr of med necessity
D4241	gingival flap procedure, including root planing - one to three contiguous teeth or tooth bounded spaces per quadrant	30 and older	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	No	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4270, D4273, D4274, D4275, D4276, D4277) per 36 Month(s) Per patient per quadrant.	Perio Charting, pre-op radiographs and narr of med necessity
D4249	clinical crown lengthening - hard tissue	19 and older	Teeth 1 - 32	No	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4270, D4273, D4274, D4275, D4276, D4277) per 36 Month(s) Per patient per quadrant.	Perio Charting, pre-op radiographs and narr of med necessity

			Periodontics	i		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D4260	osseous surgery (including elevation of a full thickness flap and closure) - four or more contiguous teeth or tooth bounded spaces per quadrant	19 and older	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	Yes	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4270, D4273, D4274, D4275, D4276, D4277) per 36 Month(s) Per patient per quadrant.	Perio Charting, pre-op radiographs and narr of med necessity
D4260	osseous surgery (including elevation of a full thickness flap and closure) - four or more contiguous teeth or tooth bounded spaces per quadrant	30 and older	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	No	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4270, D4273, D4274, D4275, D4276, D4277) per 36 Month(s) Per patient per quadrant.	Perio Charting, pre-op radiographs and narr of med necessity
D4261	osseous surgery (including elevation of a full thickness flap and closure) - one to three contiguous teeth or tooth bounded spaces per quadrant	19 and older	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	Yes	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4270, D4273, D4274, D4275, D4276, D4277) per 36 Month(s) Per patient per quadrant.	Perio Charting, pre-op radiographs and narr of med necessity
D4261	osseous surgery (including elevation of a full thickness flap and closure) - one to three contiguous teeth or tooth bounded spaces per quadrant	30 and older	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	No	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4270, D4273, D4274, D4275, D4276, D4277) per 36 Month(s) Per patient per quadrant.	Perio Charting, pre-op radiographs and narr of med necessity
D4263	bone replacement graft - first site in quadrant	19 and older	Teeth 1 - 32	No	One of (D4270, D4271, D4273, D4275, D4276, D4277) per 1 Day(s) Per patient per tooth. Two of (D4263, D4264, D4265) per 36 Month(s) Per patient per quadrant. One of (D4263, D4264, D4265) per 36 Month(s) Per patient per tooth.	Perio Charting, pre-op radiographs and narr of med necessity
D4264	bone replacement graft - each additional site in quadrant	19 and older	Teeth 1 - 32	No	One of (D4270, D4271, D4273, D4275, D4276, D4277) per 1 Day(s) Per patient per tooth. Two of (D4263, D4264, D4265) per 36 Month(s) Per patient per quadrant. One of (D4263, D4264, D4265) per 36 Month(s) Per patient per tooth.	Perio Charting, pre-op radiographs and narr of med necessity
D4266	guided tissue regenerate-resorbable barrier, per site, per tooth	19 and older	Teeth 1 - 32	No	One of (D4270, D4271, D4273, D4275, D4276, D4277) per 1 Day(s) Per patient per tooth. Two of (D4266, D4267) per 36 Month(s) Per patient per quadrant. One of (D4210, D4211, D4212, D4240, D4241, D4266, D4267, D4268, D4270, D4271, D4273, D4275, D4276, D4277) per 36 Month(s) Per patient per tooth.	Perio Charting, pre-op radiographs and narr of med necessity

			Periodont	ics		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D4267	guided tissue regeneration - nonresorbable barrier, per site, per tooth	19 and older	Teeth 1 - 32	No	One of (D4270, D4271, D4273, D4275, D4276, D4277) per 1 Day(s) Per patient per tooth. Two of (D4266, D4267) per 36 Month(s) Per patient per quadrant. One of (D4210, D4211, D4212, D4240, D4241, D4266, D4267, D4268, D4270, D4271, D4273, D4275, D4276, D4277) per 36 Month(s) Per patient per tooth.	Perio Charting, pre-op radiographs and narr of med necessity
D4270	pedicle soft tissue graft procedure	19 and older	Teeth 1 - 32	No	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4274, D4383) per 36 Month(s) Per patient per quadrant. Two of (D4270, D4273, D4275, D4276, D4277, D4278, D4283, D4285) per 36 Month(s) Per patient per quadrant.	Perio Charting, pre-op radiographs and narr of med necessity
D4273	subepithelial connective tissue graft procedure	19 and older	Teeth 1 - 32	No	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4274, D4383) per 36 Month(s) Per patient per quadrant. Two of (D4270, D4273, D4275, D4276, D4277, D4278, D4283, D4285) per 36 Month(s) Per patient per quadrant.	Perio Charting, pre-op radiographs and narr of med necessity
D4274	distal or proximal wedge procedure	19 and older	Teeth 1 - 32	No	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4270, D4273, D4274, D4275, D4276, D4277) per 36 Month(s) Per patient per quadrant.	Perio Charting, pre-op radiographs and narr of med necessity
D4275	soft tissue allograft	19 and older	Teeth 1 - 32	No	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4274, D4383) per 36 Month(s) Per patient per quadrant. Two of (D4270, D4273, D4275, D4276, D4277, D4278, D4283, D4285) per 36 Month(s) Per patient per quadrant.	Perio Charting, pre-op radiographs and narr of med necessity
D4276	combined connective tissue and double pedicle graft	19 and older	Teeth 1 - 32	No	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4274, D4383) per 36 Month(s) Per patient per quadrant. Two of (D4270, D4273, D4275, D4276, D4277, D4278, D4283, D4285) per 36 Month(s) Per patient per quadrant.	Perio Charting, pre-op radiographs and narr of med necessity
D4277	Free soft tissue graft procedure (including donor site surgery), first tooth or edentulous tooth position in graft	19 and older	Teeth 1 - 32, 51 - 82	No	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4274, D4383) per 36 Month(s) Per patient per quadrant. Two of (D4270, D4273, D4275, D4276, D4277, D4278, D4283, D4285) per 36 Month(s) Per patient per quadrant.	

			Periodontics	•		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D4278	Free soft tissue graft procedure (including donor site surgery), each additional contiguous tooth or edentulous tooth position in same graft site	19 and older	Teeth 1 - 32, 51 - 82	No	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4274, D4383) per 36 Month(s) Per patient per quadrant. Two of (D4270, D4273, D4275, D4276, D4277, D4278, D4283, D4285) per 36 Month(s) Per patient per quadrant.	
D4283	autogenous connective tissue graft procedure (including donor and recipient surgical sites) – each additional contiguous tooth, implant or edentulous tooth position in same graft site	19 and older	Teeth 1 - 32	No	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4274, D4383) per 36 Month(s) Per patient per quadrant. Two of (D4270, D4273, D4275, D4276, D4277, D4278, D4283, D4285) per 36 Month(s) Per patient per quadrant.	Perio Charting, pre-op radiographs and narr of med necessity
D4285	non-autogenous connective tissue graft procedure (including recipient surgical site and donor material) — each additional contiguous tooth, implant or edentulous tooth position in same graft site	19 and older	Teeth 1 - 32	No	One of (D4210, D4211, D4240, D4241, D4249, D4260, D4261, D4274, D4383) per 36 Month(s) Per patient per quadrant. Two of (D4270, D4273, D4275, D4276, D4277, D4278, D4283, D4285) per 36 Month(s) Per patient per quadrant.	Perio Charting, pre-op radiographs and narr of med necessity
D4341	periodontal scaling and root planing - four or more teeth per quadrant	19 and older	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	Yes	One of (D4341, D4342) per 24 Month(s) Per patient per quadrant. One of (D4210, D4240, D4241, D4260, D4261, D4274) per 24 Month(s) Per patient per quadrant.	Perio Charting, pre-op radiographs and narr of med necessity
D4341	periodontal scaling and root planing - four or more teeth per quadrant	30 and older	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	No	One of (D4341, D4342) per 24 Month(s) Per patient per quadrant. One of (D4210, D4240, D4241, D4260, D4261, D4274) per 24 Month(s) Per patient per quadrant.	Perio Charting, pre-op radiographs and narr of med necessity
D4342	periodontal scaling and root planing - one to three teeth per quadrant	19 and older	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	No	One of (D4341, D4342) per 24 Month(s) Per patient per quadrant. One of (D4210, D4240, D4241, D4260, D4261, D4274) per 24 Month(s) Per patient per quadrant.	
D4342	periodontal scaling and root planing - one to three teeth per quadrant	30 and older	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	No	One of (D4341, D4342) per 24 Month(s) Per patient per quadrant. One of (D4210, D4240, D4241, D4260, D4261, D4274) per 24 Month(s) Per patient per quadrant.	
D4355	full mouth debridement to enable a comprehensive oral evaluation and diagnosis on a subsequent visit	19 and older		No	One of (D4346, D4355) per 1 Lifetime Per patient.	Operative report (Operative Note)
D4381	localized delivery of antimicrobial agents	19 and older	Teeth 1 - 32	No	One of (D4381) per 24 Month(s) Per patient per tooth. One of (D4240, D4241, D4260, D4261) per 12 Month(s) Per patient per quadrant.	

	Periodontics								
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required			
D4910	periodontal maintenance procedures	19 and older		No	One of (D4910) per 3 Month(s) Per patient.				
D4999	unspecified periodontal procedure, by report	19 and older		Yes		Perio Charting, pre-op radiographs and narr of med necessity			

A preformed denture with teeth already mounted forming a denture module is not a covered service. Provisions for a fixed prosthesis may be considered when there is one missing maxillary anterior tooth or two missing mandibular anterior teeth and the member's overall status would justify consideration. Complete and/or partial dentures will be approved only when existing prostheses are not serviceable or cannot be relined or rebased. Reline or rebase of an existing prosthesis will not be reimbursed when such procedures are performed in addition to a new prosthesis for the same arch. Dentures which are lost, stolen, or broken will not be replaced.

BILLING AND REIMBURSEMENT FOR CAST CROWNS, CAST POST & CORES AND LAMINATE VENEERS OR ANY OTHER FIXED PROSTHETICS SHALL BE BASED ON THE CEMENTATION DATE.

Any reimbursement already made for an inadequate service may be recouped after the DentaQuest Consultant reviews the circumstances.

			Prosthodontics	, removable		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D5110	complete denture - maxillary	19 and older		No	One of (D5110, D5130, D5863) per 60 Month(s) Per patient per arch.	Oper Rpt/ Pre-Op Xray
D5120	complete denture - mandibular	19 and older		No	One of (D5120, D5140, D5865) per 60 Month(s) Per patient per arch.	Oper Rpt/ Pre-Op Xray
D5130	immediate denture - maxillary	19 and older		No	One of (D5110, D5120, D5130, D5140, D5211, D5212, D5213, D5214, D5225, D5226, D5281, D5863, D5864, D5865, D5866) per 1 Lifetime Per patient per arch.	Oper Rpt/ Pre-Op Xray
D5140	immediate denture - mandibular	19 and older		No	One of (D5110, D5120, D5130, D5140, D5863, D5865) per 1 Lifetime Per patient per arch.	Oper Rpt/ Pre-Op Xray
D5211	maxillary partial denture – resin base (including retentive/clasping materials, rests, and teeth)	19 and older		No	One of (D5211, D5213, D5225, D5281, D5864) per 60 Month(s) Per patient per arch.	Narr of med necessity & full mouth xrays
D5212	mandibular partial denture – resin base (includingretentive/clasping materials, rests, and teeth)	19 and older		No	One of (D5212, D5214, D5226, D5281, D5866) per 60 Month(s) Per patient per arch.	Narr of med necessity & full mouth xrays
D5213	maxillary partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)	19 and older		No	One of (D5211, D5213, D5225, D5281, D5864) per 60 Month(s) Per patient per arch.	Narr of med necessity & full mouth xrays
D5214	mandibular partial denture - cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)	19 and older		No	One of (D5212, D5214, D5226, D5281, D5866) per 60 Month(s) Per patient per arch.	Narr of med necessity & full mouth xrays

	Prosthodontics, removable									
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required				
D5221	immediate maxillary partial denture – resin base (including any conventional clasps, rests and teeth)	19 and older		No	One of (D5110, D5130, D5211, D5213, D5223, D5225, D5863, D5864, D6110, D6112, D6114, D6116) per 60 Month(s) Per patient per arch.	Narr of med necessity & full mouth xrays				
D5222	immediate mandibular partial denture – resin base (including any conventional clasps, rests and teeth)	19 and older		No	One of (D5120, D5140, D5212, D5214, D5224, D5226, D5865, D5866, D6111, D6113, D6115, D6117) per 60 Month(s) Per patient per arch.	Narr of med necessity & full mouth xrays				
D5223	immediate maxillary partial denture – cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)	19 and older		No	One of (D5110, D5130, D5211, D5213, D5221, D5225, D5863, D5864, D6110, D6112, D6114, D6116) per 60 Month(s) Per patient per arch.	Oper Rpt/ Pre-Op Xray				
D5224	immediate mandibular partial denture – cast metal framework with resin denture bases (including any conventional clasps, rests and teeth)	19 and older		No	One of (D5120, D5140, D5212, D5214, D5222, D5226, D5865, D5866, D6111, D6113, D6115, D6117) per 60 Month(s) Per patient per arch.	Oper Rpt/ Pre-Op Xray				
D5225	maxillary partial denture-flexible base	19 and older		No	One of (D5211, D5213, D5225, D5281, D5864) per 60 Month(s) Per patient per arch.	Narr of med necessity & full mouth xrays				
D5226	mandibular partial denture-flexible base	19 and older		No	One of (D5212, D5214, D5226, D5281, D5866) per 60 Month(s) Per patient per arch.	Narr of med necessity & full mouth xrays				
D5282	Removable unilateral partial dentureone piececast metal (including clasps and teeth), maxillary	19 and older		No	One of (D5211, D5213, D5221, D5223, D5225, D5282, D5284, D5286) per 60 Month(s) Per patient.	narrative of medical necessity				
D5283	Removable unilateral partial dentureone piececast metal (including clasps and teeth), mandibular	19 and older		No	One of (D5212, D5214, D5222, D5224, D5226, D5283, D5284, D5286) per 60 Month(s) Per patient.	narrative of medical necessity				
D5284	Removeable Unilateral Partial Denture- One Piece Flexible Base- Per Quadrant	19 and older		No	One of (D5211, D5212, D5213, D5214, D5221, D5222, D5223, D5224, D5225, D5226, D5282, D5283, D5284, D5286) per 60 Month(s) Per patient.	narrative of medical necessity				
D5286	Removeable Unilateral Partial Denture- One Piece Resin Base- Per Quadrant	19 and older		No	One of (D5211, D5212, D5213, D5214, D5221, D5222, D5223, D5224, D5225, D5226, D5282, D5283, D5284, D5286) per 60 Month(s) Per patient.	narrative of medical necessity				

Prosthodontics, removable									
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required			
D5410	adjust complete denture - maxillary	19 and older		No	Two of (D5410, D5411) per 12 Month(s) Per patient per arch.	narrative of medical necessity			
D5411	adjust complete denture - mandibular	19 and older		No	Two of (D5410, D5411) per 12 Month(s) Per patient per arch.	narrative of medical necessity			
D5421	adjust partial denture-maxillary	19 and older		No	Two of (D5421, D5422) per 12 Month(s) Per patient per arch.	narrative of medical necessity			
D5422	adjust partial denture - mandibular	19 and older		No	Two of (D5421, D5422) per 12 Month(s) Per patient per arch.	narrative of medical necessity			
D5511	repair broken complete denture base, mandibular	19 and older		No					
D5512	repair broken complete denture base, maxillary	19 and older		No					
D5520	replace missing or broken teeth - complete denture (each tooth)	19 and older	Teeth 1 - 32	No	One of (D5640) per 12 Month(s) Per patient per tooth.	narrative of medical necessity			
D5611	repair resin partial denture base, mandibular	19 and older		No					
D5612	repair resin partial denture base, maxillary	19 and older		No					
D5621	repair cast partial framework, mandibular	19 and older		No					
D5622	repair cast partial framework, maxillary	19 and older		No					
D5630	repair or replace broken retentive/clasping materials per tooth	19 and older	Teeth 1 - 32	No	One of (D5630) per 12 Month(s) Per patient per tooth.	narrative of medical necessity			
D5640	replace broken teeth-per tooth	19 and older	Teeth 1 - 32	No	One of (D5640) per 12 Month(s) Per patient per tooth.	narrative of medical necessity			
D5650	add tooth to existing partial denture	19 and older	Teeth 1 - 32	No	One of (D5650) per 12 Month(s) Per patient per tooth.	narrative of medical necessity			
D5660	add clasp to existing partial denture	19 and older	Teeth 1 - 32	No	One of (D5660) per 12 Month(s) Per patient per tooth.	narrative of medical necessity			
D5670	replace all teeth and acrylic on cast metal framework (maxillary)	19 and older		No	One of (D5520, D5640, D5670, D5671) per 60 Month(s) Per patient per arch.	narrative of medical necessity			
D5671	replace all teeth and acrylic on cast metal framework (mandibular)	19 and older		No	One of (D5520, D5640, D5670, D5671) per 60 Month(s) Per patient per arch.	narrative of medical necessity			

			Prosthodontics	s, removable		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D5710	rebase complete maxillary denture	19 and older		No	One of (D5710, D5711, D5720, D5721, D5730, D5731, D5740, D5741, D5750, D5751, D5760, D5761) per 36 Month(s) Per patient per arch.	narrative of medical necessity
D5711	rebase complete mandibular denture	19 and older		No	One of (D5710, D5711, D5720, D5721, D5730, D5731, D5740, D5741, D5750, D5751, D5760, D5761) per 36 Month(s) Per patient per arch.	narrative of medical necessity
D5720	rebase maxillary partial denture	19 and older		No	One of (D5720, D5721, D5760, D5761) per 36 Month(s) Per patient per arch.	narrative of medical necessity
D5721	rebase mandibular partial denture	19 and older		No	One of (D5720, D5721, D5760, D5761) per 36 Month(s) Per patient per arch.	narrative of medical necessity
D5730	reline complete maxillary denture (chairside)	19 and older		No	One of (D5130, D5140) per 3 Month(s) Per patient per arch.	narrative of medical necessity
D5731	reline complete mandibular denture (chairside)	19 and older		No	One of (D5730, D5731, D5750, D5751) per 36 Month(s) Per patient per arch.	narrative of medical necessity
D5740	reline maxillary partial denture (chairside)	19 and older		No	One of (D5740, D5741, D5760, D5761) per 36 Month(s) Per patient per arch.	narrative of medical necessity
D5741	reline mandibular partial denture (chairside)	19 and older		No	One of (D5740, D5741, D5760, D5761) per 36 Month(s) Per patient per arch.	narrative of medical necessity
D5750	reline complete maxillary denture (laboratory)	19 and older		No	One of (D5730, D5731) per 18 Month(s) Per patient.	narrative of medical necessity
D5751	reline complete mandibular denture (laboratory)	19 and older		No	One of (D5730, D5731) per 18 Month(s) Per patient.	narrative of medical necessity
D5760	reline maxillary partial denture (laboratory)	19 and older		No	One of (D5740, D5741) per 18 Month(s) Per patient.	narrative of medical necessity
D5761	reline mandibular partial denture (laboratory)	19 and older		No	One of (D5740, D5741) per 18 Month(s) Per patient.	narrative of medical necessity
D5820	interim partial denture (maxillary)	19 and older		No	One of (D5820, D5821) per 60 Month(s) Per patient per arch.	narr. of med. necessity, pre-op x-ray(s)
D5821	interim partial denture-mandibular	19 and older		No	One of (D5820, D5821) per 60 Month(s) Per patient per arch.	narr. of med. necessity, pre-op x-ray(s)
D5850	tissue conditioning, maxillary	19 and older		No	Two of (D5850, D5851) per 36 Month(s) Per patient per arch.	narrative of medical necessity
D5851	tissue conditioning,mandibular	19 and older		No	Two of (D5850, D5851) per 36 Month(s) Per patient per arch.	narrative of medical necessity

Prosthodontics, removable								
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required		
D5863	Overdenture - complete maxillary	19 and older		No	One of (D5110, D5120, D5130, D5140, D5863, D5865) per 60 Month(s) Per patient per arch.	Oper Rpt/ Pre-Op Xray		
D5864	Overdenture - partial maxillary	19 and older		No	One of (D5211, D5213, D5225, D5281, D5864) per 60 Month(s) Per patient per arch.	Narr of med necessity & full mouth xrays		
D5865	Overdenture - complete mandibular	19 and older		No	One of (D5110, D5120, D5130, D5140, D5863, D5865) per 60 Month(s) Per patient per arch.	Oper Rpt/ Pre-Op Xray		
D5866	Overdenture - partial mandibular	19 and older		No	One of (D5212, D5214, D5226, D5281, D5866) per 60 Month(s) Per patient per arch.	Narr of med necessity & full mouth xrays		
D5899	unspecified removable prosthodontic procedure, by report	19 and older		Yes		Narr /Oper Rpt /Pre-Op Xray		

Any reimbursement already made for an inadequate service may be recouped after the DentaQuest Consultant reviews the circumstances.

	Maxillofacial Prosthetics							
Code Description Age Limitation Teeth Covered Authorization Required Benefit Limitations Documentation Required								
D5999	unspecified maxillofacial prosthesis, by report	19 and older		Yes		Narr /Oper Rpt /Pre-Op Xray		

BILLING AND REIMBURSEMENT FOR CAST CROWNS, CAST POST & CORES AND LAMINATE VENEERS OR ANY OTHER FIXED PROSTHETICS SHALL BE BASED ON THE CEMENTATION DATE.

Any reimbursement already made for an inadequate service may be recouped after the DentaQuest Consultant reviews the circumstances.

	Prosthodontics, fixed									
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required				
D6205	pontic - indirect resin based composite	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2610, D2620, D2630, D2650, D2651, D2652, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6205, D6210, D6211, D6212, D6214, D6240, D6241, D6242, D6250, D6251, D6252, D6545, D6602, D6603, D6604, D6605, D6606, D6607) per 60 Month(s) Per patient per tooth.					
D6210	pontic - cast high noble metal	19 and older	Teeth 1 - 32	No	One of (D6010, D6013, D6040, D6050, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6205, D6210, D6211, D6212, D6214, D6240, D6241, D6242, D6250, D6251, D6252, D6545) per 60 Month(s) Per patient per tooth.					
D6211	pontic-cast base metal	19 and older	Teeth 1 - 32	No	One of (D6010, D6013, D6040, D6050, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6205, D6210, D6211, D6212, D6214, D6240, D6241, D6242, D6243, D6250, D6251, D6252, D6545) per 60 Month(s) Per patient per tooth.					
D6212	pontic - cast noble metal	19 and older	Teeth 1 - 32	No	One of (D6010, D6013, D6040, D6050, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6205, D6210, D6211, D6212, D6214, D6240, D6241, D6242, D6243, D6250, D6251, D6252, D6545) per 60 Month(s) Per patient per tooth.					
D6214	Pontic - titanium and titanium alloys	19 and older	Teeth 1 - 32	No	One of (D6010, D6013, D6040, D6050, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6205, D6210, D6211, D6212, D6214, D6240, D6241, D6242, D6243, D6250, D6251, D6252, D6545) per 60 Month(s) Per patient per tooth.					

			Prosthodon	tics, fixed		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D6240	pontic-porcelain fused-high noble	19 and older	Teeth 1 - 32	No	One of (D6010, D6013, D6040, D6050, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6205, D6210, D6211, D6212, D6214, D6240, D6241, D6242, D6243, D6250, D6251, D6252, D6545) per 60 Month(s) Per patient per tooth.	
D6241	pontic-porcelain fused to base metal	19 and older	Teeth 1 - 32	No	One of (D6010, D6013, D6040, D6050, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6205, D6210, D6211, D6212, D6214, D6240, D6241, D6242, D6243, D6250, D6251, D6252, D6545) per 60 Month(s) Per patient per tooth.	
D6242	pontic-porcelain fused-noble metal	19 and older	Teeth 1 - 32	No	One of (D6010, D6013, D6040, D6050, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6205, D6210, D6211, D6212, D6214, D6240, D6241, D6242, D6243, D6250, D6251, D6252, D6545) per 60 Month(s) Per patient per tooth.	
D6243	Pontic - Porcelain fused to titanium and titanium alloys	19 and older	Teeth 1 - 32	No	One of (D6010, D6013, D6040, D6050, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6205, D6210, D6211, D6212, D6214, D6240, D6241, D6242, D6243, D6250, D6251, D6252, D6545) per 60 Month(s) Per patient per tooth.	
D6245	prosthodontics fixed, pontic - porcelain/ceramic	19 and older	Teeth 1 - 32	No		
D6250	pontic-resin with high noble metal	19 and older	Teeth 1 - 32	No	One of (D6010, D6013, D6040, D6050, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6205, D6210, D6211, D6212, D6214, D6240, D6241, D6242, D6243, D6250, D6251, D6252, D6545) per 60 Month(s) Per patient per tooth.	

			Prosthodon	tics, fixed		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D6251	pontic-resin with base metal	19 and older	Teeth 1 - 32	No	One of (D6010, D6013, D6040, D6050, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6205, D6210, D6211, D6212, D6214, D6240, D6241, D6242, D6243, D6250, D6251, D6252, D6545) per 60 Month(s) Per patient per tooth.	
D6252	pontic-resin with noble metal	19 and older	Teeth 1 - 32	No	One of (D6010, D6013, D6040, D6050, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6205, D6210, D6211, D6212, D6214, D6240, D6241, D6242, D6243, D6250, D6251, D6252, D6545) per 60 Month(s) Per patient per tooth.	
D6545	retainer - cast metal fixed	19 and older	Teeth 1 - 32	No	One of (D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	
D6602	inlay - cast high noble metal, two surfaces	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	

			Prosthodon	tics, fixed		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D6603	inlay - cast high noble metal, three or more surfaces	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D6604	inlay - cast predominantly base metal, two surfaces	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6601, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)

	Prosthodontics, fixed									
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required				
D6605	inlay - cast predominantly base metal, three or more surfaces	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2661, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)				
D6606	inlay - cast noble metal, two surfaces	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)				

	Prosthodontics, fixed								
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required			
D6607	inlay - cast noble metal, three or more surfaces	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)			
D6608	onlay - porcelain/ceramic, two surfaces	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6601, D6615, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)			

			Prosthodon	tics, fixed		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D6609	onlay - porcelain/ceramic, three or more surfaces	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6061, D6661, D6661, D6661, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D6610	onlay - cast high noble metal, two surfaces	19 and older	Teeth 1 - 32	No	One of (D2542, D2543, D2544, D2642, D2643, D2644, D2662, D2663, D2664, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634) per 60 Month(s) Per patient per tooth.	
D6611	onlay - cast high noble metal, three or more surfaces	19 and older	Teeth 1 - 32	No	One of (D2543, D2643, D2663, D6609, D6611, D6615, D6634) per 60 Month(s) Per patient per tooth.	
D6612	onlay - cast predominantly base metal, two surfaces	19 and older	Teeth 1 - 32	No	One of (D2542, D2543, D2544, D2642, D2643, D2644, D2662, D2663, D2664, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634) per 60 Month(s) Per patient per tooth.	
D6613	onlay - cast predominantly base metal, three or more surfaces	19 and older	Teeth 1 - 32	No	One of (D2543, D2643, D2663, D6609, D6611, D6615, D6634) per 60 Month(s) Per patient per tooth.	
D6614	onlay - cast noble metal, two surfaces	19 and older	Teeth 1 - 32	No	One of (D2542, D2543, D2544, D2642, D2643, D2644, D2662, D2663, D2664, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634) per 60 Month(s) Per patient per tooth.	
D6615	onlay - cast noble metal, three or more surfaces	19 and older	Teeth 1 - 32	No	One of (D2543, D2643, D2663, D6609, D6611, D6615, D6634) per 60 Month(s) Per patient per tooth.	

			Prosthodon	tics, fixed		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D6624	inlay - titanium	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2610, D2620, D2630, D2650, D2651, D2652, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2780, D2781, D2782, D2784, D6056, D6057, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6002, D6003, D6064, D6094, D6060, D6061, D6720, D6721, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6781, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	narr. of med. necessity, pre-op x-ray(s)
D6634	onlay - titanium	19 and older	Teeth 1 - 32	No	One of (D2542, D2543, D2544, D2642, D2643, D2644, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2780, D2781, D2782, D2784, D6056, D6057, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6608, D6609, D6610, D6611, D6612, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6781, D6782, D6781, D6782, D6781, D6782, D6781, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	
D6710	crown - indirect resin based composite	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	

	Prosthodontics, fixed								
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required			
D6720	crown-resin with high noble metal	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.				
D6721	crown-resin with base metal	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6094, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.				

			Prosthodon	tics, fixed		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D6722	crown-resin with noble metal	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6063, D6604, D6094, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	
D6740	retainer crown – porcelain/ceramic	19 and older	Teeth 1 - 32	No		
D6750	crown-porcelain fused high noble	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6063, D6604, D6094, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	

	Prosthodontics, fixed									
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required				
D6751	crown-porcelain fused to base metal	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6094, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.					
D6752	crown-porcelain fused noble metal	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6781, D6782, D6794) per 60 Month(s) Per patient per tooth.					

	Prosthodontics, fixed								
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required			
D6753	Retainer Crown- Porcelain fused to titanium and titanium alloys	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.				
D6780	crown-3/4 cst high noble metal	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6094, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.				

	Prosthodontics, fixed									
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required				
D6781	prosthodontics fixed, crown ¾ cast predominantly based metal	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.					
D6782	prosthodontics fixed, crown ¾ cast noble metal	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.					

			Prosthodon	tics, fixed		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D6784	Retainer Crown 3/4- Titanium and Titanium Alloys	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6094, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6720, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	
D6790	crown-full cast high noble	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6660, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	

			Prosthodon	tics, fixed		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D6791	crown - full cast base metal	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	
D6792	crown - full cast noble metal	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6094, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	

			Prosthodontics,	fixed		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D6794	Retainer crown - titanium and titanium alloys	19 and older	Teeth 1 - 32	No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6606, D6607, D6608, D6609, D6610, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6791, D6792, D6793, D6794) per 60 Month(s) Per patient per tooth.	
D6930	re-cement or re-bond fixed partial denture	19 and older		No	One of (D2510, D2520, D2530, D2542, D2543, D2544, D2610, D2620, D2630, D2642, D2643, D2644, D2650, D2651, D2652, D2662, D2663, D2664, D2710, D2711, D2712, D2720, D2721, D2722, D2740, D2750, D2751, D2752, D2753, D2780, D2781, D2782, D2783, D2790, D2791, D2792, D2794, D6058, D6059, D6060, D6061, D6062, D6063, D6064, D6094, D6602, D6603, D6604, D6605, D6606, D6607, D6608, D6609, D6611, D6612, D6614, D6615, D6634, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 6 Month(s) Per Business per tooth.	narrative of medical necessity
D6980	fixed partial denture repair	19 and older	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	No	One of (D6205, D6210, D6211, D6212, D6214, D6240, D6241, D6242, D6243, D6250, D6251, D6252, D6545, D6710, D6720, D6721, D6722, D6740, D6750, D6751, D6752, D6753, D6780, D6781, D6782, D6783, D6784, D6790, D6791, D6792, D6793, D6794) per 24 Month(s) Per Business per tooth.	narr. of med. necessity, pre-op x-ray(s)
D6999	fixed prosthodontic procedure	19 and older	Teeth 1 - 32	Yes		Narr /Oper Rpt /Pre-Op Xray

Reimbursement includes local anesthesia and routine post-operative care.

The extraction of asymptomatic impacted teeth is not a covered benefit. Symptomatic conditions would include pain and/or infection or demonstrated malocclusion causing a shifting of existing dentition.

Any reimbursement already made for an inadequate service may be recouped after the DentaQuest Consultant reviews the circumstances.

			Oral and Maxillofacial	Surgery		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D7111	extraction, coronal remnants - primary tooth	19 and older	Teeth A - T, AS, BS, CS, DS, ES, FS, GS, HS, IS, JS, KS, LS, MS, NS, OS, PS, QS, RS, SS, TS	No		pre-operative x-ray(s)
D7140	extraction, erupted tooth or exposed root (elevation and/or forceps removal)	19 and older	Teeth 1 - 32, 51 - 82, A - T, AS, BS, CS, DS, ES, FS, GS, HS, IS, JS, KS, LS, MS, NS, OS, PS, QS, RS, SS, TS	No		pre-operative x-ray(s)
D7210	surgical removal of erupted tooth requiring removal of bone and/or sectioning of tooth, and including elevation of mucoperiosteal flap if indicated	19 and older	Teeth 1 - 32, 51 - 82, A - T, AS, BS, CS, DS, ES, FS, GS, HS, IS, JS, KS, LS, MS, NS, OS, PS, QS, RS, SS, TS	No	One of (D3310, D3320, D3330, D3346, D3347, D3348) per 1 Month(s) Per Business per tooth.	Narr of med necessity & full mouth xrays
D7220	removal of impacted tooth-soft tissue	19 and older	Teeth 1 - 32, 51 - 82, A - T, AS, BS, CS, DS, ES, FS, GS, HS, IS, JS, KS, LS, MS, NS, OS, PS, QS, RS, SS, TS	No	One of (D3310, D3320, D3330, D3346, D3347, D3348) per 1 Month(s) Per Business per tooth.	Med EOB -I; Narr/Oper Rpt /Pre-OpXray
D7230	removal of impacted tooth-partially bony	19 and older	Teeth 1 - 32, 51 - 82, A - T, AS, BS, CS, DS, ES, FS, GS, HS, IS, JS, KS, LS, MS, NS, OS, PS, QS, RS, SS, TS	No	One of (D3310, D3320, D3330, D3346, D3347, D3348) per 1 Month(s) Per Business per tooth.	Med EOB -I; Narr/Oper Rpt /Pre-OpXray
D7240	removal of impacted tooth-completely bony	19 and older	Teeth 1 - 32, 51 - 82, A - T, AS, BS, CS, DS, ES, FS, GS, HS, IS, JS, KS, LS, MS, NS, OS, PS, QS, RS, SS, TS	No	One of (D3310, D3320, D3330, D3346, D3347, D3348) per 1 Month(s) Per Business per tooth.	Med EOB -I; Narr/Oper Rpt /Pre-OpXray
D7241	removal of impacted tooth-completely bony, with unusual surgical complications	19 and older	Teeth 1 - 32, 51 - 82, A - T, AS, BS, CS, DS, ES, FS, GS, HS, IS, JS, KS, LS, MS, NS, OS, PS, QS, RS, SS, TS	No	One of (D3310, D3320, D3330, D3346, D3347, D3348) per 1 Month(s) Per Business per tooth.	Med EOB -I; Narr/Oper Rpt /Pre-OpXray

			Oral and Maxillofacial	Surgery		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D7250	surgical removal of residual tooth roots (cutting procedure)	19 and older	Teeth 1 - 32, 51 - 82, A - T, AS, BS, CS, DS, ES, FS, GS, HS, IS, JS, KS, LS, MS, NS, OS, PS, QS, RS, SS, TS	No	One of (D7250) per 1 Lifetime Per patient per tooth.	Narr of med necessity & full mouth xrays
D7260	oroantral fistula closure	19 and older		No	One of (D7260) per 1 Lifetime Per patient per tooth.	Narr /Oper Rpt /Pre-Op Xray
D7261	primary closure of a sinus perforation	19 and older		No	One of (D7261) per 1 Lifetime Per patient.	Narr /Oper Rpt /Pre-Op Xray
D7270	tooth reimplantation and/or stabilization of accidentally evulsed or displaced tooth	19 and older	Teeth 6 - 11, 22 - 27, 56 - 61, 72 - 77	No	One of (D7270) per 1 Lifetime Per patient per tooth.	
D7285	incisional biopsy of oral tissue-hard (bone, tooth)	19 and older		No		
D7286	incisional biopsy of oral tissue-soft	19 and older		No		
D7288	brush biopsy - transepithelial sample collection	19 and older		No		
D7310	alveoloplasty in conjunction with extractions - four or more teeth or tooth spaces, per quadrant	19 and older	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	No	One of (D7310, D7311) per 1 Lifetime Per patient per quadrant.	narrative of medical necessity
D7311	alveoloplasty in conjunction with extractions - one to three teeth or tooth spaces, per quadrant	19 and older	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	No	One of (D7310, D7311) per 1 Lifetime Per patient per quadrant.	narrative of medical necessity
D7320	alveoloplasty not in conjunction with extractions - four or more teeth or tooth spaces, per quadrant	19 and older	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	No	One of (D7320, D7321) per 1 Lifetime Per patient per quadrant.	narrative of medical necessity
D7321	alveoloplasty not in conjunction with extractions - one to three teeth or tooth spaces, per quadrant	19 and older	Per Quadrant (10, 20, 30, 40, LL, LR, UL, UR)	No	One of (D7320, D7321) per 1 Lifetime Per patient per quadrant.	narrative of medical necessity
D7340	vestibuloplasty - ridge extension (secondary epithelialization)	19 and older	Per Arch (01, 02, LA, UA)	No	One of (D7340, D7350) per 1 Lifetime Per patient per arch.	narrative of medical necessity
D7350	vestibuloplasty - ridge extension	19 and older	Per Arch (01, 02, LA, UA)	No	One of (D7340, D7350) per 1 Lifetime Per patient per arch.	narrative of medical necessity
D7410	radical excision - lesion diameter up to 1.25cm	19 and older		No		

			Oral and Maxillofacial	Surgery		
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required
D7411	excision of benign lesion greater than 1.25 cm	19 and older		No		
D7412	excision of benign lesion, complicated	19 and older		No		
D7413	excision of malignant lesion up to 1.25 cm	19 and older		No		
D7414	excision of malignant lesion greater than 1.25 cm	19 and older		No		
D7415	excision of malignant lesion, complicated	19 and older		No		
D7440	excision of malignant tumor - lesion diameter up to 1.25cm	19 and older		No		
D7441	excision of malignant tumor - lesion diameter greater than 1.25cm	19 and older		No		
D7450	removal of odontogenic cyst or tumor - lesion diameter up to 1.25cm	19 and older		No		
D7451	removal of odontogenic cyst or tumor - lesion greater than 1.25cm	19 and older		No		
D7460	removal of nonodontogenic cyst or tumor - lesion diameter up to 1.25cm	19 and older		No		
D7461	removal of nonodontogenic cyst or tumor - lesion greater than 1.25cm	19 and older		No		
D7465	destruction of lesion(s) by physical or chemical method, by report	19 and older		No		
D7471	removal of exostosis - per site	19 and older	Per Arch (01, 02, LA, UA)	No	One of (D7471, D7472, D7473) per 1 Lifetime Per patient per arch.	Narr / Oper Rpt
D7472	removal of torus palatinus	19 and older		No	One of (D7471, D7472, D7473) per 1 Lifetime Per patient per arch.	Narr / Oper Rpt
D7510	incision and drainage of abscess - intraoral soft tissue	19 and older	Teeth 1 - 32, 51 - 82, A - T, AS, BS, CS, DS, ES, FS, GS, HS, IS, JS, KS, LS, MS, NS, OS, PS, QS, RS, SS, TS	No		Narr /Oper Rpt /Medical EOB

Oral and Maxillofacial Surgery							
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required	
D7511	incision and drainage of abscess - intraoral soft tissue - complicated (includes drainage of multiple fascial spaces)	19 and older		No		Narr /Oper Rpt /Medical EOB	
D7520	incision and drainage of abscess - extraoral soft tissue	19 and older		No			
D7521	incision and drainage of abscess - extraoral soft tissue - complicated (includes drainage of multiple fascial spaces)	19 and older		No			
D7540	removal of reaction-producing foreign bodies, musculoskeletal system	19 and older		No			
D7560	maxillary sinusotomy for removal of tooth fragment or foreign body	19 and older		No		narr. of med. necessity, pathology rprt	
D7620	maxilla - closed reduction	19 and older		No			
D7640	mandible - closed reduction	19 and older		No			
D7660	malar and/or zygomatic arch-closed	19 and older		No			
D7670	alveolus stabilization of teeth, closed reduction splinting	19 and older		No			
D7720	maxilla - closed reduction	19 and older		No			
D7740	mandible - closed reduction	19 and older		No			
D7760	malar and/or zygomatic arch-closed reduction	19 and older		No			
D7771	alveolus, closed reduction stabilization of teeth	19 and older		No			
D7910	suture small wounds up to 5 cm	19 and older		No			
D7911	complicated suture-up to 5 cm	19 and older		No			
D7912	complex suture - greater than 5cm	19 and older		No			
D7960	frenulectomy – also known as frenectomy or frenotomy – separate procedure not incidental to another procedure	19 and older		No	One of (D7960) per 1 Lifetime Per patient per arch.	Narr / Oper Rpt	
D7963	frenuloplasty	19 and older		No	Two of (D7963) per 1 Lifetime Per patient.	Narr / Oper Rpt	

Oral and Maxillofacial Surgery							
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required	
D7970	excision of hyperplastic tissue - per arch	19 and older	Per Arch (01, 02, LA, UA)	No			
D7971	excision of pericoronal gingiva	19 and older	Teeth 1 - 32	No			
D7972	surgical reduction of fibrous tuberosity	19 and older		No			
D7980	surgical sialolithotomy	19 and older		No			
D7981	excision of salivary gland, by report	19 and older		No			
D7982	sialodochoplasty	19 and older		No			
D7999	unspecified oral surgery procedure, by report	19 and older		Yes		Narr /Oper Rpt /Pre-Op Xray	

Reimbursement includes local anesthesia.

General anesthesia and IV sedation will be received on a case by case basis for medical necessity.

Any reimbursement already made for an inadequate service may be recouped after the DentaQuest Consultant reviews the circumstances.

	Adjunctive General Services							
Code	Description	Age Limitation	Teeth Covered	Authorization Required	Benefit Limitations	Documentation Required		
D9110	palliative (emergency) treatment of dental pain - minor procedure	19 and older		No	Three of (D3221, D7510, D9110) per 12 Month(s) Per Business.	Narr of med necessity & full mouth xrays		
D9120	fixed partial denture sectioning	19 and older		No	One of (D9120) per 1 Lifetime Per patient per arch.	Narr of med necessity & full mouth xrays		
D9222	deep sedation/general anesthesia first 15 minutes	19 and older		No	One of (D9222, D9239) per 1 Day(s) Per patient. Not allow on same date as D9239, D9243, and D9248.			
D9223	deep sedation/general anesthesia - each subsequent 15 minute increment	19 and older		No	Covered in conjunction with impacted teeth up to one hour. ALLOW 4 D9223 only with impacted teeth (D7220, D7230, D7240, D7241).	Narr / Oper Rpt		
D9239	intravenous moderate (conscious) sedation/analgesia- first 15 minutes	19 and older		No	One of (D9222, D9239) per 1 Day(s) Per patient. Not allow on same date as D9222 and D9223, and D9248			
D9243	intravenous moderate (conscious) sedation/analgesia - each subsequent 15 minute increment	19 and older		No	Covered in conjunction with impacted teeth up to one hour. ALLOW 4 D9243 only with impacted teeth (D7220, D7230, D7240, D7241).	Narr / Oper Rpt		
D9999	unspecified adjunctive procedure, by report	19 and older		Yes		Narr /Oper Rpt /Pre-Op Xray		